Recast

ConfigMgr Issues After Right Click Tools Launch

Last Modified on 2026-11-02

> **ConfigMgr 2609 Issue Fixed**
>
> Right Click Tools v5.13.2610 (released October 28, 2026) resolves an issue where customers and Community users who upgraded to Configuration Manager version 2609 saw Right Click Tools menu items greyed out in context menus when using the console extension.

Beginning with v5.7.2411, Recast Software applications and components have been updated to work newer Microsoft .NET versions. As a result, after upgrading to this and subsequent releases, some customers are seeing greyed out options or crashes in their Configuration Manager console when launching Right Click Tools.

We have isolated the issue to a shared library used by applications from many vendors on our customers' systems. Another vendor's application is misusing the shared library, causing the issue.

Troubleshooting Steps

1. Run Recast Software's Update-ConfigMgrConsoleBindingRedirects.ps1 script. After running the script, all Right Click Tools upgrades should function correctly.
NOTE: This script must be run again after each ConfigMgr update.

2. Review applications used by other vendors to identify the software causing the issue. Customers have reported success after uninstalling the HP Manageability Integration Kit (MIK) extension.

NOTE: In some cases, you may need to complete the following extra steps prior to reattempting HP MIK extension installation.

1. Close your Configuration Manager console.
2. Rename Serilog.dll to Serilog.old within the console folder.
3. Copy C:\Program Files (x86)\Recast Software\Recast Console Extension\Serilog.dll to your console folder.