

## Insights Setup Logs

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Here's where to find Insights Setup Logs and how to send them to our Support Team.

### Setup Log Location

Since Insights must be installed on your primary site server, the setup logs are located there at **C:\ProgramData\Recast Software\Logs**.

Log Name	Description
Endpoint Insights.log	<ul style="list-style-type: none"><li>Provides details about the Insights setup.</li><li>Located in either the ConfigMgr Agent log location or %temp%.</li><li>Exact log location is displayed on the main installation screen during Insights setup.</li></ul>
%temp%\EI_Uninstall.log	<ul style="list-style-type: none"><li>Provides details about the Insights uninstall.</li><li>Located in the %temp% folder for whoever installed Insights.</li><li>Exact log location is displayed on the completed screen when uninstalling Insights.</li></ul>

To send Insights Setup logs to Recast Support:

1. In the Logs folder, select all setup logs showing more than 0 KB.
2. Right-click and add the selected logs to a new Compressed (Zipped) File.
3. Send the file to our [Support Team](#).

**NOTE:** You can also use the [EI Support Tool](#) to collect all Insights logs into a single .zip file.

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