Recast

Signature Validation Failed Error

Last Modified on 2026-11-17

Problem

A 'Signature validation failed' error is returned when attempting to run an action over a Recast Agent route.

Resolution

Re-enroll the agent manually or using a Recast Builder action by following the steps in ourRecast Agent not Connecting troubleshooting doc. Re-enrollment refreshes the Recast Management Server certificate on the Agent side, allowing the two components to communicate once again.