Application Packages Will Not Download

Last Modified on 06.12.24

Application Manager had a known issue affecting application package download when Recast Management Server was run on an Azure Virtual Machine that used an Azure Private DNS zone. In that case, the following DNS host names may have been unreachable and produced DNS name resolution errors:

Application Manager Enterprise: **https://prod02amappcatalogpub.blob.core.windows.net**
Application Manager Standard: **https://prodamappcatalogpub.blob.core.windows.net**

As of June 12, 2024, this issue can be resolved by ensuring that the server(s) running Recast Management Server and/or Recast Proxy can connect to Application Manager's updated download URLs.

Application Manager Enterprise: **https://amprodpub02.recastsoftware.com**
Application Manager Standard: **https://amprodpub01.recastsoftware.com**

NOTE: Access to blob.core.windows.net DNS host names is no longer required.