

Discovery Sync Logs

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The Discovery Sync allows your Recast Management Server to gather and synchronize data from your third-party [service connections](#).

When troubleshooting Discovery Sync issues, our Support Team may ask you to collect and send RMS debug logs. Before doing so, configure your logging to provide useful debug log information.

To enable Discovery Sync debug logging:

1. On the server where Recast Management Server is installed, open the **appsettings.json** file located at **C:\Program Files (x86)\Recast Software\Recast Management Server** .
2. In the **Serilog / Minimum Level / Override** section, add **"Microsoft.EntityFrameworkCore": "Error"** .

Example:

```
{
  "Logging": {
    "LogLevel": {
      "Default": "Debug",
      "System": "Error",
      "Microsoft": "Error",
      "Microsoft.AspNetCore.SignalR": "Error",
      "Microsoft.AspNetCore.Http.Connections": "Error"
    }
  },
  "Serilog": {
    "MinimumLevel": {
      "Default": "Debug",
      "Override": {
        "Microsoft.EntityFrameworkCore": "Error"
      }
    }
  }
}
```

3. After setting the log level, recycle the application pool in IIS.

TIP: You can also view log files using the [CMTrace](#) tool by selecting **Tools > Filter** and enabling **Filter when the Component contains Discovery**.

To collect Recast Management Server logs:

1. Attempt to run the actions again.
2. In the **Logs** folder at **C:\ProgramData\Recast Software\Logs** , select the most recent RMS log files.
3. Right-click and add the selected logs to a new Compressed (Zipped) File.
4. Send the file to [Recast Support](#).

NOTE: Remember to decrease the logging level to **Information** after troubleshooting. A higher log level can impact performance.

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