Recast

Autodesk DWG TrueView 2023

Last Modified on 2026-09-24

After installing Autodesk DWG TrueView 2023, using Application Workspace, you can face an issue launching dwgviewr.exe as described in this Autodesk forum thread.

Please refer to the section which refers to these registry hives:

English version: HKEY_LOCAL_MACHINE\SOFTWARE\Autodesk\DWG TrueView\R21\dwgviewr-6101:409\UserData

French version: HKEY_LOCAL_MACHINE\SOFTWARE\Autodesk\DWG TrueView\R21\dwgviewr-6101:40C\UserData

Japanese version: HKEY_LOCAL_MACHINE\SOFTWARE\Autodesk\DWG TrueView\R21\dwgviewr-6101:411\UserData

And make sure to set the registry values according to what is described below, using an additional (Application Workspace) package:

English version:
HKEY_LOCAL_MACHINE\SOFTWARE\Autodesk\DWG TrueView\R21\dwgviewr-6101:409\UserData

French version:
HKEY_LOCAL_MACHINE\SOFTWARE\Autodesk\DWG TrueView\R21\dwgviewr-6101:40C\UserData

Japanese version:
HKEY_LOCAL_MACHINE\SOFTWARE\Autodesk\DWG TrueView\R21\dwgviewr-6101:411\UserData

And there is a wrong product code stored.

To fix:

English version:
Replace {28B89EEF-6128-0409-0100-CF3F3A09B77D} with {59D6ED58-7BB2-4F80-9632-D1DEA3E8E2BC}

French version:
Replace {28B89EEF-6128-040C-0100-CF3F3A09B77D} with {2FEEF0A9-75C6-4A72-90AB-26E8ED49B980}

Japanese version:
Replace {28B89EEF-6128-0411-0100-CF3F3A09B77D} with {3F3C50D9-80D2-4F74-90EF-0B6FD73490DC}

Further reading

DWG TrueView Product Overview
DWG TrueView 2023 User's Guide