RECAST SOFTWARE

BitLocker Recovery Keys

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Retrieve All BitLocker Keys

Using the **Retrieve All BitLocker Keys** tool, you can view and copy current recovery passwords for all the sources where you have configured BitLocker keys — Configuration Manager, Active Directory, MBAM, and Entra ID.

Prerequisites:

- Right Click Tools Enterprise license
- Right Click Tools Console Extension installed as a plug-in for ConfigMgr
- Entra ID set up for Right Click Tools , if retrieving recovery keys from that source

To run the tool:

1. Right-click on a single device, multiple devices, or device collection.

2. Select **Right Click Tools** > **Security Tools** > **Retrieve All BitLocker Keys**.

The **BitLocker Recovery Keys from Configured Sources** window displays the Key Source, Recovery Key, Recovery Key ID, Date Created, and any Error.

You can copy a recovery key by right-clicking on an entry and choosing **Copy Key to Clipboard**.

TIP: If Right Click Tools is connected to a Recast Management Server, you can edit the sources from which the tool will retrieve recovery keys by disabling individual BitLocker Search options in your Recast Management Server Settings . Be sure to restart your Configuration Manager console after editing recovery key sources.

ConfigMgr BitLocker Recovery Keys

The **ConfigMgr BitLocker Recovery Keys** tool lets you retrieve current recovery passwords stored in Configuration Manager.

To run the tool:

1. Right-click on a device name.

2. Select **Right Click Tools** > **Security Tools** > **ConfigMgr BitLocker Recovery Keys**.

The **ConfigMgr BitLocker Keys** window that opens displays the following information:

- Machine Name
- Recovery Key
- Recovery Key ID
- Error

3. Right-click on a Recovery Key ID and click **Copy Key to Clipboard**.

AD BitLocker Recovery Keys

The **AD BitLocker Recovery Keys** tool lets you view current recovery passwords and their detailed history.

To run the tool:

1. Right-click on a device name.

2. Select **Right Click Tools** > **Security Tools** > **AD BitLocker Recovery Keys**.

The **AD BitLocker Keys** window that opens displays the history of the recovery password including the dates when it was created and last changed.

See also Delegate Access to BitLocker Recovery Keys in Active Directory

MBAM BitLocker Recovery Keys

The **MBAM BitLocker Recovery Keys** tool allows you to request new MBAM recovery keys.

To run the tool:

1. Right-click on a device name.

2. Select **Right Click Tools** > **Security Tools** > **MBAM BitLocker Recovery Keys**.

3. In the **MBAM Recovery Key Request** window, select the reason for requesting MBAM recovery keys.

Reasons include:

- Operating System Boot Order changed
- BIOS changed
- Operating System files modified
- Lost Startup Key

- Lost PIN
- TPM Reset
- Lost Passphrase
- Lost Smartcard
- Other

4. Click **Request Key(s)**.

TIP: You can copy a recovery key by right-clicking on an entry and choosing   **Copy Key to Clipboard**.

Entra ID BitLocker Recovery Keys

The **Entra ID BitLocker Recovery Keys** tool lets you retrieve current recovery passwords stored in Microsoft Entra ID (formerly Azure Active Directory). This tool requires a connection to your Recast Management Server.

Prerequisites

- Recast Management Server installed with Recast Proxy
- Users or user groups delegated access to view BitLocker Keys in Entra ID

Before you can run the tool and receive a token to retrieve Entra ID BitLocker keys, you'll also need to do the following:

- Register the Right Click Tools Console Extension as an application with the Microsoft identity platform
- Configure a new platform
- Grant the application API permissions
- Add a service connection from your Recast Management Server to Entra ID (Azure Active Directory)

Register the Right Click Tools Console Extension with Microsoft

To register the application:

1. Log into https://portal.azure.com using your Azure credentials with full admin rights.

2. Search for **App registrations**.

3. On the **App registrations** page, click **New registration**.

4. Give the application a meaningful display **Name**.

5. As the **Supported account type**, select **Accounts in any organizational directory (Any Microsoft Entra ID tenant - Multitenant).**

6. Click **Register**.

7. In the **Overview** pane that opens, copy the **Application (client) ID** and **Directory (tenant) ID** as you will need to enter

these later in your Recast Management Server.

Add a Platform

To add a platform:

1. On the **App registrations** page, under **Manage**, click **Authentication**.

2. Under **Platform Configurations**, select **Add a platform**.

3. Under **Configure platforms**, select **Mobile and desktop applications**.

4. Under **Redirect URIs**, add a custom URI with your App ID in the name: `ms-appx-web://microsoft.aad.brokerplugin/<Your-App-ID>`

5. Click **Configure** to add the platform.

6. Under **Advanced Settings**, toggle **Enable the following mobile and desktop flows:** to **Yes** and click to **Save** this configuration.

Add API Permissions for the Application

To add API permissions:

1. On the **App registrations** page, under **Manage**, click **API Permissions**.

2. Select **Add a permission**.

3. Add the following permissions from the Microsoft Graph API for the application:

   Delegated permissions

   - User.Read
   - BitlockerKey.Read.All
   - BitlockerKey.ReadBasic.All
   - DeviceManagementConfiguration.Read.All
   - DeviceManagementManagedDevices.Read.All

   Application permissions

   - Device.Read.All

4. Once the required permissions are added, click **Grant admin consent for [Tenant Name]**.

Add an Entra ID Service Connection for the Application

The Entra ID BitLocker Recovery Key tool requires a service connection from your Recast Management Server to Entra ID for your registered application.

To add an Entra ID service connection:

1. On the **Service Connections** page in your Recast Management Server interface, click **Add Service Connection**.

2. Select **AzureActiveDirectory** (Entra ID) as the connection **Type**.

3. Name the new connection and add the **Application (client) ID** and **Directory (tenant) ID** that you copied from the **Overview** pane in the Azure portal.

4. Select a **Proxy Computer Name** and **Proxy User Name** from the drop-down lists.

5. Click the **Confirmed** check box to ensure that the service connection is available for use.

6. Click **Submit**.

Run the Entra ID BitLocker Recovery Keys Tool

To run the tool:

1. Right-click on a device name.

2. Select **Right Click Tools** > **Security Tools** > **EntraID BitLocker Recovery Keys**.

The **EntraID BitLocker Keys** window that opens displays the following information:

- Machine Name
- Recovery Key
- Recovery Key ID
- Date Created
- Error

3. Right-click on a Recovery Key ID and click **Copy Key to Clipboard**.