Recast

Recast Software Version 5.6.2409.701

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Version 5.6.2409.701 features new functionality in Right Click Tools and improved Recast Management Server performance. This release also includes bug fixes, many of which resolve customer-reported issues. Upgrade to this Recast Software release by downloading it from the Recast Portal. For instructions on updating to this version, see our articles on upgrading Right Click Tools, Endpoint Insights, Privilege Manager, and Application Manager.

Features

Right Click Tools

Entra ID Data Available on the BitLocker Compliance Console Dashboard

You can now view computers with BitLocker recovery keys stored in Entra ID on the BitLocker Compliance dashboard in your Configuration Manager console. To learn how, see BitLocker Compliance Dashboard.

Recast Management Server

Improved Performance When Running Actions

Improved memory efficiency for your Recast Management Server translates into better performance when you run actions.

Bug Fixes

Recast Management Server

Recast Agent: Fixes an issue causing Recast Agent license activation to loop continuously when access to http://activation.recastsoftware.com is blocked. (Customer-Reported Bug 14060)

Service Connections

- Removes error messages that remain visible after a service connection issue is resolved. (Customer-Reported Bug 12063)
- Adds a missing connection test error message when the Recast Management Server cannot access the SQL database. (Customer-Reported Bug 13635)

Event Viewer: Prevents warning messages by reducing long load times when querying large data sets. (Customer-Reported Bug 12155)

SQL Database Connection: Fixes connection issues between the Recast Management Server and the SQL database when 'SQL Always On' is enabled. (Customer-Reported Bug 12319)

Permissions: Adds missing scroll functionality to longer user and group lists. (Customer-Reported Bug 13919)

Installer: Correctly displays error messages in the RMS installer and logs when attempting to create a Recast database that already exists.

Recast

Right Click Tools

Tools

- **System Information / Client Information**: Fixes an issue where actions run over a Fast Channel Route continued indefinitely until the Right Click Tools Console Extension crashed. (Customer-Reported Bug 63626)

  NOTE: After upgrading to this release, you may notice more failures when running actions over a Fast Channel route. This change reflects more accurate success and failure notification in Right Click Tools rather than an increase in failures.
- **Remote Software Center**: Fixes an issue where a Resource ID displays under error message results and is included in device counts. (Customer-Reported Bug 14032)
- **System Information**: Fixes a 'member does not exist' error when attempting to delete a user. (Customer-Reported Bug 43314)
- **Recast Toast Notifications**: Fixes Recast Toast file versions that do not update.
- **Shutdown**: Fixes Shutdown Tool file and product versions that do not update.

Software Updates Web Dashboard: Restores disabled **Create Snapshot** and **Create Trend** functions when the dashboard is run again after a service connection change.

Kiosk Profiles: Fixes an issue where the 'Maximized' window style setting is not applied when opening applications. (Customer-Reported Bug 13900)

Endpoint Insights

Installer: Fixes an issue where the EI.zip folder from a previous installation is not deleted and replaced with a new EI.zip folder. (Customer-Reported Bug 11674)

Reports

- **BitLocker**: Fixes an issue with some USB drives being misidentified by Windows Management Instrumentation (WMI) as physical drives. You can now specify the Disk ID and the Drive Type on BitLocker reports. (Customer-Reported Bug 14148)
- **Count of Computers by Age**: Fixes an issue where a Data Source Check (DSC) Code of 100+ is misidentified as an error. A DSC of 100 or more represents an incomplete warranty collection process.
- **Recast Agent User Executable**: Fixes issues with the RecastAgent User executable that were preventing previous bug fixes (for missing WMI classes, missing DLLs, and silent installs) from being properly applied.

Application Manager

Cleanup Settings: Fixes an issue with supersedence relationships being removed when applications are retired from Configuration Manager.

Application Catalog: Fixes a UNC path error when the vendor name or application name listed in the Application Manager catalog includes a forward slash(/).

Packages: Fixes package synchronization issues.