View Warranty Information

Last Modified on 2026-11-11

The Insights **Warranty Information** page offers a detailed view of current warranties for devices managed in Microsoft Intune.

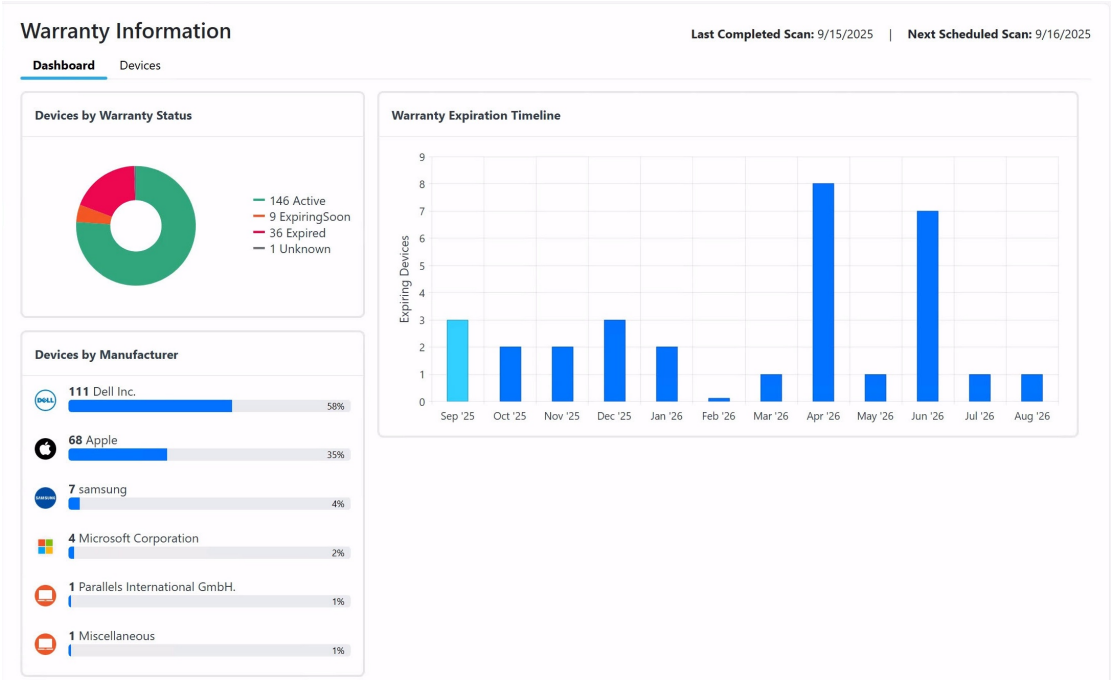
Prerequisites

- Right Click Tools Insights license
- Insights installed with Recast Management Server and Recast Proxy
- Recast Proxy configured for warranty information collection
- Service connection from your Recast Management Server to Entra ID (Azure Active Directory)
- The following Application permission added in the Microsoft Graph API for the application:
  - DeviceManagementManagedDevices.Read.All

To view the Warranty Information dashboard in your Recast Management Server, navigate to **Insights** > **Warranty Information**. The page displays data in both a dashboard view and a devices view.

Dashboard View

The dashboard view displays three charts:



- **Devices by Warranty Status**: Displays the number of devices according to warranty status (Active, Expiring Soon, Expired, Unknown).
  Expiring soon means that the warranty will expire within 120 days. The warranty status may be unknown if the warranty collection process has not yet completed.
- **Devices by Manufacturer**: Shows device information for the top five most frequent vendors in your environment. Click on a vendor for a filtered view of devices from that manufacturer.
- **Warranty Expiration Timeline**: Shows warranty expiration by month over the year to come.

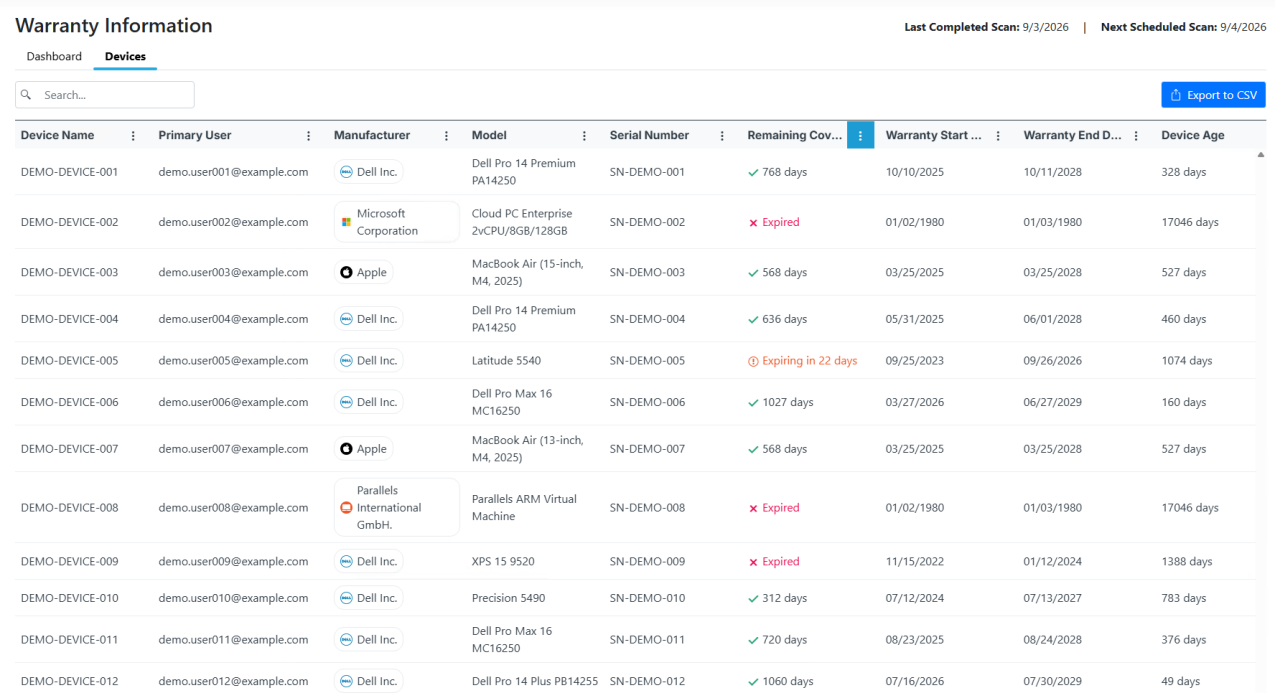
TIP: You can resize the cards or drag-and drop them into a different layout. Refreshing the page returns the cards to their default positions.

Recast

Devices View

The **Warranty Information** page's Devices tab shows additional device warranty details. You can sort and filter the data, and search all device warranty information. There is also an option to **Export to CSV** which can export unfiltered and filtered data.

TIP: You can resize, lock, add, and delete columns to customize your Devices view. Click the vertical ellipsis next to a column heading to see options.



Device Name	Primary User	Manufacturer	Model	Serial Number	Remaining Cov...	Warranty Start ...	Warranty End D...	Device Age
DEMO-DEVICE-001	demo.user001@example.com	Dell Inc.	Dell Pro 14 Premium PA14250	SN-DEMO-001	768 days	10/10/2025	10/11/2028	328 days
DEMO-DEVICE-002	demo.user002@example.com	Microsoft Corporation	Cloud PC Enterprise 2vCPU/8GB/128GB	SN-DEMO-002	Expired	01/02/1980	01/03/1980	17046 days
DEMO-DEVICE-003	demo.user003@example.com	Apple	MacBook Air (15-inch, M4, 2025)	SN-DEMO-003	568 days	03/25/2025	03/25/2028	527 days
DEMO-DEVICE-004	demo.user004@example.com	Dell Inc.	Dell Pro 14 Premium PA14250	SN-DEMO-004	636 days	05/31/2025	06/01/2028	460 days
DEMO-DEVICE-005	demo.user005@example.com	Dell Inc.	Latitude 5540	SN-DEMO-005	Expiring in 22 days	09/25/2023	09/26/2026	1074 days
DEMO-DEVICE-006	demo.user006@example.com	Dell Inc.	Dell Pro Max 16 MC16250	SN-DEMO-006	1027 days	03/27/2026	06/27/2029	160 days
DEMO-DEVICE-007	demo.user007@example.com	Apple	MacBook Air (13-inch, M4, 2025)	SN-DEMO-007	568 days	03/25/2025	03/25/2028	527 days
DEMO-DEVICE-008	demo.user008@example.com	Parallels International GmbH.	Parallels ARM Virtual Machine	SN-DEMO-008	Expired	01/02/1980	01/03/1980	17046 days
DEMO-DEVICE-009	demo.user009@example.com	Dell Inc.	XPS 15 9520	SN-DEMO-009	Expired	11/15/2022	01/12/2024	1388 days
DEMO-DEVICE-010	demo.user010@example.com	Dell Inc.	Precision 5490	SN-DEMO-010	312 days	07/12/2024	07/13/2027	783 days
DEMO-DEVICE-011	demo.user011@example.com	Dell Inc.	Dell Pro Max 16 MC16250	SN-DEMO-011	720 days	08/23/2025	08/24/2028	376 days
DEMO-DEVICE-012	demo.user012@example.com	Dell Inc.	Dell Pro 14 Plus PB14255	SN-DEMO-012	1060 days	07/16/2026	07/30/2029	49 days

The Devices tab displays the following warranty information:

- Device Name
- Primary Intune User
- Manufacturer
- Model
- Serial Number
- Remaining Coverage (in days)
- Warranty Start Date
- Warranty End Date
- Device Age