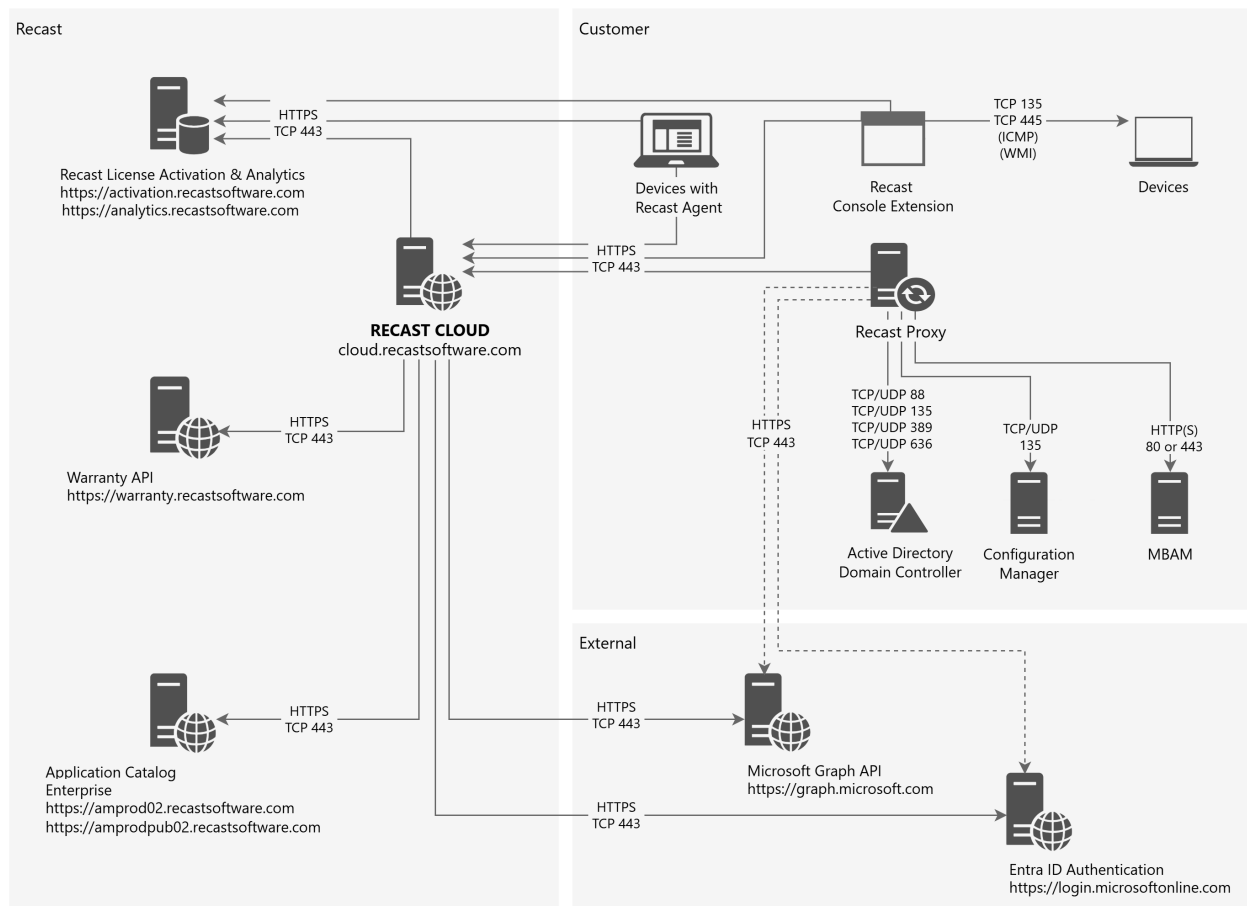


## Network Architecture: Recast Cloud

Last Modified on 2026-07-06

This network architecture diagram includes all the Recast components, as well as internal and external services, that are required to deploy Right Click Tools Enterprise, Insights, Patching, and Privileged Access via Recast Cloud.

To learn more, see [Recast Components](#) in the [Recast Primer](#).



### Connection Notes

- Arrows indicate the direction of initial connection.
- Recast Cloud can connect to devices via Console Extension, Recast Proxy or Recast Agent routes.
- Where Recast Agent software is deployed on devices (recommended), Agents must enroll with Recast Cloud via Agent Gateway.
- Network traffic is unidirectional from a Recast Agent to an Agent Gateway.
- For Insights warranty data collection, network traffic is unidirectional from the Recast Cloud to the Warranty API.

### User Interfaces

**Recast Customer Portal:** Enterprise customers download Recast licenses and Right Click Tools components from the portal. Located at <https://customerportal.recastsoftware.com>.

**Recast Community Portal:** Community users download Right Click Tools components and licenses from the portal. Located at <https://portal.recastsoftware.com>.

**Right Click Tools Console Extension:** View and take action on dashboards, reports, and context-specific tools integrated into your Configuration Manager and/or Intune environment. The Console Extension is installed as a plug-in for the

# Recast

Configuration Manager console or via a [browser extension for the Intune Admin Center](#) and other interfaces. Used with Right Click Tools Enterprise and Community.

**Recast Cloud:** View and manage settings, configurations, permissions, and logs. Used with Right Click Tools Enterprise, Insights, Privileged Access, and Patching. Located at <https://cloud.recastsoftware.com>.

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