



RECAST SOFTWARE

# v5.6 Releases

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## Recast Software Version 5.6.2409.701

Release Date: September 9, 2024

**Version 5.6.2409.701** features new functionality in Right Click Tools and improved Recast Management Server performance. This release also includes bug fixes, many of which resolve customer-reported issues. Upgrade to this Recast Software release by downloading it from the [Recast Portal](#). For instructions on updating to this version, see our articles on upgrading [Right Click Tools](#), [Endpoint Insights](#), [Privilege Manager](#), and [Application Manager](#).

## Features

### Right Click Tools

#### Entra ID Data Available on the BitLocker Compliance Console Dashboard

You can now view computers with BitLocker recovery keys stored in Entra ID on the BitLocker Compliance dashboard in your Configuration Manager console. To learn how, see [BitLocker Compliance Dashboard](#).

### Recast Management Server

#### Improved Performance When Running Actions

Improved memory efficiency for your Recast Management Server translates into better performance when you run actions.

## Bug Fixes

### Recast Management Server

**Recast Agent:** Fixes an issue causing Recast Agent license activation to loop continuously when access to <http://activation.recastsoftware.com> is blocked. (Customer-Reported Bug 14060)

#### Service Connections

- Removes error messages that remain visible after a service connection issue is resolved. (Customer-Reported Bug 12063)
- Adds a missing connection test error message when the Recast Management Server cannot access the SQL

database. (Customer-Reported Bug 13635)

**Event Viewer:** Prevents warning messages by reducing long load times when querying large data sets. (Customer-Reported Bug 12155)

**SQL Database Connection:** Fixes connection issues between the Recast Management Server and the SQL database when 'SQL Always On' is enabled. (Customer-Reported Bug 12319)

**Permissions:** Adds missing scroll functionality to longer user and group lists. (Customer-Reported Bug 13919)

**Installer:** Correctly displays error messages in the RMS installer and logs when attempting to create a Recast database that already exists.

## Right Click Tools

### Tools

- **System Information / Client Information :** Fixes an issue where actions run over a Fast Channel Route continued indefinitely until the Right Click Tools Console Extension crashed. (Customer-Reported Bug 63626)

**NOTE:** After upgrading to this release, you may notice more failures when running actions over a Fast Channel route. This change reflects more accurate success and failure notification in Right Click Tools rather than an increase in failures.

- **Remote Software Center:** Fixes an issue where a Resource ID displays under error message results and is included in device counts. (Customer-Reported Bug 14032)
- **System Information:** Fixes a 'member does not exist' error when attempting to delete a user. (Customer-Reported Bug 43314)
- **Recast Toast Notifications:** Fixes Recast Toast file versions that do not update.
- **Shutdown:** Fixes Shutdown Tool file and product versions that do not update.

**Software Updates Web Dashboard:** Restores disabled **Create Snapshot** and **Create Trend** functions when the dashboard is run again after a service connection change.

**Kiosk Profiles:** Fixes an issue where the 'Maximized' window style setting is not applied when opening applications. (Customer-Reported Bug 13900)

## Endpoint Insights

**Installer:** Fixes an issue where the El.zip folder from a previous installation is not deleted and replaced with a new El.zip folder. (Customer-Reported Bug 11674)

### Reports

- **BitLocker:** Fixes an issue with some USB drives being misidentified by Windows Management Instrumentation (WMI) as physical drives. You can now specify the Disk ID and the Drive Type on BitLocker reports . (Customer-Reported Bug 14148)
- **Count of Computers by Age:** Fixes an issue where a [Data Source Check \(DSC\) Code of 100+](#) is misidentified as an error. A DSC of 100 or more represents an incomplete warranty collection process.

- **Recast Agent User Executable:** Fixes issues with the RecastAgent User executable that were preventing previous bug fixes (for missing WMI classes, missing DLLs, and silent installs) from being properly applied.

## Application Manager

**Cleanup Settings:** Fixes an issue with supersedence relationships being removed when applications are retired from Configuration Manager.

**Application Catalog:** Fixes a UNC path error when the vendor name or application name listed in the Application Manager catalog includes a forward slash(/).

**Packages:** Fixes package synchronization issues.

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## Recast Software Version 5.6.2407.1103

Release Date: July 11, 2024

**Version 5.6.2407.1103** includes new features and bug fixes. Upgrade to this Recast Software release by downloading it from the [Recast Portal](#). For instructions on updating to this version, see our articles on upgrading [Right Click Tools](#), [Endpoint Insights](#), and [Application Manager](#).

**KNOWN ISSUE:** After upgrading to version 5.6.2407, the previously installed version is displaying in the following places:

- The 'Server Installed Version' field on the Recast Software node in ConfigMgr
- The Recast Proxies, Recast Agent Gateways and Recast Agent Administration pages in Recast Management Server

This is a visual discrepancy only and does not impact functionality. You can verify the correct version of your Recast products in the Windows Control Panel.

Please note that notifications to upgrade will continue to appear on login despite having upgraded.

This issue is resolved in [Recast Software Version 5.6.2409.701](#).

## Features

### Right Click Tools

Retrieve BitLocker Recovery Keys from Entra ID

Our newest Right Click Tool lets you view and copy [BitLocker keys stored in Microsoft Entra ID](#).

## View Domain Name for Hybrid Joined Devices

In Recast Builder, you can now use a Microsoft Entra ID GUID to look up the domain name for a device from Configuration Manager. To learn more, see the **GetDevicesByMeID** action in the ConfigMgrServer section of the [Recast Actions Catalog](#).

# Bug Fixes

## Right Click Tools

**Software Update Deployment Status Console Dashboard**: Fixes an 'Out of Memory Exception' error when running the Get Device Collection Members By Collections action. (Customer-Reported Bug 13525)

## Endpoint Insights

**Overall Missing Software Update Status by Classification Report**: Fixes a blank report when a Software Update Group is selected. (Customer-Reported Bug 60565)

**Docking Station Detection**: Fixes a 'Failed to Decrypt Docking Station Detection Info' error. (Customer-Reported Bug 60483)

# Application Manager

### Applications:

- Fixes an Index error when attempting to import applications. (Customer-Reported Bug 45826)
- Fixes a 'Source Path Can't Be Found' error when the application publisher or application name listed in the Application Manager catalog ends with a dot(.). (Customer-Reported Bug 46161)

**Deployment Process Settings**: Fixes an issue where updates to the default distribution point group are not saved.