

User Portal

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The **User Portal**, accessed from the **User Menu**, allows you to customize your workspace experience. It contains information about your session and may be used to provide your system administrators or support department with additional information when troubleshooting your environment.



Welcome **Administrative Studies**

Welcome to the User Portal, here you can adjust your personal settings, approve requested applications and check the teams you are a member of.

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Important

In some cases, system administrators may restrict your access to some of the preferences settings.

Personalization

- **Language** – The display language for Application Workspace. The following options are available: English, German, Dutch, French, Spanish, Norwegian Bokmål.
- Background color is displayed only in the **Workspace** tab.
- Background image is displayed in the **Workspace** and **Contacts** tabs.
- The **Image position**:
 - **Fill** – Fills the background with the image.
 - **Tile** – Creates a pattern of tiles with the selected image.
 - **Center** – Places the image in the centre of the background.
- **Transparency** – Move the slider from left (100% transparency) to right 0% transparency) to adjust the transparency for the background color in the **Workspace** tab only.
- **Text color** and **Text shadow** change the color of text, and adds shadow effect to it for app icons in the **Workspace** tab.



Recast

- **Animations** – If enabled, various animations will be displayed in Application Workspace, e.g. the spinning cogs when you click on an app in the **Workspace** tab.
- **Limit icon space** – If enabled, the app icons will no longer be spread across the entire area of the **Workspace** tab, they will be centre-aligned.
- **Theme** – Select a theme for the Application Workspace interface.



Note that if you select a color and an image at the same time for the background of the **Workspace** tab, the color takes precedence. For example, if you select yellow and set color transparency at 50% the image will have a yellow tint. The image in the **Contacts** tab is never affected by the background color.

Apps





You can configure settings for the apps displayed in the **Workspace** tab, **Catalog** tab and search results.


Workspace section

Double click to launch apps – Override the default one-click behaviour to launch apps.

Show team apps – Applications associated with teams you are member of will be displayed in the **Workspace** tab.

Show disabled apps – Applications that for some reason cannot be launched on the device, will be displayed in the **Workspace** tab. E.g. apps with mandatory Agent, but no Agent installed on the device.

App info icon – Displays a small icon in the top left corner of an app, with the last status of the app: *New* , *Favorite* , *Autolaunch* , *Local app*  etc. If you hover over the icon, you will see its description.

Group apps in managed folders (Preview) – Enables the folders view of applications in the **Workspace** tab. You can use the  button in the **Workspace** tab to toggle between the tag list or folder view of applications.

Current limitation: the order of apps within a folder cannot be changed.

Tiles – Applications' icons are displayed as tiles.

Auto launch web enabled – Application Workspace will automatically start applications even when no Agent is installed.

Tile color – Choose the default color of app tiles. It is applied only if **Tiles** is enabled in this settings section.

App sorting – The order in which your applications should be sorted: alphabetically ascending, descending, or no order.

Catalog section

Show active apps – Entitled apps will be displayed in the **Catalog** tab, even those that are already added to your **Workspace** tab.

Show disabled apps – Applications that for some reason cannot be launched on the device, will be displayed in the **Catalog** tab. E.g. apps with mandatory Agent, but no Agent installed on the device.

Search section

Show disabled – Applications that for some reason cannot be launched on the device, will be displayed in the search results. E.g. apps with mandatory Agent, but no Agent installed on the device.

Recast

Side Menu

Configure how Side Menu should look when you log in back into Application Workspace.

Hide Sidemenu – The Side Menu becomes hidden by default temporarily, until you toggle it to visible.

Remember last tab – Application Workspace will remember your last opened Side Menu tab in **Workspace** and **Catalog** tabs. If disabled, Application Workspace will default to the tab set in **Default tab** of this section.

Default tab – Choose which tab(s) should be opened by default in the Side Menu.

Remember last filter – Application Workspace will remember your last opened filter on the Side Menu of the **Workspace** tab. If disabled, Application Workspace will default to the tab set in **Default filter** of this section.

Default filter – Choose which filter should be opened by default in the Side Menu.

Default Form Settings

Default grid size – The number of items shown in a grid.

Resources

My Teams

Displays all the teams you are entitled to.

My Credentials

Displays all the stored credentials you have used.

Download Agent

Downloads the Application Workspace Agent corresponding with the Application Workspace Server. This button is not available in Application Workspace Launcher, and is hidden from the web interface if you already have the Agent installed.

Diagnostics

Workspace

Allows you to reset your workspace applications and settings to default.

Server

Displays general information about the Application Workspace Server.

Device

Device – Displays Agent and device information, and the device collection of which your device is member.

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Network – Displays network information and HTTP headers.

Content Access – Displays the URLs from where the Agent retrieves content.

Sessions – Displays all sessions currently using the Application Workspace Agent.

Modules – Displays all modules currently loaded within Application Workspace Agent.



User Portal > Diagnostics > Device > Device > Platform language represents the system locale of the device.

User

User – Displays user information like address, job title, department etc.

Memberships – Displays your membership of groups and identity sources.

Local Session – Displays info about your local session.

Context – Displays your membership of contexts.



User Portal > Diagnostics > User > Local Session > Language represents the display language set by the user for the device.

Variables

Displays all variables configured by your system administrator which are valid within your current Application Workspace.

Tasks

Displays a log with all Application Workspace tasks that run silently in the background. The tasks log is emptied after a device reboot.



Information like membership, local session, context, modules, variables and tasks are useful for your system administrator and support department in case of troubleshooting.

Submit diagnosis

Opens the **Submit a diagnostic report** dialog box where you can add a description of an issue you encountered with Application Workspace. The system will automatically attach relevant diagnostic information to the report and after you click **Confirm** it will send it to your system administrator.



Option availability
This option is enabled only if the Agent is running locally.

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Info center

Introduction

Opens the **Welcome to your new Workspace** dialog box.

About

Opens a dialog box displaying the version of the Application Workspace Server and Application Workspace Agent.

Log out

Logs you out of the current session.
