

## Wizard configuration of Application Workspace for Microsoft Teams

Last Modified on 04.21.26

### Setting up the Microsoft Teams integration



This flow is supported in Application Workspace 4.3 and higher.

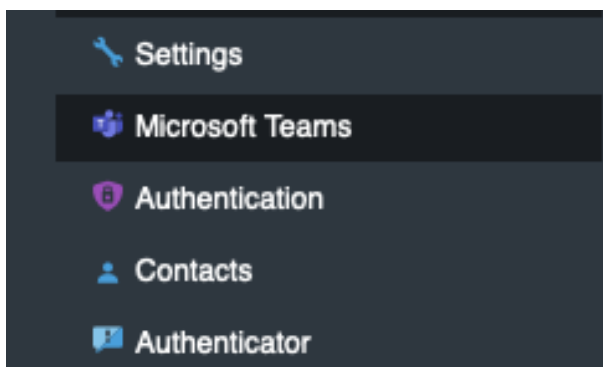


You'll need to enable [token exchange](#) on your identity source in order to have the Application Workspace for Microsoft Teams application authenticate your users.

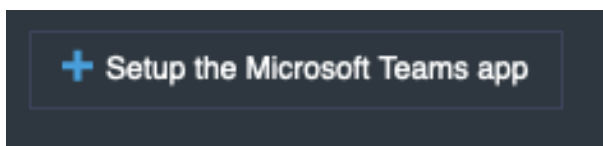
To start rolling out Application Workspace for Microsoft Teams you need an Microsoft Entra ID (Azure AD) identity source set up. For the instructions on how to set up the Microsoft Entra ID (Azure AD) identity source, see [Microsoft Entra ID](#).

### Initiating the wizard

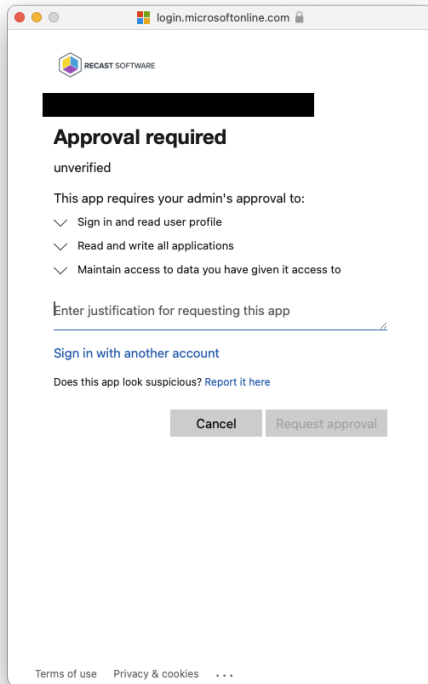
1. Open the Microsoft Entra ID (Azure AD) identity source and navigate to the **Microsoft Teams** tab.



2. Click **Setup the Microsoft Teams app** to initiate the wizard.

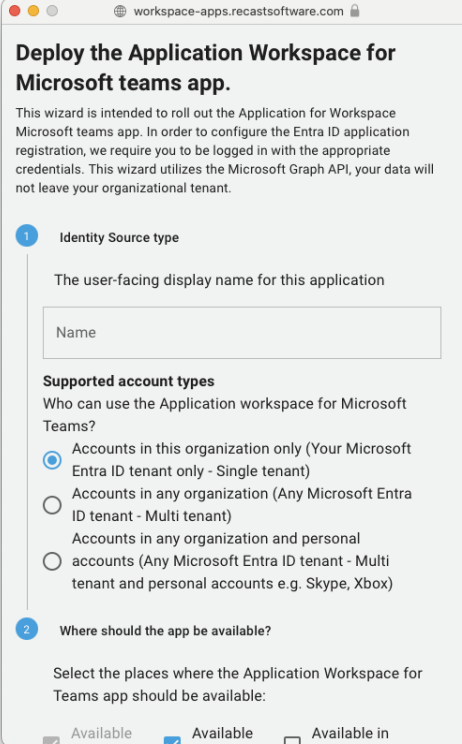


3. A new popup opens, prompting you to sign in to Azure Portal (if you are not already signed in). The account you use to sign in should be able to provide administrative consent on Azure App registrations. If the account you are currently signed in with does not have these privileges, choose the **Sign in with another account** option.



4. After signing in, the screen that displays allows you to set up the Microsoft Teams app configuration. There are several options available here:

- **Name** – The required name field will be used to deploy the Application Workspace in Microsoft Teams.
- **Supported accounts** – The supported account type must be set corresponding to your Application Workspace app registration. This allows you to control the type of accounts that are allowed to log in to the Teams app. If you need to provide access to external accounts, you might need to change these settings.



The screenshot shows a web browser window with the URL `workspace-apps.recastsoftware.com`. The page title is "Deploy the Application Workspace for Microsoft teams app." Below the title is a paragraph explaining the wizard's purpose: "This wizard is intended to roll out the Application for Workspace Microsoft teams app. In order to configure the Entra ID application registration, we require you to be logged in with the appropriate credentials. This wizard utilizes the Microsoft Graph API, your data will not leave your organizational tenant." The wizard is divided into two steps. Step 1, "Identity Source type", includes a text input field for "Name" and a section titled "Supported account types" with three radio button options: "Accounts in this organization only (Your Microsoft Entra ID tenant only - Single tenant)", "Accounts in any organization (Any Microsoft Entra ID tenant - Multi tenant)", and "Accounts in any organization and personal accounts (Any Microsoft Entra ID tenant - Multi tenant and personal accounts e.g. Skype, Xbox)". Step 2, "Where should the app be available?", includes a text input field for "Name" and a section titled "Supported account types" with three radio button options: "Accounts in this organization only (Your Microsoft Entra ID tenant only - Single tenant)", "Accounts in any organization (Any Microsoft Entra ID tenant - Multi tenant)", and "Accounts in any organization and personal accounts (Any Microsoft Entra ID tenant - Multi tenant and personal accounts e.g. Skype, Xbox)". At the bottom, there are three checkboxes: "Available", "Available", and "Available in".

- **App availability** – Besides integrating with Microsoft Teams, the app can also be integrated within the Office 365 portal and with Microsoft Outlook. To ensure users are able to log in via these channels, additional permissions need to be granted for these channels.

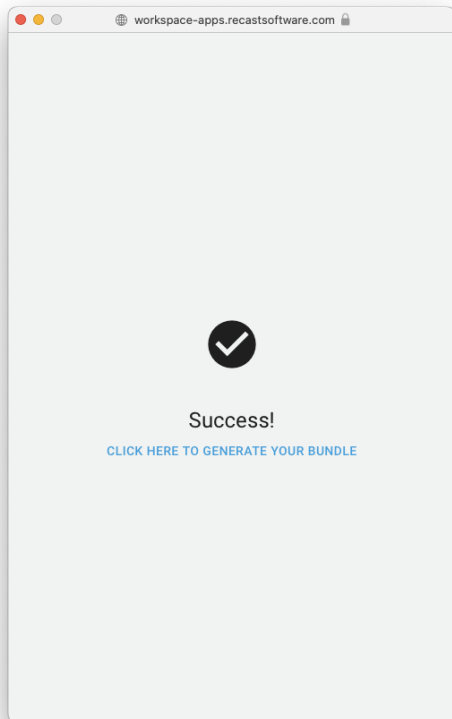


If no popup opens, a popup blocker might be preventing the window from opening.

## Deploy the app

After clicking deploy, the Success screen will appear.

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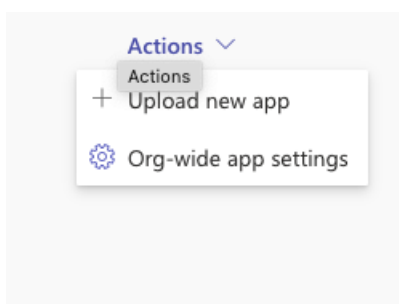


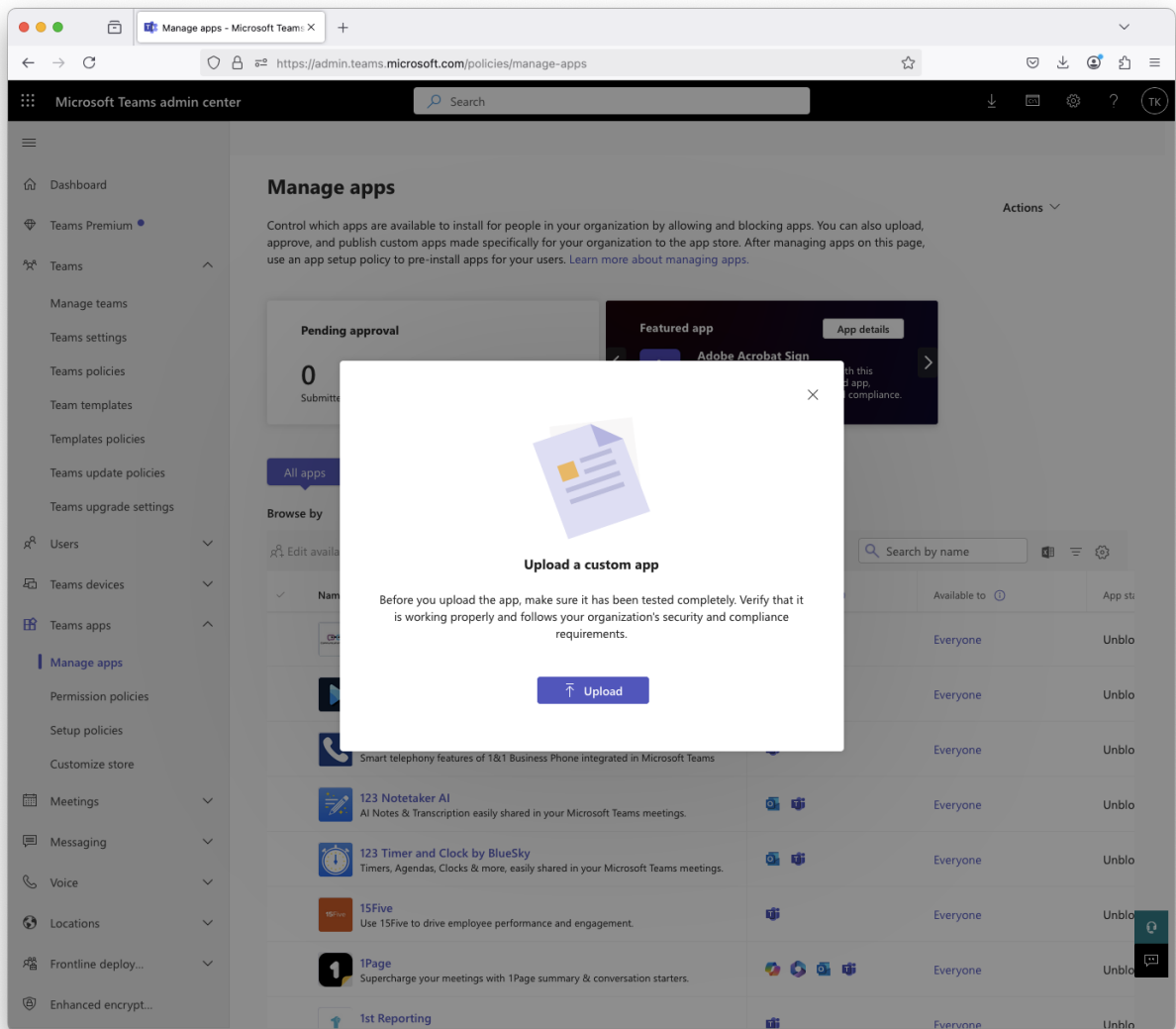
1. Click the "Click here to generate your bundle" button to generate the Microsoft Teams app bundle in the form of a .zip file.
2. Open a window to <https://admin.teams.microsoft.com/policies/manage-apps>



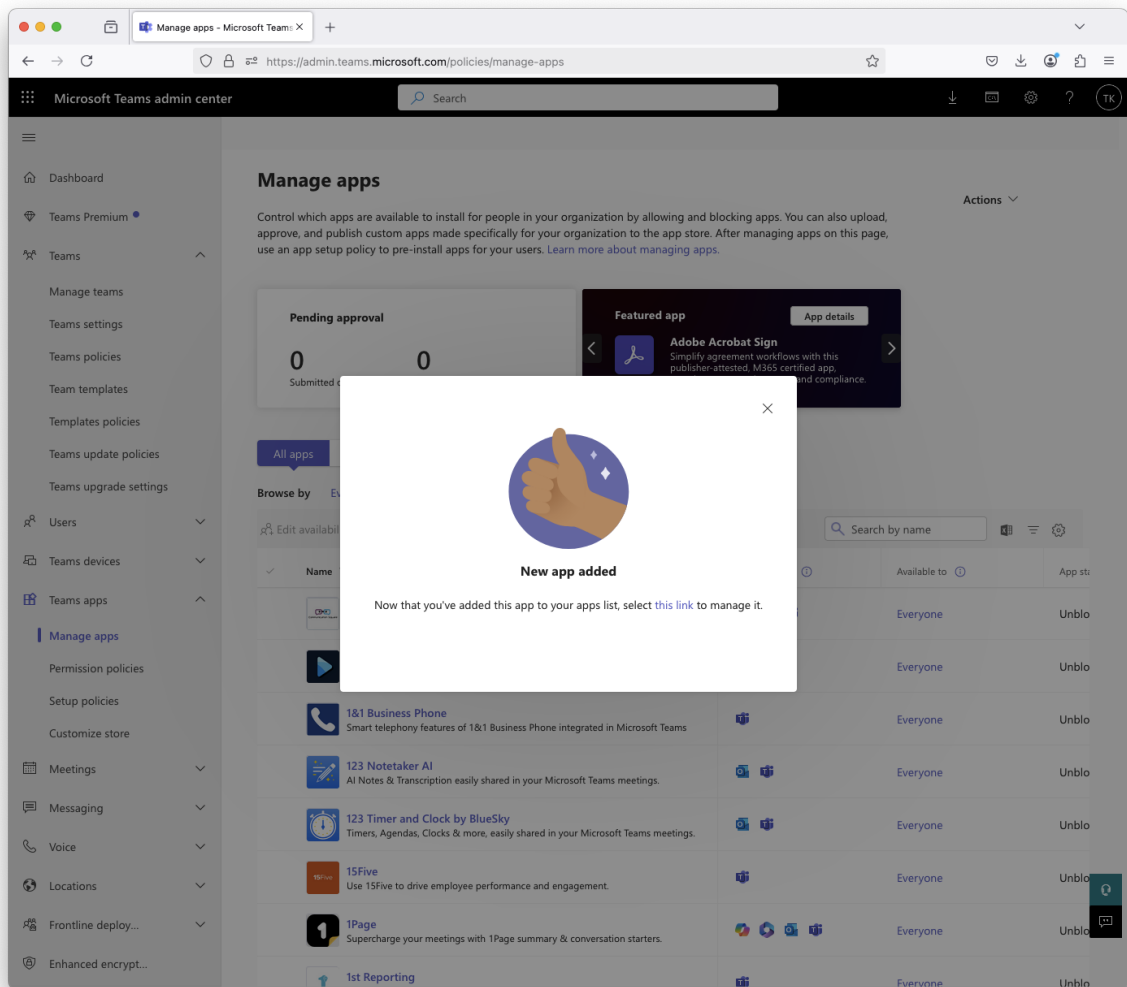
The account that signs in needs the permissions to create and distribute a new Microsoft Teams application.

3. In the upper right corner click **Actions** to open up a new modal window which allows you to upload the zip file you downloaded in the previous step.





4. After the upload is completed, a screen like the one below will display. This means that the application has become available in the selected list of applications. This process also enables the application for both the Microsoft 365 portal and the Outlook app if configured so in the previous step. The application should now be available within the Microsoft Teams store.



## Microsoft Entra ID (Azure AD) and Application Workspace configuration

In Microsoft Entra ID (Azure AD), in the app registration used for the identity source and SSO to Application Workspace, you need to expose an API for token exchange. You also need to add the Application ID URI of the Entra ID app registration to the Application Workspace identity source.

In case you use CSP or CORSm you need to allow the following domain: `https://workspace-apps.recastsoftware.com`.

For a step-by-step guide on how to do these, see [How to set up your exchange token](#).

## Security settings

Content Security Policy (CSP) and/or Cross-Origin Resource Sharing are enabled by default. In order to let Application Workspace communicate with Microsoft Teams you need to add the URL `https://workspace-apps.recastsoftware.com` to both configuration options.

## Pinning the app for your users



The following step is an optional one, you can skip this if it is not required for your organization.

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Navigate to: <https://admin.teams.microsoft.com/policies/app-setup/>.

This page will display all the policies that apply to Microsoft Teams apps within your tenant. Select the policy you want to leverage to pin the app.

## Further resources

[YouTube demo video](#) that shows the configuration

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