RECAST SOFTWARE

# Signature Validation Failed Error

Last Modified on 09.10.25

## Indication

'Signature Validation Failed' error is returned when attempting to run an action over a Recast Agent route.

## Resolution

Re-enroll the agent manually or using a Recast Builder action by following the steps in our   Recast Agent not Connecting troubleshooting doc. Re-enrollment refreshes the Recast Management Server certificate on the Agent side, allowing the two components to communicate once again.