



RECAST SOFTWARE

# Recast Agent Re-enrollment

Last Modified on 06.03.25

## Automatic Agent Re-enrollment

As of [Recast Software Version 5.9.2505](#), an agent will automatically re-enroll with your Recast Management Server after it receives a number of 403 forbidden responses.

### Disable Automatic Agent Re-enrollment

Disable automatic re-enrollment by adding the following option in the agent's appsettings.json:

```
"AgentOptions": {  
  "ForbiddenResponsesBeforeReenroll": 0  
}
```

## Manual Agent Re-enrollment

You can manually re-enroll an agent following the steps in our [Recast Agent not Connecting](#) troubleshooting doc.

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