Computer Details Report Issues

Last Modified on 08.18.25

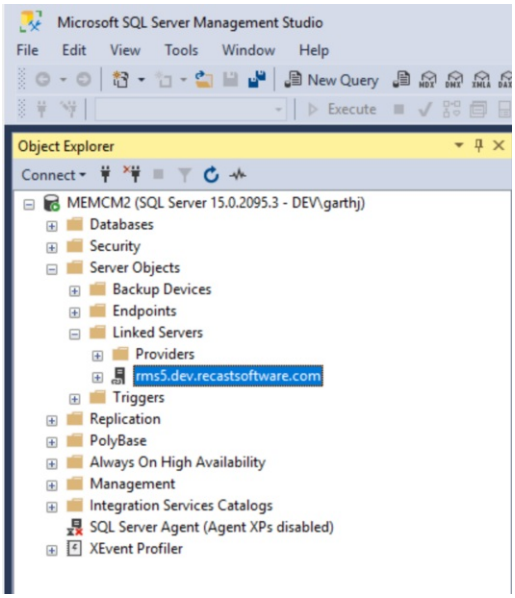
If the **Computer Details** report isn't functioning as expected, follow these instructions to confirm that the linked server exists and then change the Power BI Report Server (PBRS) or SQL Server Reporting Server (SSRS) that is linked by default.

Confirm the Linked Server Exists

To confirm that the linked server exists:

1. Connect to the ConfigMgr SQL Server (MEMCM2, in this example) using SQL Server Management Studio (SSMS).

2. Expand the **Server Objects** and **Linked Servers** folders. Any remote Power BI Report Server (PBRS) or SQL Server Reporting Server (SSRS) to your ConfigMgr Server will be listed. In this example, **rms5.dev.recastsoftware** is listed.



3. If it is missing, create the linked server and make note of the linked server name.

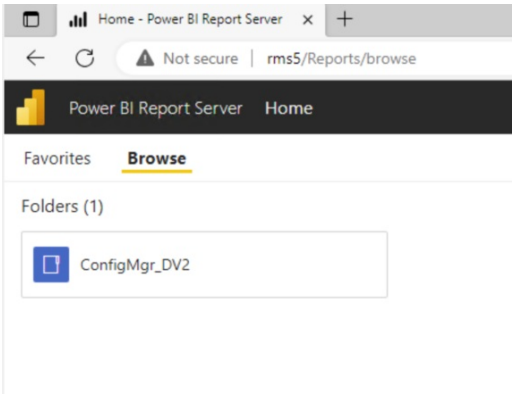
Change the Linked Server

This example uses Power BI Report Server, but the steps are the same for SSRS.

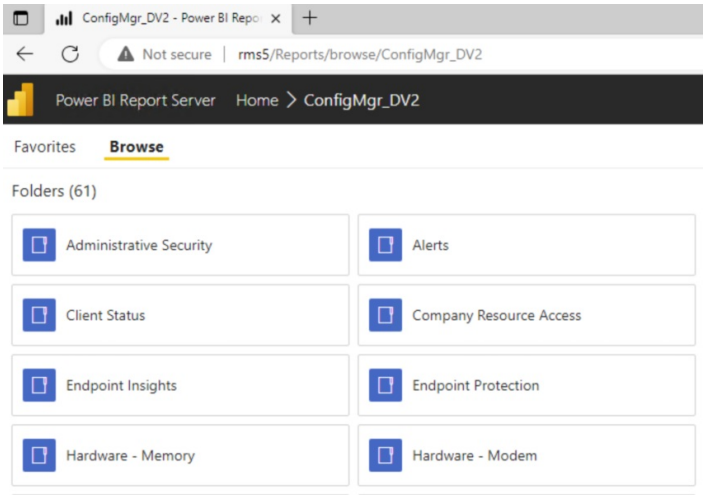
To change the default linked server:

1. In a browser, open the homepage for Power BI Report Server.

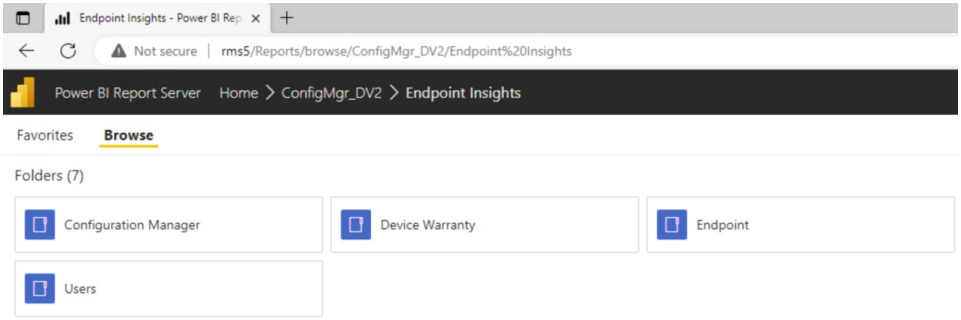
2. Select **ConfigMgr_<sitecode>**. In this example: **ConfigMgr_DV2**



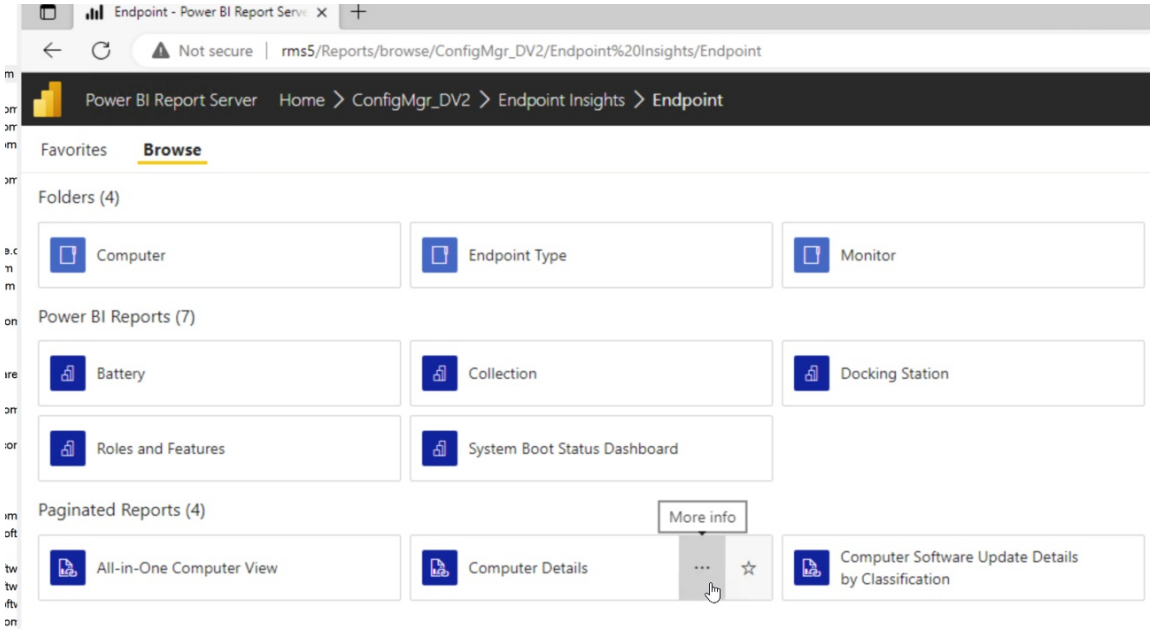
3. Click **Insights**.



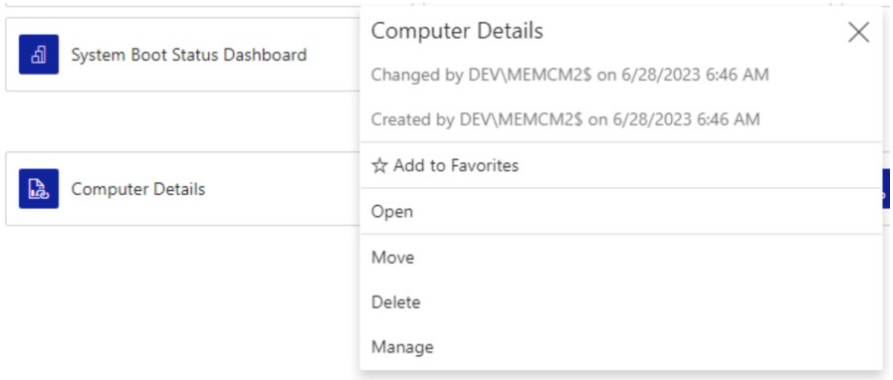
4. Click **Endpoint**.



5. Hover over the **Computer Details** report and click the ellipsis (...) for more info.

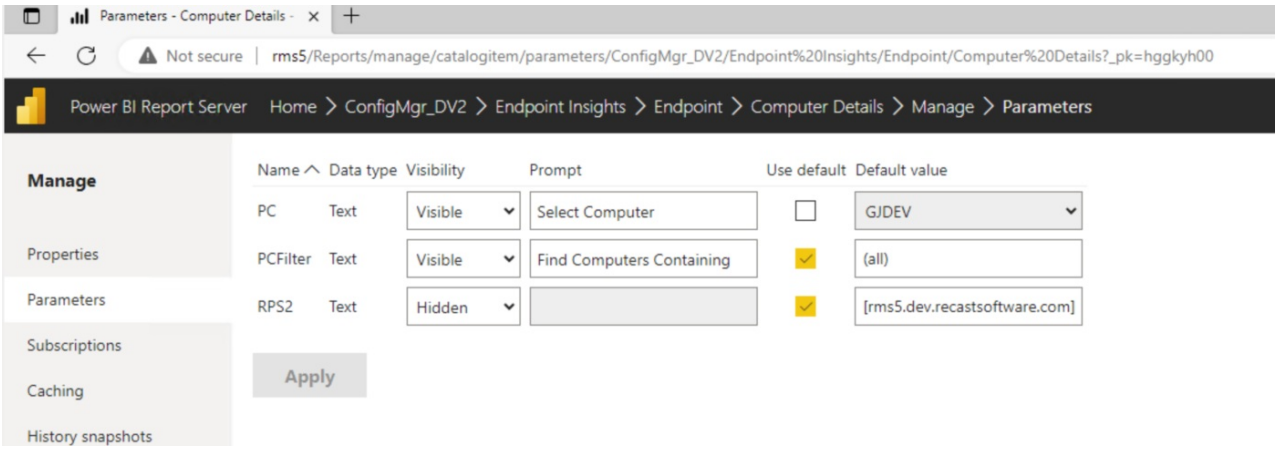


6. Under Computer Details, select **Manage**.



7. Under **RPS2**, change the **Default value** from Reportserver to the Linked Server Name.
   In this example: **[rms5.dev.recastsoftware.com].Reportserver**

8. Click **Apply**.



8. Run the report to confirm that everything works correctly.

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