Recast

Insights in Recast Management Server

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Warranty Information Dashboard

The Insights **Warranty Information** page in your Recast Management Server offers visibility into current warranties for devices managed in Microsoft Intune.
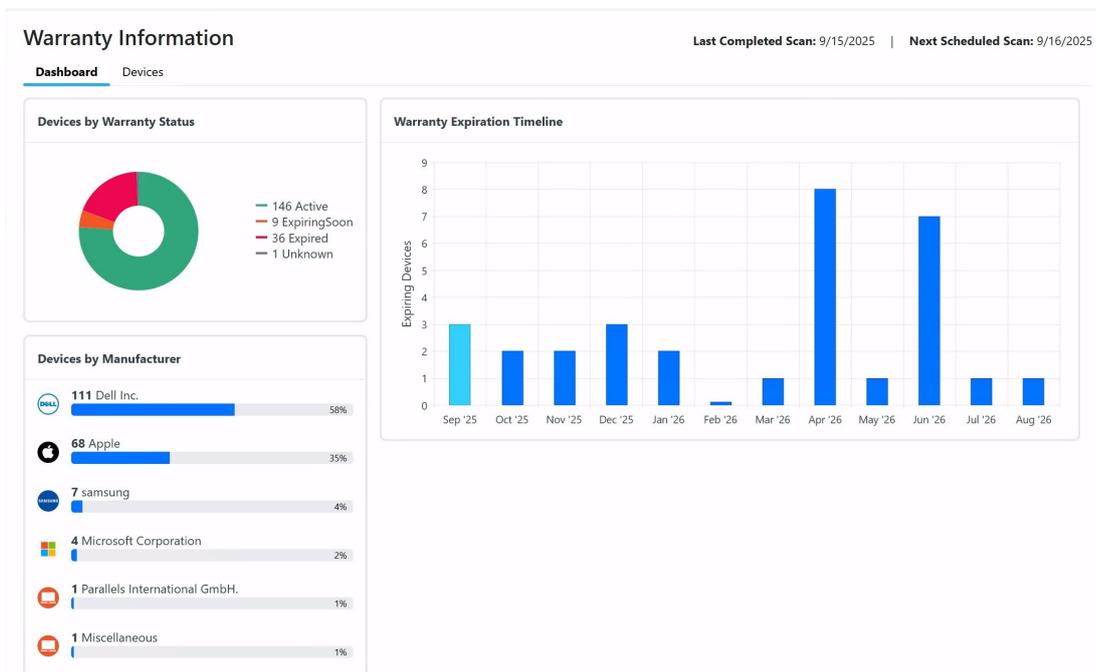
Prerequisites
- Right Click Tools Insights license
- Insights installed with Recast Management Server and Recast Proxy
- Recast Proxy configured for warranty information collection
- Service connection from your Recast Management Server to Entra ID (Azure Active Directory)
- The following Application permission added in the Microsoft Graph API for the application:
  - DeviceManagementManagedDevices.Read.All

To view the Warranty Information dashboard in your Recast Management Server, navigate to **Insights** > **Warranty Information**. The page displays data in both a dashboard view and a devices view.

Dashboard View

The dashboard view displays three charts:

- **Devices by Warranty Status**: Displays the number of devices according to warranty status (Active, Expiring Soon, Expired, Unknown).
  Expiring soon means that the warranty will expire within 120 days. The warranty status may be unknown if the warranty collection process has not yet completed.
- **Devices by Manufacturer**: Shows device information for the top five most frequent vendors in your environment. Click on a vendor for a filtered view of devices from that manufacturer.
- **Warranty Expiration Timeline**: Shows warranty expiration by month over the year to come.

TIP: You can resize the cards or drag–and drop them into a different layout. Refreshing the page returns the cards to their

default positions.

Devices View

The **Warranty Information** page's Devices tab shows additional device warranty details. You can sort or filter each column and search all device warranty information. There is also an option to **Export to CSV** which can export unfiltered and filtered data.

Warranty Information   Last Completed Scan: 2/13/2026 | Next Scheduled Scan: 2/14/2026

Dashboard   **Devices**

🔍 Search...   ⬆ Export to CSV

Device Name ▼	Manufacturer ▼	Model ▼	Serial Number ▼	Remaining Cover... ▼	Warranty Start Date ▼	Warranty End Date ▼	Device Age ▼
DESKTOP-100	🔵 Dell Inc.	Precision 3490	ABCD1234	✓ 771 days	03/25/2025	03/26/2028	325 days
DESKTOP-101	🔵 Dell Inc.	Dell Pro 14 Premium PA14250	ABCD1234	✓ 918 days	08/19/2025	08/20/2028	178 days
MOBILE-100	🔵 samsung	SM-A566B	ABCD1234	⚠ Expiring in 48 days	04/03/2025	04/03/2026	316 days
DESKTOP-102	🔵 Dell Inc.	Precision 5470	ABCD1234	✓ 169 days	08/01/2023	08/02/2026	927 days
DESKTOP-103	🔵 Dell Inc.	Precision 5490	ABCD1234	✓ 617 days	10/23/2024	10/24/2027	478 days
DESKTOP-104	🔵 Dell Inc.	Precision 5490	ABCD1234	✓ 440 days	04/29/2024	04/30/2027	655 days
DESKTOP-105	🔵 Dell Inc.	Dell Pro 14 Premium PA14250	ABCD1234	✓ 970 days	10/10/2025	10/11/2028	126 days
DESKTOP-106	🔵 Dell Inc.	Precision 5490	ABCD1234	✓ 494 days	06/22/2024	06/23/2027	601 days
DESKTOP-107	🔵 Dell Inc.	Latitude 5420	ABCD1234	✗ Expired	06/29/2022	07/01/2025	1325 days

The Devices tab displays the following warranty information:
- Device Name
- Manufacturer
- Model
- Serial Number
- Remaining Coverage (in days)
- Warranty Start Date
- Warranty End Date
- Device Age

Inventory Class Data for Agent-Based Devices

The Right Click Tools Insights **Device Inventory** page in your Recast Management Server displays information about the inventory classes that are created when you deploy the Recast Agent application for Insights. The data moves directly from the Recast Agent to your Recast Management Server database (via Recast Agent Gateway), meaning that you can access information for devices regardless of whether they are managed via ConfigMgr, Intune, ServiceNow, or other platforms.

Prerequisites
- Right Click Tools Insights license
- Insights installed with Recast Management Server and Recast Proxy
- Recast Agent application deployed to devices for which you want to see inventory class data
- Minimum Recast Software Version: 5.11.2512.1807

You can find the page in your Recast Management Server by navigating to **Insights** > **Device Inventory**. The list of Recast Agents is searchable and can be sorted by Device Name or Current User.

Device Inventory

The **Device Inventory** page displays the following information for all devices that have a Recast Agent:

- Device Name
- Current User – Displays one or more logged on users
- Last Check–In – Date and time that the device last reported information from its inventory classes
- Actions
    - **View Inventory** – Click to view detailed inventory information for a specific device

Device Inventory

Device Name	Current User	Last Check-In	Actions
DEVICE-PC-1001	peter.parker	11-12-2025 09:14 PM	View Inventory
DEVICE-PC-1002	clark.kent	11-12-2025 02:25 PM	View Inventory
DEVICE-PC-1003	bruce.banner	11-12-2025 03:23 PM	View Inventory

20 items per page 1 - 3 of 3 items

NOTE: Clicking **Export to CSV** on the **Device Inventory** page will only export Device Name, Current User and Last Check–In data, not the full details for each device.

Device Details

The Device Details side panel displays information related to the attributes included in an inventory class. All classes and attributes are listed below.

Device Details
Agent Devices > DEVICE-PC-1001

El_DotNet

Build Number	Installed Flag	Release	Service Pack	Version
4.8.09032	1	533320		4

Edit Columns: Where an inventory class includes more than 6 attributes, you can edit columns to add to or edit the attributes shown. The Device Details side panel currently reverts to displaying the default columns as soon as you switch tabs.

Export to CSV: To more easily view data for 6+ attributes, we recommend selecting and exporting all the columns you want to see.

NOTE: A specific class will only appear if there is information to display.

Classes	Attributes
General	FQDN – Fully Qualified Domain Name SID – Security Identifier SMS ID – ConfigMgr ID Entra ID Intune ID RA (Recast Agent) Certificate Thumbprint
El_DotNet	Build Number Installed Flag Release Service Pack Version

Classes	Attributes
El_LocalGroup	Category Local Group Name SID Type User Domain User Name Well Known Group
El_LocalUser	Caption Description Disabled Domain Full Name Lockout Name Password Changeable Password Expires SID Well Known User
El_Monitor	Active Monitor Alt_SN 1 Analog Aspect Ratio Calculated Serial Device ID Digital EDID Ver El_Monitor Name Horizontal Resolution Lic_To Low Power Manufactured Date Manufacturer ID Max Diag Max Horiz Max Inch Diag Max Inch Vert Max Vert Model Pn PID Power On Resolution Acronym Serial Number Standby Suspend Swapped Serials Version Vertical Resolution

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Classes	Attributes
EI_Monitor_CRes	Cloned
	Color Basis
	Current_Horiz Res
	Current_Vert Res
	EI_Monitor Name
	Flags
	Horiz Pos
	MIR Flags
	Pixel Format
	Pixel Rate
	PNPID
	Primary
	Rotation
	Scaling
	Serial_Number
	Stride
	Vert Pos
	Video Output
	Video Standard
EI_NIC	MAC Address
	Name
	Power Wake Active
	Power Wake Device Instance Name
	Power Wake Enable
	Wake On Magic Packet Only Active
	Wake On Magic Packet Only Enable
EI_ODBCDrivers	API Level
	Bit Type
	Connected Functions
	CP Timeout
	Driver
	Driver Name
	Driver ODBC Ver
	File Usage
	Setup
	SQL Level
	Usage Count
	User Name
EI_Powershell	PowerShell Version
	PS Compatible Version
	Reg Key
	Runtime Version
EI_Proxy	Auto Config Proxy
	EI Last Run Date
	Migrate Proxy
	Proxy Enable
	Proxy Override
	Proxy Server
	User Domain
	User Name

Classes	Attributes
EI_Share	Caption Name Path Type
EI_UserARP	Architecture Display Name Install Date Product Id Publisher User Domain User Name Version
EI_UserDrive	Compressed Description Detection Method Device ID Drive Type File System Free Space Media Type Name Provider Name Size User Domain User Name Volume Name Volume Serial Number
EI_UserPrinter	Comment Device Id Driver Name Is Default Printer Is Network Printer Location Port Name Server Name Share Name User Domain User Name
EI_Volume	Boot Volume Capacity Caption Device ID Drive Letter Drive Type Free Space Label Serial Number System Volume
EI_WIRE_SKU ◆	Instance Name System SKU

Classes	Attributes
EI_WIRE_SN ♦	Serial Number Tag

♦ EI_WIRE classes display warranty attributes if Insights is configured to collect warranty information.

> ℹ **Other inventory classes you'd like to see in RMS?**
> Let us know in the Recast Ideas Portal!