Recast

Insights in Recast Management Server

Last Modified on 12.18.25

Warranty Information Dashboard

The Insights **Warranty Information** page in your Recast Management Server offers visibility into current warranties for devices managed in Microsoft Intune.
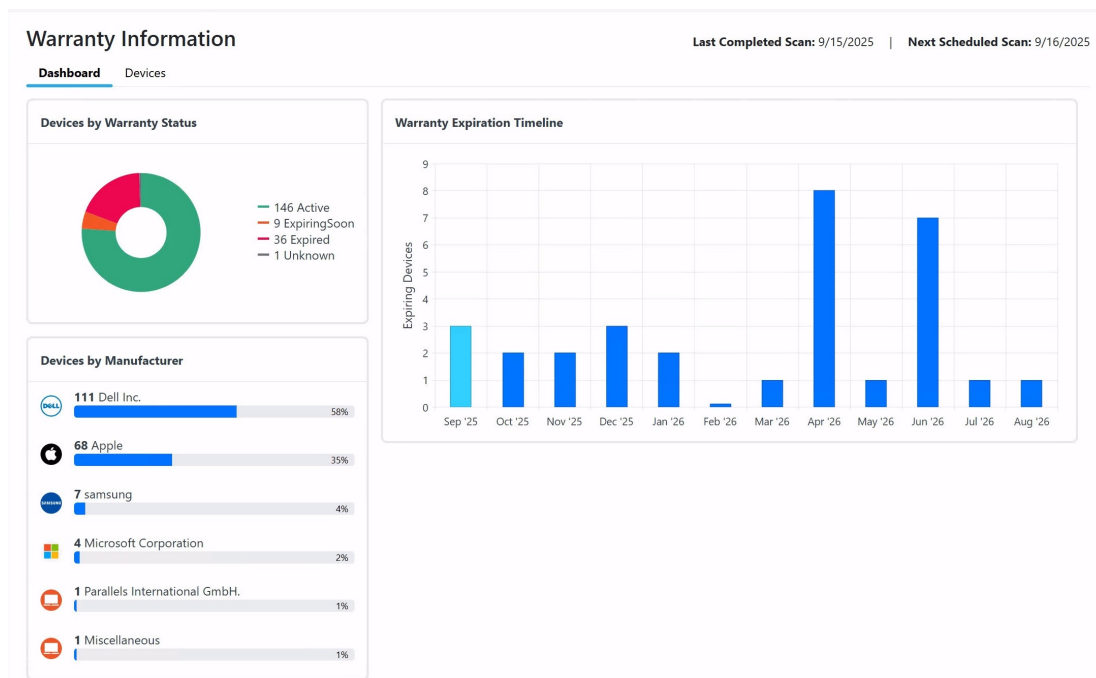
Prerequisites
- Right Click Tools Insights license
- Insights installed with Recast Management Server and Recast Proxy
- Recast Proxy configured for warranty information collection
- Service connection from your Recast Management Server to Entra ID (Azure Active Directory)
- The following Application permission added in the Microsoft Graph API for the application:
  - DeviceManagementManagedDevices.Read.All

To view the Warranty Information dashboard in your Recast Management Server, navigate to **Insights** > **Warranty Information**. The page displays data in both a dashboard view and a devices view.

Dashboard View

The dashboard view displays three charts:

- **Devices by Warranty Status**: Displays the number of devices according to warranty status (Active, Expiring Soon, Expired, Unknown).
  Expiring soon means that the warranty will expire within 120 days. The warranty status may be unknown if the warranty collection process has not yet completed.
- **Devices by Manufacturer**: Shows device information for the top five most frequent vendors in your environment. Click on a vendor for a filtered view of devices from that manufacturer.
- **Warranty Expiration Timeline**: Shows warranty expiration by month over the year to come.

TIP: You can resize the cards or drag–and drop them into a different layout. Refreshing the page returns the cards to their

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default positions.

Devices View

The **Warranty Information** page's Devices tab shows additional device warranty details. You can sort or filter each column and search all device warranty information. There is also an option to **Export to CSV** which can export unfiltered and filtered data.

| Warranty Information				Last Completed Scan: 9/15/2025	Next Scheduled Scan: 9/16/2025

Dashboard **Devices**

🔍 Search...   📄 Export to CSV

| Device Name ▼	Manufacturer ▼	Model ▼	Serial Number ▼	Remaining Coverage ▼	Warranty End Date ▼
DESKTOP-0J7F70J	🔵 Dell Inc.	Precision 3490	H0VFP74	🕐 Data coming soon	03/26/2028
CO-MBP-DKLQ0YK42T	⚫ Apple	MacBook Pro (14-inch, Nov 2023)	DKLQ0YK42T	✓ 604 days	05/13/2027
MB-MPQ771R0QK	⚫ Apple	MacBook Pro (14-inch, 2024)	MPQ771R0QK	✓ 820 days	12/15/2027
NL-2FC9JX3	🔵 Dell Inc.	Precision 3581	2FC9JX3	🕐 Data coming soon	01/06/2027
DESKTOP-Q3AGASO	🔵 Dell Inc.	Precision 5490	1CSDC54	🕐 Data coming soon	10/24/2027
iPhone-FI-K0DV2JX7QD	⚫ Apple	iPhone 14 Pro	K0DV2JX7QD	✗ Expired	01/01/2023
UK-2DGXH84	🔵 Dell Inc.	Precision 3591	2DGXH84	🕐 Data coming soon	04/02/2028

The Devices tab displays the following warranty information:
- Device Name
- Manufacturer
- Model
- Serial Number
- **Remaining Coverage** (in days)
- Warranty End Date

Inventory Class Data for Agent-Based Devices

The Right Click Tools Insights **Device Inventory** page in your Recast Management Server displays information about the inventory classes that are created when you deploy the Recast Agent application for Insights. The data moves directly from the Recast Agent to your Recast Management Server database (via Recast Agent Gateway), meaning that you can access information for devices regardless of whether they are managed via ConfigMgr, Intune, ServiceNow, or other platforms.

Prerequisites
- Right Click Tools Insights license
- Insights installed with Recast Management Server and Recast Proxy
- Recast Agent application deployed to devices for which you want to see inventory class data
- Minimum Recast Software Version: 5.11.2512.1807

You can find the page in your Recast Management Server by navigating to **Insights** > **Device Inventory**. The list of Recast Agents is searchable and can be sorted by Device Name or Current User.

Device Inventory

The **Device Inventory** page displays the following information for all devices that have a Recast Agent:

- Device Name
- Current User – Displays one or more logged on users
- Last Check-In – Date and time that the device last reported information from its inventory classes
- Actions
  - **View Inventory** – Click to view detailed inventory information for a specific device

Device Inventory

Device Name	Current User	Last Check-In	Actions
DEVICE-PC-1001	peter.parker	11-12-2025 09:14 PM	View Inventory
DEVICE-PC-1002	clark.kent	11-12-2025 02:25 PM	View Inventory
DEVICE-PC-1003	bruce.banner	11-12-2025 03:23 PM	View Inventory

20 items per page · 1 - 3 of 3 items

NOTE: Clicking **Export to CSV** on the **Device Inventory** page will only export Device Name, Current User and Last Check-In data, not the full details for each device.

Device Details

The Device Details side panel displays information related to the attributes included in an inventory class. All classes and attributes are listed below.

Device Details
Agent Devices > DEVICE-PC-1001

	Hide Menu
	General
	El_DotNet
	El_LocalGroup

El_DotNet

Build Number	Installed Flag	Release	Service Pack	Version
4.8.09032	1	533320		4

Edit Columns: Where an inventory class includes more than 6 attributes, you can edit columns to add to or edit the attributes shown. The Device Details side panel currently reverts to displaying the default columns as soon as you switch tabs.

Export to CSV: To more easily view data for 6+ attributes, we recommend selecting and exporting all the columns you want to see.

NOTE: A specific class will only appear if there is information to display.

Classes	Attributes
General	FQDN – Fully Qualified Domain Name SID – Security Identifier SMS ID – ConfigMgr ID Entra ID Intune ID RA (Recast Agent) Certificate Thumbprint
El_DotNet	Build Number Installed Flag Release Service Pack Version

Classes	Attributes
El_LocalGroup	Category Local Group Name SID Type User Domain User Name Well Known Group
El_LocalUser	Caption Description Disabled Domain Full Name Lockout Name Password Changeable Password Expires SID Well Known User
El_Monitor	Active Monitor Alt_SN 1 Analog Aspect Ratio Calculated Serial Device ID Digital EDID Ver El_Monitor Name Horizontal Resolution Lic_To Low Power Manufactured Date Manufacturer ID Max Diag Max Horiz Max Inch Diag Max Inch Vert Max Vert Model Pn PID Power On Resolution Acronym Serial Number Standby Suspend Swapped Serials Version Vertical Resolution

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Classes	Attributes
EI_Monitor_CRes	Cloned Color Basis Current_Horiz Res Current_Vert Res EI_Monitor Name Flags Horiz Pos MIR Flags Pixel Format Pixel Rate PNPID Primary Rotation Scaling Serial_Number Stride Vert Pos Video Output Video Standard
EI_NIC	MAC Address Name Power Wake Active Power Wake Device Instance Name Power Wake Enable Wake On Magic Packet Only Active Wake On Magic Packet Only Enable
EI_ODBCDrivers	API Level Bit Type Connected Functions CP Timeout Driver Driver Name Driver ODBC Ver File Usage Setup SQL Level Usage Count User Name
EI_Powershell	PowerShell Version PS Compatible Version Reg Key Runtime Version
EI_Proxy	Auto Config Proxy EI Last Run Date Migrate Proxy Proxy Enable Proxy Override Proxy Server User Domain User Name

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Classes	Attributes
EI_Share	Caption Name Path Type
EI_UserARP	Architecture Display Name Install Date Product Id Publisher User Domain User Name Version
EI_UserDrive	Compressed Description Detection Method Device ID Drive Type File System Free Space Media Type Name Provider Name Size User Domain User Name Volume Name Volume Serial Number
EI_UserPrinter	Comment Device Id Driver Name Is Default Printer Is Network Printer Location Port Name Server Name Share Name User Domain User Name
EI_Volume	Boot Volume Capacity Caption Device ID Drive Letter Drive Type Free Space Label Serial Number System Volume
EI_WIRE_SKU ◆	Instance Name System SKU

Classes	Attributes
EI_WIRE_SN ♦	Serial Number Tag

♦ EI_WIRE classes display warranty attributes if Insights is configured to collect warranty information.

ℹ️ Other inventory classes you'd like to see in RMS?
Let us know in the Recast Ideas Portal!