# Recast Agent Re-enrollment

Last Modified on 09.10.25

## Automatic Agent Re-enrollment

As of Recast Software Version 5.9.2505, an agent will automatically re-enroll with your Recast Management Server after it receives a number of 403 forbidden responses.

### Disable Automatic Agent Re-enrollment

Disable automatic re-enrollment by adding the following option in the agent's appsettings.json:

```
"AgentOptions": {
  "ForbiddenResponsesBeforeReenroll": 0
}
```

## Manual Agent Re-enrollment

You can re-enroll an agent manually or using a Recast Builder action by following the steps in our  Recast Agent not Connecting troubleshooting doc.