



# Access to the Path is Denied

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## Problem

The application installation media won't show up for the specified UNC path even though a deployment process is running and network requirements have been verified. You might see an 'Access to the path '\\UNC\PATH' is denied' error message in the Recast Proxy log file.

## Resolution

1. Navigate to the [UNC path](#) you configured during initial setup.

**TIP:** You can also find the UNC path on the **Environment Settings** page's **General > Advanced** tab in your Recast Management Server.

2. Open folder properties and go to the **Sharing** tab.

3. Click **Advanced Sharing** and **Permissions**.

4. Add your **Recast Proxy** service account and grant **Change** permissions.

5. Go to the **Security** tab.

6. If missing, add the **Recast Proxy** service account and grant **Modify** permissions to the folder. Verify that the permissions will be inherited by all sub folders.

7. Wait 30 minutes (default import interval) or run the **Import New Applications** scheduled task to start the download process instantly.