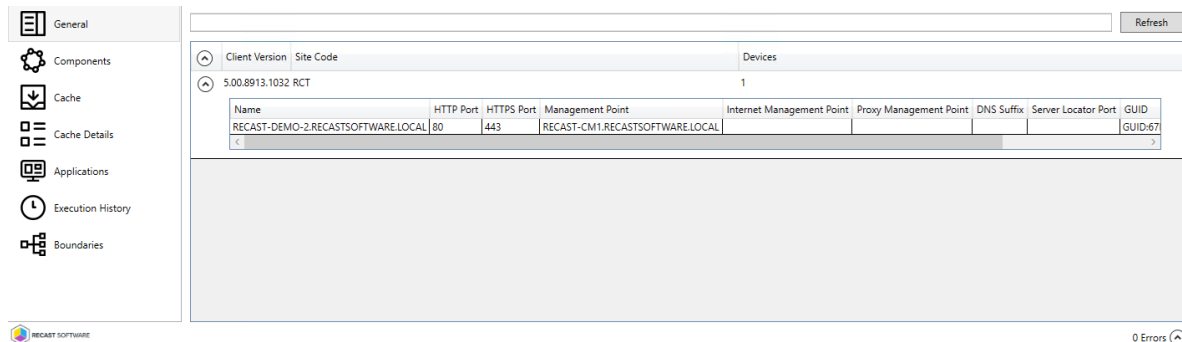


## Client Information

Last Modified on 05.12.26

The **Client Information** tool provides information and available actions for the ConfigMgr client. This tool completes the lookup of this data via [Remote WMI](#), [Remote SMB](#), [Remote Registry](#), and [Filesystem](#).

To run Client Information tools, right-click on a device and navigate to **Right Click Tools > Client Tools > Client Information**.



For a video short, see [Client Information Tool](#) on our YouTube channel.

Looking to learn more about typical Client Information scenarios?  
Enroll in our [Recast Academy course](#) on Device Management!

## Required Permissions

### Recast Permissions

Plugin	Permissions
ConfigMgrClient	ChangeCacheSize ClearCache ClientInformation RemoveltemsFromCache
ConfigMgrServer	GetDistributedSoftwareUpdates

### Microsoft Permissions

For Change Cache Size:

- This action requires Administrator permissions on the remote device.
- If a Recast Server is being used with a Service Account, that account also needs admin permission on the remote device.
- This action requires Remote WMI access.

The Clear Cache action also requires access to connect to the C\$ share.

## General

# Recast

The **Client Information - General** tab displays client details including Client Version, Site Code, HTTP/HTTPS Ports, Management Point, Internet Management Point, Proxy Management Point, DNS, Server Locator Port, and GUID.

Name	HTTP Port	HTTPS Port	Management Point	Internet Management Point	Proxy Management Point	DNS Suffix	Server Locator Port	GUID
RECAST-DEMO-2.RECASTSOFTWARE.LOCAL	80	443	RECAST-CM1.RECASTSOFTWARE.LOCAL					GUID:67

## Components

The **Client Information - Components** tab displays details associated with components, including their version, and whether or not they are enabled.

Component Name	Component Version	Devices
SMS Software Updates Agent	5.0.8913.1012	1
SMS Hardware Inventory Agent	5.0.8913.1000	1
SMS Operating System Deployment	5.0.8913.1004	1
CCM Maintenance Task Coordinator	5.0.8913.1000	1
SMS Software Metering Agent	5.0.8913.1000	1
CCM Notification Agent	5.0.8913.1000	1
ConfigMgr Desired Configuration Management Agent	5.0.8913.1032	1
CCM Policy Agent	5.0.8913.1032	1
SMS Shared Component	5.0.8913.1000	1

## Cache

The **Client Information - Cache** tab shows general information about the cache, such as Path, Size, and Used Space.

Clicking on the cache select box allows you to clear the cache or change the cache size.

# Recast

The screenshot shows the Recast Cache Details tab. The left sidebar has 'Cache' selected. The main area displays a table with columns: Cache Path, Max Cache Size, and Devices. Below this is a detailed table for the selected cache path.

Cache Path	Max Cache Size	Devices
<input type="checkbox"/> C:\WINDOWS\CCM\CACHE 10240		1

Name	Used Cache Space	Available Cache Space	Percent Cache Used
<input type="checkbox"/> RECAST-RCTPRD.RECASTSOFTWARE.LOCAL	10513	-273	103

Buttons at the top: Refresh, Clear Cache, Change Cache Size(MB), 10240. Bottom right: 0 Errors.

## Cache Details

The **Client Information – Cache Details** tab shows the content that currently exists in the cache. The table displays the content name (or Orphaned Content, if the original no longer exists in ConfigMgr).

Selecting an item in the cache lets you delete the content or browse to the content location.

The screenshot shows the Recast Cache Details tab with 'Cache Details' selected. The main area displays a table with columns: Content Name, Version, Size, and Devices. The table lists several orphaned content items and a security intelligence update.

Content Name	Version	Size	Devices
<input type="checkbox"/> Orphaned Content (9fe9604b-a9ae-4b1a-9769-76b2e241a6e8)	1	25571	1
<input type="checkbox"/> Orphaned Content (dfc96a08-f3ff-4cdb-b9c0-18a11106fc8b)	1	525	1
<input type="checkbox"/> Orphaned Content (09d999ba-3649-49a7-982b-7a1326f050a8)	1	384	1
<input type="checkbox"/> Orphaned Content (0f84888c-be69-4982-8b17-68a009afea0f)	1	1678	1
<input type="checkbox"/> Orphaned Content (d4b7cc9f-c8e2-42fb-9202-628cfa2857f7)	1	15421	1
<input type="checkbox"/> Orphaned Content (76ae3b5b-18a3-4ad2-985c-44549228009d)	1	15546	1
<input type="checkbox"/> Orphaned Content (30c3bcea-4540-4815-8210-0ef08a9daec6)	1	6623	1
<input type="checkbox"/> Security Intelligence Update for Windows Defender Antivirus - KB2267602 (Version 1.311.1231.0)	1	731	1
<input type="checkbox"/> Orphaned Content (8fdb6b91-095f-4b0f-8963-7dacf42e979)	1	8518	1
<input type="checkbox"/> Security Intelligence Update for Windows Defender Antivirus - KB2267602 (Version 1.311.1231.0)	1	731	1

Buttons at the top: Refresh, Delete Content, Browse Location. Bottom right: 0 Errors.

## Applications

The **Client Information – Applications** tab displays applications installed on the client. The table includes details such as the Publisher, Install State, Status, Version, and Last Evaluation Date/Time.

Clicking on an application reveals the button to Install or Uninstall applications.

Name	Publisher	Version	Install State	Devices
MBAM Client September 2017 Update	Microsoft	2.5.1135.0	1 / 1 installed	1
Explorer++		1.3.5	1 / 1 installed	1
CMTrace			1 / 1 installed	1
Local Administrator Password Solution	Microsoft		1 / 1 installed	1
Configuration Manager Client Upgrade Package	Microsoft Corporation		Not Installed	1

Name	Status	Last Evaluated	Last Run Status	Error Code
RECAST-DEMO-2.RECASTSOFTWARE.LOCAL	Installed			0

## Execution History

The **Client Information - Execution History** tab shows past program, package, and task sequence executions with relevant data. The table includes the Name, User, State, PackageID, Start Date/Time, Error Reason, and Error Codes.

Name	Package ID	Devices
Configuration Manager Client Upgrade Program	RCT00003	1
+	RCT00014	1
+	{080ea1b9-8552-4045-a29a-92e24d675c11}	{080ea1b9-8552-4045-a29a-92e24d675c11}

Name	User	State	Start Time	Error Reason	Error Code
RECAST-DEMO-2.RECASTSOFTWARE.LOCAL	System	Failure	2020/02/27 18:19:03	Service stopped	0
RECAST-DEMO-2.RECASTSOFTWARE.LOCAL	System	Success	2018/04/20 14:52:08		0

## Boundaries

The **Client Information - Boundaries** tab shows information about boundaries and boundary groups, including the boundary group to which the client is assigned, along with the associated site system servers and distribution points. This tab also displays the current client IP address and subnet mask.

Group Name	Members
Recast	2
+	192.168.106.1-192.168.106.255
+	RecastSoftware
+	Unassigned Boundaries

Member Name	Devices
192.168.106.1-192.168.106.255	1

Computer Name	Boundary Name	Boundary Group Name
RECAST-DEMO-2.RECASTSOFTWARE.LOCAL	192.168.106.1-192.168.106.255	Recast

# Recast

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