

Mail Settings

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Application Workspace lets you configure multiple mail servers. For example, you can use a mail server to send messages after a scheduled task has run.



Mail servers list


This list displays all mail servers currently available in the Application Workspace System.

Selecting multiple rows from the table

- To select multiple adjacent rows, click on the first row, then hold down the Shift key and click on the last row in the range; all rows between will be selected.
- To select multiple non-adjacent rows, hold down the Ctrl key (or "Command" on Mac) and click on each row you want to select individually.
- To select multiple adjacent rows using the mouse only, click and hold the left mouse button on the first row, then drag the cursor up or down across the rows to highlight the desired ones.
- Selecting rows using only the keyboard is not possible.

Table toolbar

To create a new mail server, click on the  **Create** button; to view the details of a mail server or edit it, double-click its entry or select the mail server and click the  **Edit** button.

The  **Test** button opens the **Test email** dialog box where you can specify a target email address where you want to send a test email.

 **Views** gives you control on how the table is displayed.


The default view contains all your mail servers in alphabetic ascending order, and the following columns: **Name**, **Type** and **Priority**.

You can create your own personalized view of the table, by filtering the mail servers or adding/deleting columns and clicking **Save as** in the drop-down menu of  **Views**.

Detailed view of a mail server

See below the description of each screen in the detailed view of a mail server, and what actions you can perform in each of them.

Overview screen

 **Test** – Opens the **Test email** dialog box where you can specify a target email address where you want to send a test email.

Priority – When trying to send an email Application Workspace will first use the mail server that has the lowest number in the priority field. If not available, it will continue with the next server in the list that has a higher priority.

Settings screen

SMTP

Server – The address of the mail server.

Secure – Whether or not a secure connection is required.

Recast

Port – The port used for the connection.

From – The mail address used to send the emails.

Authentication section

Here you can choose whether or not authentication is required for this mail server and configure the username and password for it.

Microsoft Graph

Client ID – The Application ID corresponding to your Microsoft Entra ID (Azure AD) app registration.

Tenant ID – An entity that typically encompasses an organization within Microsoft Entra ID (Azure AD).

Client secret – The Microsoft Entra ID (Azure AD) app registration secret.

From – The mail address used to send the emails.



Microsoft Entra ID

In Microsoft Entra ID, you need to add the *Mail.Send* permission to your app registration. For more details, see [How to configure the Microsoft Graph mail server](#).

Auditing screen

View a comprehensive log of changes to this mail server, displaying the identity behind each modification.

This screen is available only if the auditing is enabled in the Database Event Collector. For more information, see [Auditing](#).

Further reading

[How to configure the Microsoft Graph mail server](#)

[Find your Microsoft Entra tenant ID \(Microsoft documentation\)](#)
