

Autodesk DWG TrueView 2023

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After installing Autodesk DWG TrueView 2023, using Application Workspace, you can face an issue launching dwgviewr.exe as described in [this Autodesk forum thread](#).

Please refer to the section which refers to these registry hives:

English version: HKEY_LOCAL_MACHINE\SOFTWARE\Autodesk\DWG TrueView\R21\dwgviewr-6101:409\UserData

French version: HKEY_LOCAL_MACHINE\SOFTWARE\Autodesk\DWG TrueView\R21\dwgviewr-6101:40C\UserData

Japanese version: HKEY_LOCAL_MACHINE\SOFTWARE\Autodesk\DWG TrueView\R21\dwgviewr-6101:411\UserData

And make sure to set the registry values according to what is described below, using an additional (Application Workspace) package:

English version:

HKEY_LOCAL_MACHINE\SOFTWARE\Autodesk\DWG TrueView\R21\dwgviewr-6101:409\UserData

French version:

HKEY_LOCAL_MACHINE\SOFTWARE\Autodesk\DWG TrueView\R21\dwgviewr-6101:40C\UserData

Japanese version:

HKEY_LOCAL_MACHINE\SOFTWARE\Autodesk\DWG TrueView\R21\dwgviewr-6101:411\UserData

And there is a wrong product code stored.

To fix:

English version:

Replace {28B89EEF-6128-0409-0100-CF3F3A09B77D} with {59D6ED58-7BB2-4F80-9632-D1DEA3E8E2BC}

French version:

Replace {28B89EEF-6128-040C-0100-CF3F3A09B77D} with {2FEEF0A9-75C6-4A72-90AB-26E8ED49B980}

Japanese version:

Replace {28B89EEF-6128-0411-0100-CF3F3A09B77D} with {3F3C50D9-80D2-4F74-90EF-0B6FD73490DC}

Further reading

[DWG TrueView Product Overview](#)

[DWG TrueView 2023 User's Guide](#)
