

Deployment Admin Notifications

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Using email templates, you can configure Right Click Tools Patching to automatically notify specified recipients whenever a set of applications is deployed to a device collection/group. Similarly, there is also an option to send a notification when a deployment process begins.

Prerequisites

- SMTP service connection added
- Recast v5.10.2506 or later

Add an Admin Notification Recipient

When adding an email recipient, you'll choose the template used to send success notifications. Failure notifications for deployment creation or deployment cleanup always use the default template. Success and failure notifications are both enabled by default.

To add an email recipient:

- 1. On the Patching Settings page, click the Environments tab and select an environment.
- 2. Open the Deployment Processes > Basic tab or the Deployments > Basic tab, depending on the email template type.
- 3. In the Recipients section, click Add Recipient.
- 4. Enter the Recipient Name and Email address.
- 5. Select an email Template from the drop-down menu.
- 6. Choose whether to send the recipient success and/or failure notifications. By default, both options are set to 'Yes'.
- 7. Click Save & Close.

View Email Templates

You can view existing notification templates on the Patching Settings page by opening the Email Templates tab. If you have not created any additional email templates, only the Default Deployment Process Template and Default Deployment Template will appear.

Settings Environments Email Template Q Search + Add Email Template Template Type Usage Actions Default Deployment Process Template Deployment Process 7 Preview — Default Deployment Template Deployment 11 Preview — Deployment Process Template 1 Deployment Process 9 Preview —

- Click the Template name to see the text and variables it includes
- Click the Usage number to see the deployment processes or deployments that use the email template
- Click Preview to see a sample email notification using this template

Create a Deployment Email Template



For success emails, you have the option to create additional email templates that include the exact wording and specific details you choose.

To create an email template:

- 1. On the Patching Settings page, select the Email Templates tab.
- 2. Click Add Email Template.
- 3. In the side panel that opens, enter a Template Name.
- 4. For the email template Type, choose 'Deployment'.
- 5. Enter Subject line and email Body text. In either field, you can choose to add one or more variables from the drop-down menu.

Deployment Template Variables: Publisher, Application, Version, Language, Architecture, Application Display Name, Deployment Target, Deploy Purpose, Available, Deadline

6. Click Save & Close.

Edit an Email Template

To edit the content or layout of an email template:

- 1. On the Patching Settings page Email Templates tab, click on the Template name to open the side panel.
- 2. Make your changes and click Save.

NOTE: You cannot edit the content of the Default Deployment Template.

Delete an Email Template

To delete an email template:

- 1. On the Patching Settings page Email Templates tab, under Actions, click the ellipsis (...).
- 2. Select Delete Email Template and confirm the deletion. This action cannot be undone.

NOTE: You cannot delete the Default Deployment Template.