Recast

Recast Components

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Recast Customer Portal

Cloud-hosted application where Right Click Tools Enterprise customers can:

- Download software products, components, and licenses
- Submit, monitor, and respond to support tickets
- Add and remove users from their Recast account
- Access customer-only knowledge base articles

Located at https://customerportal.recastsoftware.com

For details, see Recast Customer Portal Overview.

Recast Community Portal

Cloud-hosted application where Community users can download the free Community Edition of Right Click Tools.

Located at https://portal.recastsoftware.com

Recast Management Server (RMS)

If you choose to self-host infrastructure for the Right Click Tools Enterprise suite, the Recast Management Server becomes your hub for deploying and maintaining all Right Click Tools components. Installed on a customer's server, your Recast Management Server is supported by an on-premises SQL database that houses settings, configurations, and logs.

This Recast component is used with Right Click Tools, Insights, Privileged Access, and Patching.

RMS requires connections to Microsoft services such as Configuration Manager, Active Directory, and Entra ID.

To learn more, see About Recast Management Server.

Recast Cloud

To accommodate cloud-first organizations, Recast offers a multi-tenant Software-as-a-Service (SaaS) option for deploying and managing Right Click Tools Enterprise. This cloud-hosted application is where you'll find the same settings, configurations, and logs you'd find in a Recast Management Server. But in this case, Recast manages Right Click Tools updates, infrastructure maintenance, and availability.

This Recast component is used with Right Click Tools, Insights, Privileged Access, and Patching.

Recast Cloud requires connections to Microsoft services such as Entra ID, Configuration Manager, and Active Directory.

To learn more, see Right Click Tools Deployment Models.

Recast Cloud is currently available as an Advanced Preview instance.

Console Extension

Installed as a plugin to Microsoft Configuration Manager, or accessed via theRight Click Tools for Intune browser extension, the Console Extension integrates dashboards, reports, and context-specific tools into your environment.

This Recast component is used with Right Click Tools and to display sample Insights reports in Configuration Manager.

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Browser Extension

The Right Click Tools for Intune browser extension component is used with the Enterprise and Community editions of Right Click Tools to provide access to Recast actions within the Microsoft Intune Admin Center and other interfaces.

To learn more, see our browser extension installation guides for Right Click ToolsEnterprise and Community.

Recast Proxy

Installed on a customer's server, Recast Proxy is a Windows service that is installed as part of Recast Management Server. It allows RMS to initiate actions that require a service account, making it a key component for scheduled tasks, scopes, and service connections.

This Recast component is used with Right Click Tools, Insights, Privileged Access, and Patching.

To learn more, see Recast Proxy.

Recast Agent

A Windows service that runs as the local system. Agents are designed to be installed on every device in a customer's organization.

This Recast component is used with Right Click Tools, Insights, and Privileged Access.

To learn more, see Recast Agents.

Recast Agent Gateway

An on-premises component that connects the Recast Management Server to Recast Agents. Internet-connected devices with Recast Agent that are not on the customer's local network can connect to Agent Gateway. An Agent Gateway is automatically deployed and authorized when you install Recast Management Server.

This Recast component is used with Right Click Tools, Insights, and Privileged Access.

To learn more, see Agent Gateways.

Warranty API

Cloud-hosted application that provides warranty information for devices.

This Recast component is used with Insights.