

Firefox unable to communicate with the Recast Agent

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Firefox is unable to communicate with the Recast Agent, Cross-Origin-request blocked

Possible cause: Firefox doesn't trust the certificate of the Agent.

Firefox doesn't use the Windows Certificate Store for validating certificates. This could cause Firefox to not trust the Agent certificate.

Workaround 1: Import the Agent certificate in Firefox.

The location of the certificate on Windows is:

- Workspace Agent: `C:\Program Files (x86)\Liquit Workspace\Agent\Agent.pfx`
- Universal Agent: `C:\Program Files\Liquit Universal Agent\Resources\Agent.pfx`.

The password for this file is "agent" without quotes. It is also available in the Windows Certificate Store under the friendly name "LWA".

Workaround 2: Create the following registry key

`HKEY_LOCAL_MACHINE\Software\Policies\Mozilla\Firefox\Certificates\ImportEnterpriseRoots` with DWORD value of "1" to let Firefox automatically import the trusted certificate roots from the Windows Certificate Store. This is supported by Firefox starting version 60 and later.
