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Users

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Users list

Users listed here are from identity sources and from the LOCAL identity source added to your Application Workspace System.

Currently, you can only add or remove users within the LOCAL identity source.

Selecting multiple table rows

- Adjacent rows: Click on the first row, hold down the Shift key, click on the last row in the range
- Non-adjacent rows: Hold the Ctrl or Cmd key and click on each row you want to select
- Adjacent rows, using only the mouse: Click and hold the left mouse button on the first row, then drag the cursor up or down across the rows to highlight the desired ones

Table toolbar

To create a new user, click the **Create** button.

To view or edit user details, double-click on the user.

From the table toolbar, you can also access the **Remote control**, **Reset Workpace** and create personalized views of the list, all of which are described below.

Remote control

For information onhow to configure and use the Remote control functionality, readSet up and use remote control.

Reset Workspace

You can opt to reset the following components:

- **Catalog apps** – Restores the resources previously moved from **Catalog** to **Workspace**. Previously requested applications are not reset.
- **Settings** – Restores to default the setting of **User Portal** > **Preferences** > **Personalization**.
- **Credentials** – Restores the credentials to their initial state, before the user set them.

Views

Views gives you control on how the table is displayed.
The default view contains all your users in alphabetic ascending order, and only a few columns: **Display name**, **Username** and **Identity**.
You can create your own personalized view of the table, by filtering the users or adding/deleting columns and click **Save as** in the drop-down menu of **Views**.

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Detailed view of a user

See below the description of each screen in the detailed view of a user, and what actions you can perform in each of them.

Overview screen

The **Display name**, **Email** and **Password** can be edited only for local users.
For more information about remote control and reset of a workspace, see the Table toolbar section above.

Memberships screen

Displays a list of all the groups that the current user is a member of.

To view the details of a group or edit its packages and access policies, double-click its entry.

Access Policies screen

Access Policies allow you to grant or restrict access to certain components in the Application Workspace.

For a more dynamic customization, access policies can be defined on different levels; while the inheritance flows top-down, a local override has priority. This means an access policy assigned at the group level can be overridden by an access policy defined at the user level.

Events screen

Displays all events that are associated with the current user.

Logged on screen

Displays a list of devices currently hosted or logged on.

Packages screen

View a list of all packages currently assigned, assign new or remove existing ones.
To view or edit a package's details, double click its entry.
To add a package, simply start typing in the lookup field for the desired package and select it from the results lists. Or select the browse button at the right of the lookup field to open the **Package** dialog box to view all the packages available.
When assigning the package, you will be prompted to choose between different stages that should be published to the user (*Development*, *Test*, *Acceptance* or *Production*).
NOTE: You can override an entitlement for a package, via Context, Device collections, Groups, or user-level and the lowest stage will take priority. The lowest stage is Development and the highest stage is Production.

Scenario:

- User1 is directly entitled for PackageA in Production stage.
- User1 is also part of a device collection that has PackageA assigned with Test stage.

In this scenario, the Test stage version of the package will be deployed to the user, as it is of a lower priority.

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To see all the entitlements for a package, go to **Manage** > **Workspace** > **Packages** > **Entitlements.**

For more information about publishing options and events, see Packages.