

Console Extension Debug Logs

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When troubleshooting Right Click Tools actions, our Support Team might ask you to collect and send Console Extension debug logs. Before you can do that, you'll have to temporarily enable debug logging for the Console Extension.

To enable Console Extension debug logging:

1. Close the Configuration Manager Console.
2. Run the following PowerShell script on the device where you're accessing Right Click Tools.

```
$key = 'HKLM:\Software\WOW6432Node\Recast Software\Recast Console Extension'  
$Name = 'LogLevel'  
$value = '1'  
if (!(Test-Path $key)) {  
    New-Item -Path $key -Force | Out-Null  
}  
Set-ItemProperty -Path $key -Name $Name -Value $value -Type DWORD
```

To collect Console Extension debug logs:

1. Open the Configuration Manager Console.
2. Attempt to run the action you're currently having issues with.
3. In the **Logs** folder at **C:\Users\<UserAccountAccessingTheConsole>\AppData\Roaming\Recast Software\Logs** , select the most recent Console Extension log files.
4. Right-click and add the selected logs to a new Compressed (Zipped) File.
5. Send the file to Recast Support.

Once you've sent the logs to Recast, disable debug logging, as a higher log level can impact performance.

To disable debug logging:

Run this PowerShell script on the same device to revert the change and disable debug logging.

```
$key = 'HKLM:\Software\WOW6432Node\Recast Software\Recast Console Extension'  
$Name = 'LogLevel'  
if (Test-Path $key) {  
    Remove-ItemProperty -Path $key -Name $Name  
}
```