



RECAST SOFTWARE

Understanding Warranty Data Source Check Codes

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Computer manufacturers have multiple ways to determine the warranty data for a device. This is particularly true if a device is already out of warranty. For Recast Software to know which method was used to collect warranty data, an internal Data Source Check (DSC) is used. Knowing the DSC code helps with troubleshooting or to answer questions about the warranty data.

- DSC of less than 100: warranty data collected by Recast API services
- DSC of 100+: warranty collection process not completed

NOTE: Any DSC of 100 or more will automatically be checked each night until the warranty is collected.

To troubleshoot warranty dates for newly discovered devices, see [HP or Microsoft Surface Warranty Date Issues](#).

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