RECAST SOFTWARE

ConfigMgr Crashes After Right Click Tools Launch

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Beginning with v5.7.2411.1105, Recast Software applications and components have been updated to work with Microsoft's .NET 8 framework. As a result, after upgrading to this and subsequent releases, some customers are experiencing Configuration Manager console or Recast Management Server crashes when launching Right Click Tools.

We have isolated the issue to a shared library used by applications from many vendors on our customers' systems. Another vendor's application is misusing the shared library, causing the issue.

Troubleshooting Steps

1. Review applications used by other vendors to identify the software causing the issue. Customers have reported success after uninstalling the HP Manageability Integration Kit extension.

2. If the issue persists, run Recast's Update-ConfigMgrConsoleBindingRedirects.ps1 🔗 script. After running the script, all Right Click Tools upgrades should function correctly.
NOTE: This script must be run again after each ConfigMgr update.