RECAST SOFTWARE

500.30 IIS Error

Last Modified on 05.22.24

Error Message: HTTP Error 500.30 - ASP.NET Core app failed to start

Error 500.30 can be caused by remnants left behind after uninstalling Recast Management Server, even when using Microsoft's Program Install and Uninstall troubleshooter tool.

Resolution

Remove the following if they remain in place after uninstalling Recast Management Server:

- RMS user folder under **C:\Users**

- Registry Key with an RMS security identifier (SID) found at

    Computer\HKEY_LOCAL_MACHINE\SOFTWARE\Microsoft\Windows NT\CurrentVersion\ProfileList