

Failed to call server action SetRolePermissions

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When trying to create a custom role in the Recast Management Server interface, role permission issues may result in the following error: **Failed to call server action SetRolePermissions**.

Resolution

This error can potentially be resolved by editing the Handlers and Modules sections of the web.config file.

To edit the configuration file:

1. On the server where RMS is installed, open the web.config file located at `C:\Program Files (x86)\Recast Software\Recast Management Server`.
2. In both the **Handlers** and **Modules** sections, add `<remove name="WebDAVModule" />`.
3. Restart the Recast Management Server site in IIS.