

Migrate an Application Workspace Agent to a Different Zone

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You might choose to change an Application Workspace agent's primary zone during testing or when moving from a demo or proof-of-concept phase to a production deployment. We do not recommend following these steps for large-scale AW agent migration.



Alternatively, you can change an Application Workspace Agent's zone by uninstalling the Agent, deleting the files located at "C:\ProgramData\Liquit", and reinstalling the Agent with the new agent certificate and adjusted agent.json.

Check the agent's existing zone

To see the agent's current zone:

1. Open Application Workspace Agent on the target device where you want to make the change.
2. Click on the Profile icon in the upper right-hand corner.
3. Open the **Diagnostics > Device** page.

On the **Network** tab, under **HTTP Headers**, you will see the current zone listed as the host.

Stop agent service, end task, delete certificate

To stop the agent service, open **Services**, right-click on **Application Workspace Agent** and select **Stop** from the drop-down.

To end the UserHost.exe task, open **Task Manager > Details**, right-click on **UserHost.exe**, select **End task** from the drop-down, and confirm that you want to end the process.

To delete the existing agent certificate, open **Computer Certificates**. In the **Personal** store, right-click on the **Liquit Agent Authentication** certificate, select **Delete** from the drop-down, and confirm the deletion.

Update the Agent.json file with the new zone

To change the zone in the Agent.json file:

1. Open **File Explorer**, navigate to `C:\ProgramData\Liquit\Agent`, right-click on the Agent.json file and select **Edit with Notepad++** from the drop-down.
2. Update the `zone` URL.
3. Scroll down, under `trustedZones`, select the new zone. Save the file.

Delete the agent registration certificate file

To delete the existing certificate and db files:

1. Back in **File Explorer > C:\ProgramData\Liquit\Agent**, multi-select the following files:

Recast

- AgentRegistration.cer
- Agent.db.journal
- Agent.db
- and any temp.db that exists

2. When asked to confirm the deletion, click **Yes** and then **Continue** (with automatic administrator rights).

Add the new agent registration certificate

To download and copy the new certificate:

1. Open Application Workspace on a new web browser tab.
2. Navigate to **Manage > Device Registrations**.
3. Locate the device registration certificate for the new zone. If there isn't one, create it.
4. On the **Settings** tab, click **Download for agent registration**, and confirm the download by clicking **Keep**.
5. In the Downloads list, click **Show in folder**.
6. Right-click on **AgentRegistration.cer** and select the Copy icon.
7. Back in **File Explorer** > `C:\ProgramData\Liquit\Agent`, right-click on the Agent.json file, select the Paste icon, and click **Continue** (with automatic administrator rights).

Restart the agent service

Open **Services**, right-click on **Application Workspace Agent** and select **Start** from the drop-down.

Check that the agent is in the new zone

1. Launch Application Workspace.
2. Click on the Profile icon in the upper right-hand corner.
3. Open the **Diagnostics > Device** page.

On the **Network** tab, under **HTTP Headers**, you will see the new zone listed as the host.
