RECAST SOFTWARE

ConfigMgr Issues After Right Click Tools Launch

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Beginning with v5.7.2411.1105, Recast Software applications and components have been updated to work with Microsoft's .NET 8 framework. As a result, after upgrading to this and subsequent releases, some customers are seeing greyed out options or crashes in their Configuration Manager console when launching Right Click Tools.

We have isolated the issue to a shared library used by applications from many vendors on our customers' systems. Another vendor's application is misusing the shared library, causing the issue.

Troubleshooting Steps

1. Run Recast Software's Update-ConfigMgrConsoleBindingRedirects.ps1 📎 script. After running the script, all Right Click Tools upgrades should function correctly.
NOTE: This script must be run again after each ConfigMgr update.

2. Review applications used by other vendors to identify the software causing the issue. Customers have reported success after uninstalling the HP Manageability Integration Kit (MIK) extension .

NOTE: In some cases, you may need to complete the following extra steps prior to reattempting HP MIK extension installation.

1. Close your Configuration Manager console.

2. Rename Serilog.dll to Serilog.old within the console folder.

3. Copy C:\Program Files (x86)\Recast Software\Recast Console Extension\Serilog.dll to your console folder.