

## Troubleshoot Application Workspace Setup Store MSI installation issues

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In some cases, you might encounter issues while installing a package from the Application Workspace Setup Store. For example, the 1603 error.

To troubleshoot these issues, you can follow the steps outlined below to determine the cause of the issue:

1. Under **Manage** > **Packages** select the package that you'll use for the test.
2. Navigate to **Releases** > **Actions**.
3. Locate and double click the action *Install MSI* and download the MSI to the local filesystem.
4. Locate the *Custom Install* action, double click it and download to ZIP file to the local filesystem.
5. Extract the ZIP file, and place the extracted MST file in the same location as the MSI from step 3.
6. Open a command prompt and navigate to the folder in which both the MSI and MST are stored.
7. Execute the following:

```
msiexec /i <MSIFILE> TRANSFORMS=<MSTFILE> /qn
```

If the issue persists, the problem is located in the package. In this case, contact [Recast support](#) for further instructions.

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