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Configure the Microsoft Graph Mail Server

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In order to set up Application Workspace to work with a Microsoft Graph mail server, you'll first need to complete some tasks within the Microsoft Azure portal:

- Create the Entra ID App Registration to be used with Application Workspace
- Add client secret
- Grant the application API permissions

With Entra ID configuration done, you can then create the mail server in the Application Workspace interface.

Create the Entra ID App Registration for Application Workspace

To create the app registration:

1. Log into https://portal.azure.com using your Azure credentials with full admin rights.

2. Search for **App registrations**.

3. On the **App registrations** page, click **New registration**.

4. Give the application a meaningful display **Name**. You can change the name later.

5. As the **Supported account type**, select **Single tenant only – <tenant>**.

6. As the **Redirect URI**, select 'Web' and enter the FQDN of the Application Workspace zone you want to add, with the `/api/auth/token/end` suffix.

Example: `https://< Virtual Host >/api/auth/token/end`

7. Click **Register** to complete the initial app registration.

8. In the **Overview** pane that opens, copy the **Application (client) ID** and **Directory (tenant) ID**. You'll need to enter these later to create the Entra ID identity source in Application Workspace.

Add Client Secret

Next, you'll need to generate a client secret that facilitates communication between Application Workspace and Microsoft Entra ID.

To generate a client secret:

1. On the **App registrations** page, under **Manage**, click **Certificates & secrets**.

2. On the **Client secrets** tab, add a **New client secret**.

3. Add a client secret **Description**, choose when the secret **Expires**, and click **Add**.

DO NOT navigate away from the page before completing the next step!

4. Copy the client secret value to a clipboard and save it to a secure location. You will not be able to see the client secret after navigating away from the page.

Add API Permissions for Application Workspace

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Next, you need to add permissions to your app registration.

To add API permissions:

1. On the **App registrations** page, under **Manage**, click **API Permissions**.

2. Select **Add a permission**.

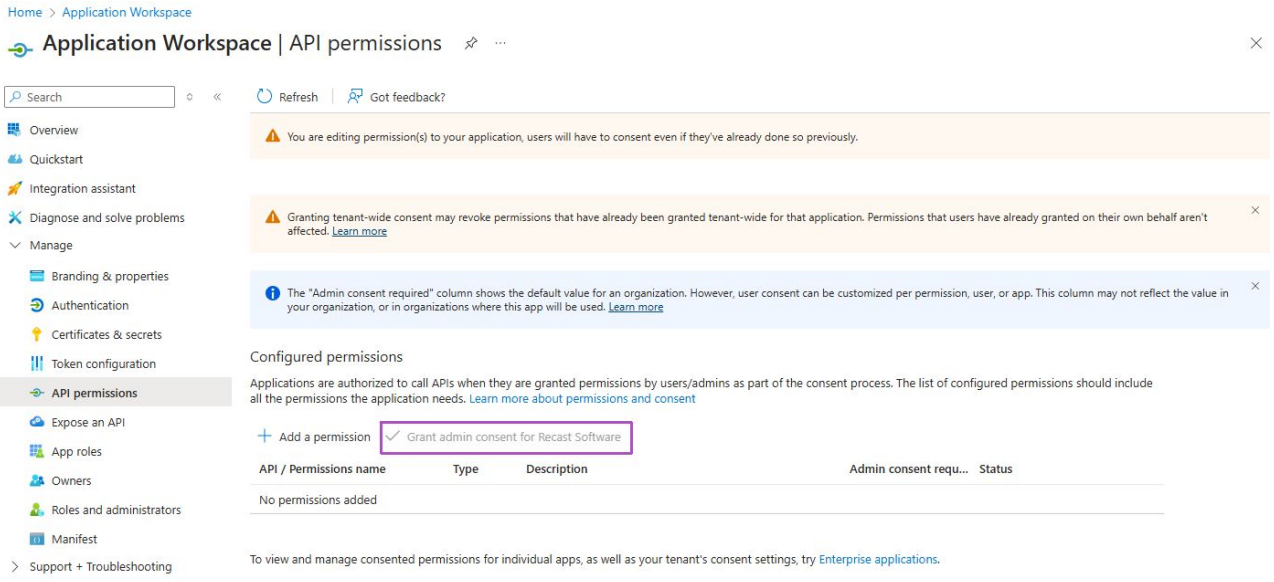
3. Select **APIs my organization uses,** then search for and select **Microsoft Graph**.

4. Select **Application permissions**.

5. Search for **mail.send** and select **Add permissions**.



6. Click **Grant admin consent for <Tenant Name>**. It can take up to an hour before these settings take effect in Entra ID.



Create the Mail Server in Application Workspace

To configure Microsoft Graph mail server settings in Application Workspace:

1. In the Application Workspace interface, navigate to **Manage** > **System** > **Mail Settings**.

2. Click **Create**.

3. In the **Create mail server** window that opens, enter or select the following options:
   - Type: Microsoft Graph.
   - Overview: Enter the desired name, description and priority. Click **Next**.
   - Settings:
     - Enter the client ID and tenant ID of the application you previously registered. You can find them on the Overview tab within Microsoft Entra ID.

- Enter the client secret you generated earlier.
- Enter the **From** mail address used to send the emails.

4. Review the **Summary** and click **Finish**.