RECAST SOFTWARE

Use Recast Device Warranty Plugin

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Once you add the Recast Device Warranty plugin to Security Copilot, you can enter prompts in the chat textbox. Prompts that relate to device warranties should automatically map to the Recast Device Warranty plugin.
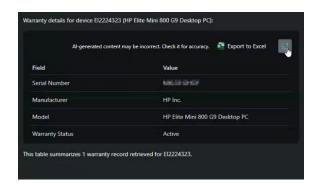
Prompts to Try

- What is my Recast Management Server version?

- When does the warranty expire for [device name]?

- What does the warranty cover for [device name]?

- Show me all device warranties expiring within the next week

    NOTE: The plugin is currently forward-looking, returning results for warranties that have not yet expired.

Results

For some prompts, Security Copilot will return a summary of results. To see all the details, you can view the content in full-screen mode. There is also an option to **Export to Excel**.

TROUBLESHOOTING TIP: If the plugin reports that it can't find a Recast Management Server connected for your tenant, testing the Copilot Gateway service connection from RMS should resolve the issue.