

Satellite Server UI may become unresponsive if the ACME Settings are misconfigured

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Summary

The satellite server user interface (UI) may become unresponsive or fail when invalid or broken inputs are entered on the Settings page during ACME configuration.

Symptoms

- Error dialogs appear during or after configuration.
- Login functionality stops working after the user logs out.
- In severe cases, the satellite UI becomes inaccessible.

Root Cause

This issue occurs when certain input values are entered in the ACME settings, which can corrupt configuration files and impact the satellite's ability to interact with its database.

Impact

- Users may be unable to log back in after logging out.
- The satellite server may require a full reinstallation, including its database.

Resolution

Report this issue to Support immediately for assistance.

Include the following details in your report:

- Steps taken before the issue occurred.
- Screenshots of error dialogs.
- Any relevant logs from the satellite server.



Do not attempt manual fixes unless instructed by Support, as this may worsen the problem.