Recast

Application Packages Will Not Download

Last Modified on 10.23.25

Right Click Tools Patching had a known issue affecting application package download when Recast Management Server was run on an Azure Virtual Machine that used an Azure Private DNS zone. In that case, the following DNS host names may have been unreachable and produced DNS name resolution errors:

RCT Patching Enterprise: **https://prod02amappcatalogpub.blob.core.windows.net**
RCT Patching Standard: **https://prodamappcatalogpub.blob.core.windows.net**

As of June 12, 2024, this issue can be resolved by ensuring that the server(s) running Recast Management Server and/or Recast Proxy can connect to RCT Patching's updated download URLs.

RCT Patching Enterprise: **https://amprodpub02.recastsoftware.com**
RCT Patching Standard: **https://amprodpub01.recastsoftware.com**

NOTE: Access to blob.core.windows.net DNS host names is no longer required.