

Run System Information in Intune

Last Modified on 06.24.25

When you run Right Click Tools using the browser extension in Intune, opening the System Information tool for a single device launches the Recast side panel in your browser.

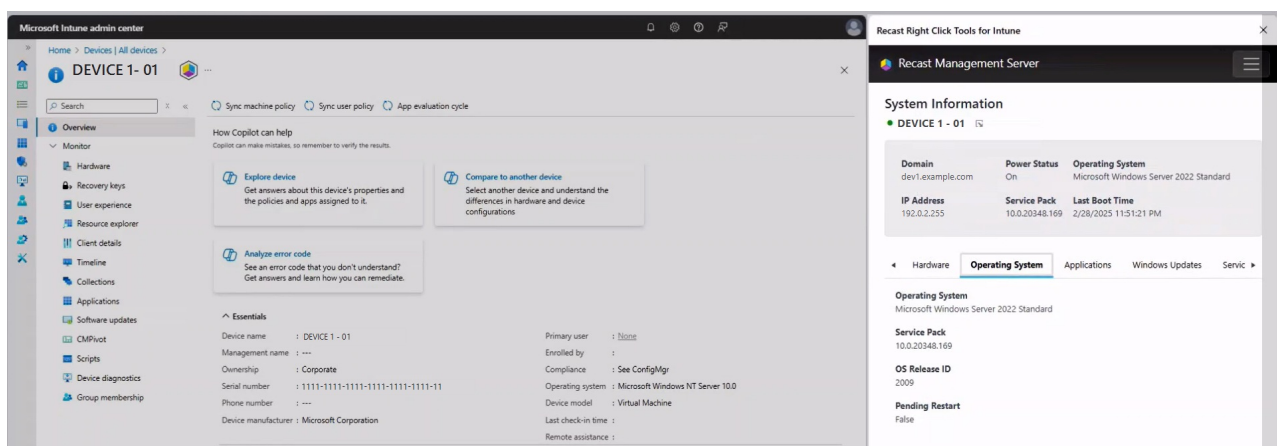
Prerequisites for running System Information in the Recast side panel

- Right Click Tools Enterprise License
- Right Click Tools connected to a Recast Management Server
- Recast browser extension installed
- Device where the browser extension is installed running Recast Software Version 5.10.2506 or later

NOTE: When Right Click Tools first attempts to open the Recast side panel without a connection to a Recast Management Server, it will prompt you to enter the URL for your RMS. If Right Click Tools cannot validate the connection to RMS, you can still run System Information against a single device using the Recast Console Extension.

To run the tool in Intune:

1. On the **All Devices** page, click the Recast icon to the right of the page name.
2. In the Recast side panel that opens, use the search and filter functions to limit the device list (optional).
3. Select one or more devices to run the action against. We recommend choosing fewer than 50 devices.
4. Select **Right Click Tools > Console Tools > System Information**.



The screenshot shows the Microsoft Intune admin center interface. On the left, the 'DEVICES | All devices' page is active. The main content area displays 'How Copilot can help' with options to 'Explore device', 'Compare to another device', and 'Analyze error code'. Below this, the 'Essentials' section shows details for 'DEVICE 1 - 01', including its management name, ownership, serial number, phone number, device manufacturer, primary user, enrollment status, compliance status, operating system, device model, last check-in time, and remote assistance status.

On the right, the 'Recast Right Click Tools for Intune' side panel is open, displaying 'System Information' for 'DEVICE 1 - 01'. The panel includes a table with the following data:

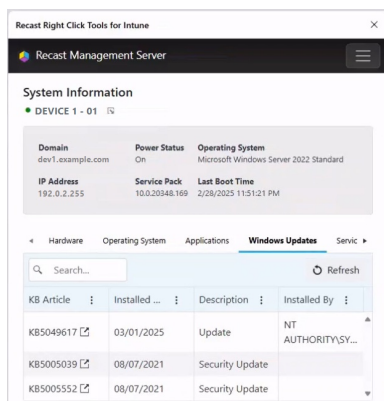
Domain	Power Status	Operating System
dev1.example.com	On	Microsoft Windows Server 2022 Standard
IP Address	Service Pack	Last Boot Time
192.0.2.255	10.0.20348.169	2/28/2025 11:51:21 PM

Below the table, there are tabs for 'Hardware', 'Operating System' (selected), 'Applications', 'Windows Updates', and 'Service'. The 'Operating System' tab shows details for 'Microsoft Windows Server 2022 Standard', including the 'Service Pack' (10.0.20348.169) and 'OS Release ID' (2009). At the bottom, it indicates 'Pending Restart' is 'False'.

TIP: Expanding the side panel width makes it easier to view the information and actions on each System Information tab.

View System Information Results

System Information results for a **single device** display within the Recast side panel in your browser window.



Recast Management Server

System Information

• DEVICE 1 - 01

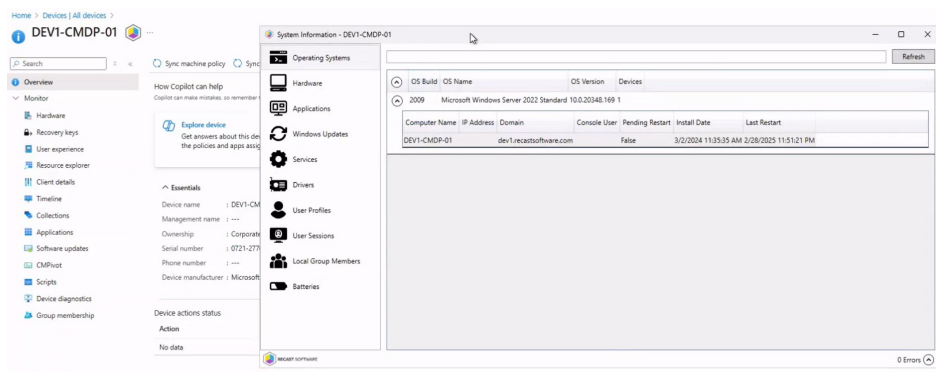
Domain	Power Status	Operating System
dev1.example.com	On	Microsoft Windows Server 2022 Standard
IP Address	Service Pack	Last Boot Time
192.0.2.255	10.0.2048.169	2/28/2025 11:51:21 PM

Hardware Operating System Applications **Windows Updates** Service

Search... Refresh

KB Article	Installed	Description	Installed By
KB5049617	03/01/2025	Update	NT AUTHORITY\SY...
KB5005039	08/07/2021	Security Update	
KB5005552	08/07/2021	Security Update	

System Information results for **multiple devices**, or when Right Click Tools cannot reach RMS, display within the Console Extension window.



Home > Devices > All devices > DEVI-CMDP-01

Search... Sync machine policy Sync

Overview

- Monitor
- Hardware
- Recovery keys
- User experience
- Resource explorer
- Client details
- Timeline
- Collections
- Applications
- Software updates
- CMPIVot
- Scripts
- Device diagnostics
- Group membership

How Copilot can help
Copilot can make it easier to remember
Explore device
Get answers about this device's policies and app usage

Essentials

Device name : DEVI-CM
Management name : ...
Ownership : Corporate
Serial number : 0721-277
Phone number : ...
Device manufacturer : Microsoft

Device actions status
Action
No data

Operating Systems

- Hardware
- Applications
- Windows Updates
- Services
- Drivers
- User Profiles
- User Sessions
- Local Group Members
- Batteries

OS Build OS Name OS Version Devices

2009 Microsoft Windows Server 2022 Standard 10.0.2048.169 1

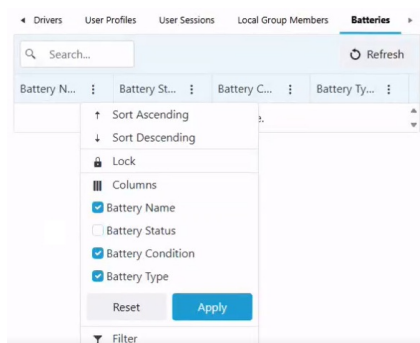
Computer Name	IP Address	Domain	Console User	Pending Restart	Install Date	Last Restart
DEVI-CMDP-01	dev1.recastsoftware.com		False	3/2/2024 11:35:35 AM	2/28/2025 11:51:21 PM	

Recast software 0 Errors

Sort and Filter System Information

In the Recast side panel, you can rearrange the column order by dragging any header to another position.

Sort or filter columns by clicking the vertical ellipsis to the right of a column heading and selecting options from the drop-down menu. Click **Apply** to save your changes.



Drivers User Profiles User Sessions Local Group Members **Batteries**

Search... Refresh

Battery N...	Battery St...	Battery C...	Battery Ty...

Sort Ascending
Sort Descending
Lock
Columns
Battery Name
Battery Status
Battery Condition
Battery Type
Reset Apply
Filter