Unable to Connect to the Remote Server

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Problem

- Application installation media won't download and/or
- The application list is empty when attempting to choose applications for a deployment process and/or
- You see an **Unable to connect to the remote server** error message in the Recast Proxy log file

Troubleshooting Steps

Make sure outbound requests are allowed from the Recast Proxy server to the external domains listed in the **Network Requirements** section of the System Requirements.