

Application Catalog FAQ

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How can I see which applications are in the Application Catalog?

There are a few ways of exploring what's in the Application Catalog:

Right Click Tools customers (with and without Patching licensing)	View the Application Catalog in your Recast Management Server View and Search the Application Catalog in Configuration Manager
Application Workspace customers	View Setup Store Connector Resources
Everyone	Browse Top 100 Supported Applications

How quickly after a vendor release do new application versions appear in the Application Catalog?

Recast continuously monitors new application releases and adds them to the catalog in a timely manner, with 80–90% of updates becoming available within 24 hours of a vendor release.

Speed never comes at the expense of quality. Every application version must pass multiple metadata, integrity, and validation checks before publication, ensuring that you receive deployment-ready content you can trust.

How does Recast ensure that applications aren't tampered with in transit to the catalog?

When sourcing, screening, and releasing application content for the Application Catalog, Recast's application management team applies a number of controls that ensure the accuracy, reliability, and security of installation media.

Malware Screening and Release Policy: After downloading installation media directly from a software vendor, Recast performs comprehensive malware screening on all vendor-provided binaries. This involves scanning the application files with VirusTotal's multi-engine antivirus scanning service to ensure the binaries are intact, originate from trusted sources, and contain no malicious payloads, corrupted files, or invalid digital signatures. If the scan indicates that an application version exceeds a predefined malware detection threshold, it is withheld from release.

Application Execution and Behavior Validation: The application is installed and uninstalled within a virtual machine, generating results, logs, and artifacts. The focus is on validating runtime behavior, not just static files. Dynamic evaluation identifies unexpected system changes, unsafe persistence mechanisms, and behavior that does not align with enterprise deployment standards.

Data Integrity and Secure Delivery: All files and installers leaving the Setup Store are hashed to detect alterations, and metadata delivered via the Consumer API is digitally signed to ensure it isn't tampered with in transit. All data is distributed over secure connections (standard TLS) to guarantee authenticity and prevent man-in-the-middle attacks. Additionally, an isolated, read-only customer access layer separates the packaging environment from consumer delivery as an extra defense-in-depth measure.

To learn more about how Recast ensures application security, see Application Media Verification steps for [Right Click Tools Patching](#) and [Application Workspace Release & Patch Management](#).

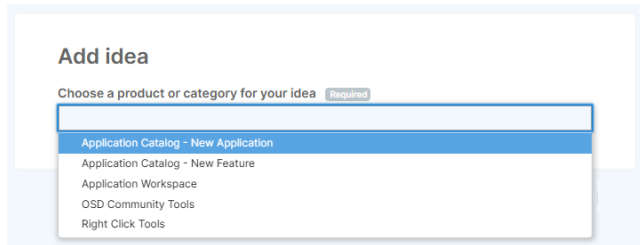
How do I request a new application be added to the catalog?

For Recast customers and partners, the primary way to request a new application is using the Recast Ideas Portal. Application Workspace administrators can also request a new product via the Setup Store Connector. Both methods send your request to the application management team for review. You'll receive updates as your request moves through the approval process.

Recast

To request an application using the Recast Ideas Portal:

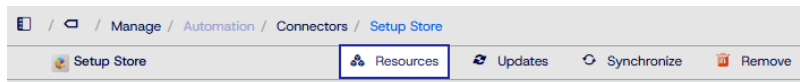
1. Open the [Ideas Portal](#) in your web browser.
2. Click **Add a New Idea**.
3. Select **Application Catalog – New Application** from the drop-down.



4. Fill in the application name, required details, and explain why you'd like it added.
5. Click **Add Idea**.

To request an application using the Application Workspace Setup Store Connector:

1. In the Application Workspace user interface, navigate to **Manage > Automation > Connectors**.
2. Double-click on the Setup Store connector and click **Resources**.



3. On the Resources page, click **Request product** on the table toolbar.
4. Complete the request form with the application details and submit your request.
