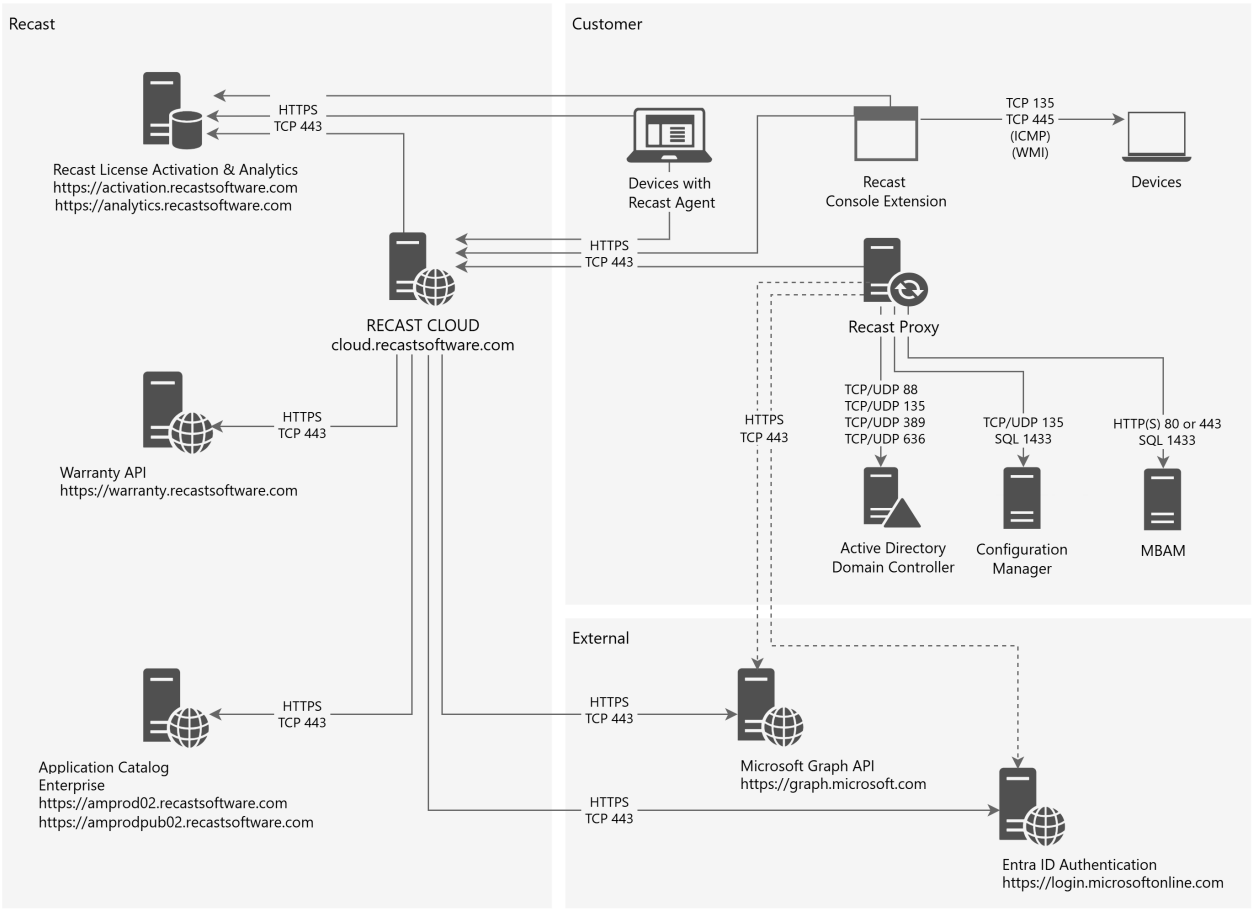
Recast Cloud Component Architecture

Last Modified on 2026-11-16

This network architecture diagram includes all the Recast components, as well as internal and external services, that are required to deploy Right Click Tools Enterprise, Insights, Patching, and Privileged Access via Recast Cloud.

To learn more, see Recast Components in the Recast Primer.



Connection Notes

- Arrows indicate the direction of initial connection.
- Recast Cloud can connect to devices via Console Extension,Recast Proxy or Recast Agent routes.
- Where Recast Agent software is deployed on devices (recommended), Agents must enroll with Recast Cloud.
- For Insights warranty data collection, network traffic is unidirectional from the Recast Cloud to the Warranty API.

User Interfaces

Recast Customer Portal: Enterprise customers download Recast licenses and Right Click Tools components from the portal. Located at https://customerportal.recastsoftware.com.

Recast Community Portal: Community users download Right Click Tools components and licenses from the portal. Located at https://portal.recastsoftware.com.

Right Click Tools Console Extension: View and take action on dashboards, reports, and context-specific tools integrated into your Configuration Manager and/or Intune environment. The Console Extension is installed as a plug-in for the Configuration Manager console or via a browser extension for the Intune Admin Center and other interfaces. Used with Right Click Tools Enterprise and Community.

Recast

Recast Cloud: View and manage settings, configurations, permissions, and logs. Used with Right Click Tools Enterprise, Insights, Privileged Access, and Patching. Located at https://cloud.recastsoftware.com.