

## Client Information

Last Modified on 01.23.26

The **Client Information** tool provides several types of information and available actions for the ConfigMgr client.

This tool completes the lookup of this data via [Remote WMI](#), Remote SMB, [Remote Registry](#), and Filesystem.

For a video short, see [Client Information Tool](#) on our YouTube channel.

To run this tool:

1. In your Configuration Manager console, right-click on a device.
2. Click **Right Click Tools > Client Tools > Client Information**.

Looking to learn more about typical Client Information scenarios?  
Enroll in our [Recast Academy course](#) on Device Management!

## Required Permissions

### Recast Permissions

Plugin	Permissions
ConfigMgrClient	ChangeCacheSize ClearCache ClientInformation RemoveItemsFromCache
ConfigMgrServer	GetDistributedSoftwareUpdates

### Microsoft Permissions

For Change Cache Size:

- This action requires Administrator permissions on the remote device.
- If a Recast Server is being used with a Service Account, that account also needs admin permission on the remote device.
- This action requires Remote WMI access.

The Clear Cache action also requires access to connect to the C\$ share.

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## General

The **Client Information – General** tab displays client details including Client Version, Site Code, HTTP/HTTPS Ports, Management Point, Internet Management Point, Proxy Management Point, DNS, Server Locator Port, and GUID.

# Recast

Client Version	Site Code	Devices
5.0.8913.1032	RCT	1

  

Name	HTTP Port	HTTPS Port	Management Point	Internet Management Point	Proxy Management Point	DNS Suffix	Server Locator Port	GUID
RECAST-DEMO-2.RECASTSOFTWARE.LOCAL	80	443	RECAST-CM1.RECASTSOFTWARE.LOCAL					GUID:67

## Components

The **Client Information – Components** tab displays details associated with components, including their version, and whether or not they are enabled.

Component Name	Component Version	Devices
SMS Software Updates Agent	5.0.8913.1012	1

  

Name	Enabled
RECAST-DEMO-2.RECASTSOFTWARE.LOCAL	True

## Cache

The **Client Information – Cache** tab shows general information about the cache, such as Path, Size, and Used Space.

Clicking on the cache select box allows you to clear the cache or change the cache size.

Cache Path	Max Cache Size	Devices
C:\WINDOWS\CCM\CACHE 10240		1

  

Name	Used Cache Space	Available Cache Space	Percent Cache Used
RECAST-RCTPRD.RECASTSOFTWARE.LOCAL	10513	-273	103

## Cache Details

The **Client Information – Cache Details** tab shows the content that currently exists in the cache. The table displays the content name (or Orphaned Content, if the original no longer exists in ConfigMgr).

Selecting an item in the cache lets you delete the content or browse to the content location.

Content Name	Version	Size	Devices
Orphaned Content (9fe9604b-a9ae-4b1a-9769-76b2e241a6e8)	1	25571	1
Orphaned Content (dfc96a08-f3ff-4cdb-b9c0-18a11106fc8b)	1	525	1
Orphaned Content (09d99bba-3649-49a7-982b-7a1326f050a8)	1	384	1
Orphaned Content (0f84888c-be69-4982-8b17-68a009afea0f)	1	1678	1
Orphaned Content (ddb7cc9f-c8e2-42fb-9202-628cfa2857f7)	1	15421	1
Orphaned Content (76ae3b5b-18a3-4ad2-985c-44549228009d)	1	15546	1
Orphaned Content (30c3bcea-4540-4815-8210-0ef08a9daec6)	1	6623	1
Security Intelligence Update for Windows Defender Antivirus - KB2267602 (Version 1.311.1231.0)	1	731	1
Orphaned Content (8fdb6b91-095f-4b0f-8963-7dacf42e979)	1	8518	1
Security Intelligence Update for Windows Defender Antivirus - KB2267602 (Version 1.311.1231.0)	1	731	1

## Applications

The **Client Information – Applications** tab displays applications installed on the client. The table includes details such as the Publisher, Install State, Status, Version, and Last Evaluation Date/Time.

Clicking on an application reveals the button to Install or Uninstall applications.

Name	Publisher	Version	Install State	Devices
MBAM Client September 2017 Update	Microsoft	2.5.1135.0	1 / 1 installed	1
Explorer++		1.3.5	1 / 1 installed	1
CMTrace			1 / 1 installed	1
Local Administrator Password Solution	Microsoft		1 / 1 installed	1
Configuration Manager Client Upgrade Package	Microsoft Corporation			1

## Execution History

The **Client Information – Execution History** tab shows past program, package, and task sequence executions with relevant

data. The table includes the Name, User, State, PackageID, Start Date/Time, Error Reason, and Error Codes.

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Name	Package ID	Devices												
Configuration Manager Client Upgrade Program RCT00003		1												
<table> <thead> <tr> <th>Name</th> <th>User</th> <th>State</th> <th>Start Time</th> <th>Error Reason</th> <th>Error Code</th> </tr> </thead> <tbody> <tr> <td>RECAST-DEMO-2.RECASTSOFTWARE.LOCAL</td> <td>System</td> <td>Failure</td> <td>2020/02/27 18:19:03</td> <td>Service stopped</td> <td>0</td> </tr> </tbody> </table>			Name	User	State	Start Time	Error Reason	Error Code	RECAST-DEMO-2.RECASTSOFTWARE.LOCAL	System	Failure	2020/02/27 18:19:03	Service stopped	0
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RCT00014		1												
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{080ea1b9-8552-4045-a29a-92e24d675c11}	{080ea1b9-8552-4045-a29a-92e24d675c11}	1												

0 Errors

## Boundaries

The **Client Information – Boundaries** tab shows information about boundaries and boundary groups, including the boundary group to which the client is assigned, along with the associated site system servers and distribution points. This tab also displays the current client IP address and subnet mask.

General

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Group Name	Members																
Recast	2																
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