

## Virusscanner Troubleshooting

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Sometimes our customers have trouble with downloading the Application Workspace Setup Store or uploading to the ZCM server.

When connecting to the Setup Store, Setup Commander downloads several files from the liquit.com website.



Make sure your Company Firewall, Protection Suite or Virusscanner allows this download.

When you create a bundle, Setup Commander uploads this bundle to your ZCM server through an HTTP upload on port 80.

If you have issues with downloading the Application Workspace Setup Store and/or uploading bundles to your ZCM server, make sure to make an exception for:

- `C:\Program Files (x86)\ROVABU Software BV\Setup Commander for ZENworks\Setup Commander for ZENworks.exe`
- `C:\Program Files (x86)\ROVABU Software BV\Setup Commander for ZENworks\Bundle Export Client.exe`

We have reports of clients who have to temporarily disable their virus scanner/protection suite when creating bundles.

Known products are:

- TrendMicro (Worry-Free Business Security)
  - Kaspersky Workstation
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