



RECAST SOFTWARE

# v5.5 & Earlier

Last Modified on 11.28.24

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## Recast Software Version 5.5.2406.1703

Release Date: June 20, 2024

**Version 5.5.2406.1703** replaces [Version 5.5.2406.503](#) in the [Recast Portal](#).

This update is strongly recommended for all Recast Software customers using Recast Agents.

For instructions on updating to this version, see our articles on upgrading [Right Click Tools](#), [Endpoint Insights](#), [Privilege Manager](#), and [Application Manager](#).

## Bug Fixes

### Recast Management Server

**Recast Agent:** Resolves disconnection issues that were causing actions to fail when run against Recast Agents. (Customer-Reported Bugs 46104 & 46597)

The following bug fixes were added in Version 5.5.2406.503, released June 12, 2024.

### Endpoint Insights

**ConfigMgr Console Dashboard Report Shortcuts:** Adds missing details to the console logs for any 'Failed to load report' errors. (Customer-Reported Bug 15069)

### Application Manager

**Deployment Processes:**

- Fixes an error running deployment processes that include 20 or more applications.
  - Fixes a timeout error when a custom domain name is set for the Application Manager catalog.
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# Recast Software Version 5.5.2405.1503

Release Date: May 15, 2024

**Version 5.5.2405.1503** includes new features and bug fixes. Upgrade to this Recast Software release by downloading it from the [Recast Portal](#). For instructions on updating to this version, see our articles on upgrading [Right Click Tools](#), [Endpoint Insights](#), [Privilege Manager](#), and [Application Manager](#).

**PLEASE NOTE:** We recommend that all Recast Software customers using Recast Agents skip Version 5.5.2405.1503 and update their systems to Version 5.5.2406.1703.

## Features

### Privilege Manager

#### Run Actions From Configuration Manager Console Extensions

You can now run Privilege Manager's [Retrieve Local Account Password](#) and [Generate Activation Code](#) actions directly from your Configuration Manager console.

### Application Manager

#### Automatic Application Cleanup

You can now [enable cleanup features for old application versions](#). In addition to basic cleanup functionality, you can choose to retire and/or remove previous application versions automatically from Configuration Manager when the deployment of a newer version begins.

#### Remove an Application from a Deployment Process

On the **Applications** page, we've added the ability to [remove an application from an existing deployment process](#).

## Bug Fixes

### Recast Management Server

**Routes:** Corrects the prioritization of newly created routes.

### Right Click Tools

**Licensing:** Fixes a problem receiving new Community licenses via the Recast Portal after an existing license expires.

### Endpoint Insights

**Overall Software Update Status Dashboard:** Adds previously missing results. (Customer-Reported Bug 14812)

### Application Manager

## Deployments:

- Fixes delays when deployments are scheduled to run 'As soon as possible' outside of the UTC+0 time zone. (Customer-Reported Bug 15045)
- Fixes an inability to add an application to a different deployment process after it is deleted from a deployment process that is running.

## Applications:

- Adds the missing 'Warning' or 'Error' deployment process status when an application import fails.
- Fixes duplicate titling that appeared in the Application Availability and Application Deadline sections under Global Deployment Settings.
- Fixes an issue where a previous dependency version is incorrectly added to supersedences when a new application version has an older version as a dependency.

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# Recast Software Version 5.5.2404.1007

Release Date: April 10, 2024

**Version 5.5.2404.1007** includes new features and bug fixes. Upgrade to this Recast Software release by downloading it from the [Recast Portal](#). For instructions on updating to this version, see our articles on upgrading [Right Click Tools](#), [Endpoint Insights](#), [Privilege Manager](#), and [Application Manager](#).

**PLEASE NOTE:** We recommend that all Recast Software customers using Recast Agents skip Version 5.5.2404.1007 and update their systems to Version 5.5.2406.1703.

## Features

### Right Click Tools

Retrieve BitLocker Recovery Keys from Configuration Manager

With our new Right Click Tool, you can now view and copy [BitLocker keys stored in ConfigMgr](#).

### BitLocker Compliance Web Dashboard Updates

We've introduced some improvements to the [BitLocker dashboard](#) in your Recast Management Server.

- Decluttered charts and legends only display categories that include at least one device
- The table's new Key Storage column displays recovery key storage locations
- For greater accuracy, the count at the top of each tab displays the number of devices rather than a percentage of devices

## Content Distribution Monitor Improvements

It's now easier to view and sort a large number of distribution points on the [Content Distribution Monitor](#) dashboard.

- Distribution point bar charts sort alphabetically
- Individual bar chart rows no longer resize
- A scroll bar lets you see distribution points that extend beyond the viewable area

## Application Manager

### Reimport Applications

You can now [reimport an application version](#) in Configuration Manager without waiting for a new version to be published in the Application Manager catalog.

## Bug Fixes

## Recast Management Server

### Recast Agent

- Adds missing Agent versions after upgrading from Recast Software v5.3.2311 to v5.3.2312. (Customer-Reported Bug 13151)
- Fixes an issue where the Recast Agent service incorrectly established multiple connections to the Agent Gateway.

## Endpoint Insights

**TLS Reports:** Fixes an incorrect TLS version in charts when drilling down to the list report.

**List of Computers by BitLocker and TPM Status:** Fixes alphabetical sorting by computer name.

## End-of-Life Announcements

With this release, Recast Software retires Shift Left.

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## Recast Software Version 5.4.2403.901

Release Date: March 13, 2024

**Version 5.4.2403.901** includes new features and bug fixes. Upgrade to this Recast Software release by downloading it from the [Recast Portal](#). For instructions on updating to this version, see our articles on upgrading [Right Click Tools](#), [Endpoint Insights](#), [Privilege Manager](#), and [Application Manager](#).

# Features

## Recast Management Server

### New Logging Level Defaults

In response to customer feedback that our default logging levels can be a little verbose, particularly in larger environments, we've reduced the Event log level to 'None' for all components and Microsoft and System namespaces to 'Warning' for all components.

### New Service Connections Search

On the **Service Connections** page, we've added a search function and updated some column header labels. For details, see [View Service Connections](#).

## Right Click Tools

### BitLocker Compliance Dashboard Updates

You'll notice some changes to the pie charts on the BitLocker Compliance dashboards located in your [ConfigMgr console](#) and in your [Recast Management Server interface](#).

Updates for both ConfigMgr and RMS dashboards:

- The BitLocker Recovery Key Storage chart now displays data for a simplified set of categories:
  - Computers without stored keys
  - Computers with keys stored in AD
  - Computers with keys stored in ConfigMgr
  - Computers with keys stored in MBAM
  - Computers with keys stored in multiple locations

Updates for the ConfigMgr dashboard only:

- The dashboard title has been shortened to 'BitLocker Compliance' for consistency with other Right Click Tools dashboards.
- The charts and legends only display categories that include at least one device.
- In the table, a new Key Storage column displays recovery key storage locations.

## Application Manager

### Application Details on the Deployment Processes Page

You can now view, search, sort, add and remove the applications included in a deployment process right from the [Deployment Processes page](#).

## Bug Fixes

# Recast Management Server

- Fixes an issue where the Recast Agent service incorrectly established multiple connections to the Agent Gateway.

## Right Click Tools

### Remote Software Center:

- Fixes a limitation when multiple software applications are selected for updating. (Customer-Reported Bug 12085)
- Correctly removes a 'Comanaged not found' error message from the Software Updates tab when there are no comanaged devices in the environment.

**Recast Actions:** Fixes timeout errors for 'Search AD Computers' and 'Get AD Computer' API calls.

## Privilege Manager

- Fixes a 'Managed user not found' error when trying to read the computer domain name without a connection to the domain controller. (Customer-Reported Bug 13578)

## Application Manager

- Fixes an inability to add applications to a deployment process when the Application Manager license is set to expire within 30 days. (Customer-Reported Bug 13781)
- Fixes package synchronization in the software catalog.

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# Recast Software Version 5.4.2402.1403

Release Date: February 14, 2024

**Version 5.4.2402.1403** includes new features and bug fixes. Upgrade to this Recast Software release by downloading it from the Recast Portal. For instructions on updating to this version, see our articles on upgrading [Right Click Tools](#) and [Endpoint Insights](#).

**PLEASE NOTE:** A known issue with this release affects users upgrading to this release from Recast Software Version 5.4.2401.1004. The issue only impacts upgrades via the 5.4.2401.1004 path, meaning that new installations of this version—as well as upgrades from v5.3.2312.503 and earlier—are not affected. If you are planning an upgrade from v5.4.2401.1004, we strongly recommend moving to [Recast Software Version 5.4.2403.901](#).

## Features

# Application Manager

Introducing Application Manager Enterprise!

Application Manager is now available as an Enterprise package offering **more than 2000 applications!** To access the full Application Manager catalog in your Recast Management Server, you must be running Recast Software Version 5.4.2402.1403 or later. For more detail, see our [Application Manager Catalog](#) article.

## Recast Management Server

### Service Connections

You may notice some differences in the look and layout of the **Service Connections** page.

Updated design elements:

- Relocates the **Add Service Connection** button to the top right
- Increases the font size of the page title
- Adds a page subtitle for clarity
- Adds a link to '[Learn More](#)' about service connections

## Right Click Tools

### Recast Builder

Recast's pre-built **Fix Encryption Method** and **Re-Enroll Agent** actions are now available within the Builder interface. For more information, see [Recast Builder Actions](#).

### Tools

The **Maintenance Windows** tab in the [Show Collections - Advanced](#) tool now shows whether a maintenance window is enabled.

## Bug Fixes

## Recast Management Server

### Recast Agent

- Fixes incorrect Source information in the Event Viewer. (Customer-Reported Bug 12151)
- Fixes a flood of messages in the Event Viewer. (Customer-Reported Bug 12292)
- Adds the ability to view 100 Agents per page. (Customer-Reported Bug 13486)
- Fixes a 'NullReferenceException' error in the Recast Management Server agent cache.

**Logs:** Fixes missing SignalR debug logging.

**Installer:** Fixes the RMS installer to work for customers licensed only for Application Manager.

# Right Click Tools

## Tools

**System Information:** Fixes installation date formatting on the Applications tab. (Customer-Reported Bug 9164)

**Remote Software Center:** Correctly disables non-functional Install and Uninstall buttons for a specific user.

**Remote Software Center, System Information, Client Information, Windows Security:** Fixes missing analytics on tabbed views.

## Console Dashboards

- Restores missing subcollections. (Customer-Reported Bug 13581)
- Fixes console crashes when using the Collections filter. (Customer-Reported Bug 13551)

# Endpoint Insights

## Endpoint Insights Setup

- Adds a missing linked server that is needed for the Computer Details report. (Customer-Reported Bug 2481)
- Fixes an issue where Recast Agent files were not located within their own folder in the EI setup. (Customer-Reported Bug 10662)
- Fixes a report loading error when using a non-standard folder name. (Customer-Reported Bug 12348)
- Clears a lingering error message on the Recast Management Server Configuration page after switching to the 'Recast Management Server is not installed' option.

## Reports

- Fixes an issue that caused one fewer docking station to appear in the Docking Station Detection.xml file. (Customer-Reported Bug 10581)
- Fixes a SSRS failure when the database was named anything but 'ReportServer'. (Customer-Reported Bug 11916)
- Re-enables the BitLocker Inventory class. (Customer-Reported Bug 13485)
- Fixes an issue collecting warranty data for Microsoft Surface devices.

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# Recast Software Version 5.4.2401.1004

Release Date: January 10, 2024

Version 5.4.2401.1004 includes a ton of new features and bug fixes, many of which originated as feature requests and bug reports from our customers. Upgrade to this Recast Software release by downloading it from the [Recast Portal](#). For instructions on updating to this version, see our articles on upgrading [Right Click Tools](#) and [Endpoint Insights](#).

This version also introduces **Application Manager with Recast Management Server**. If you are currently using Application Manager for MECM, your Customer Success Manager can guide your migration to integrated Application Manager.



# Features

## Application Manager

Application Manager for MECM functionality is now integrated into Recast Software infrastructure! [Learn More](#)

## Recast Management Server

**Recast Agents:** You can now change the Agent list view by choosing to display 10, 20 or 50 Agents per page.

## Right Click Tools

### Tools

**Show Collections - Advanced:** The tool now shows whether a maintenance window is enabled.

**Send Notification:** Toast notification titles are now customizable (previously, they were all titled 'RecastToast').

### Kiosk Manager

#### Usability Improvements

- The Manage Profiles window now stays open after editing one profile, making it easier to edit multiple profiles one after the other.
- Kiosk profiles are now sorted alphabetically in the Manage Profiles window, making it easier to find one in a longer list of profiles.
- You can now disable the keyboard Delete key (in addition to the number pad Delete key) with a kiosk profile.
- A Chrome 64-bit version is available when adding a Shell Replacement in a kiosk profile.

## Bug Fixes

### Recast Management Server

- Fixes incorrect results and sorting issues when filtering role permissions. Customer-Reported Bug 8652
- Restores the ability to move a route between pages in the Routes table and adds the ability to change the Routes list view to more items per page. Customer-Reported Bug 8672
- Rewords the 'No proxy found' error message for clarity.
- Fixes Agent Gateway reconnection issues after a connection failure.
- Fixes timeout issues when an Agent Gateway requests the Agent list from Recast Management Server.
- Fixes Agents reporting the wrong domains when the domain controller can't be contacted.
- Ensures that the Data Discovery Record (DDR) is placed in the active Configuration Manager inbox in High Availability environments.
- Fixes an inability to start tasks by name or ID using the Task Scheduler.

# Right Click Tools

- Adds alphabetical sorting to collections and OUs displayed in the Configuration Manager console. Customer-Reported Bugs 3122 & 3123

## Console Dashboards

- **Content Distribution:** Fixes console freezing and timeout errors. Customer-Reported Bug 9600
- **BitLocker Compliance:** Fixes an incorrect device count for computers without stored keys.

## Tools

- **Wake on LAN:** Restores Wake on LAN functionality for a single device in Right Click Tools Community. Customer-Reported Bug 1541
- **Remote Software Center:** Fixes an issue where the number of user applications displayed on the Applications tab was limited to 60. Customer-Reported Bug 7601
- **Redistribute Failed Content Transfers:** Downsizes the 'Are you sure?' window that made it challenging to confirm the action when the list of distribution points was long. Customer-Reported Bug 3269
- **Schedule Restart or Shutdown:** Fixes an Exit Code error when attempting to reschedule a restart on multiple devices with the **Frequency** set to 'MonthlyOnDay'. Customer-Reported Bug 4018
- **Send Notification:**
  - Fixes a Windows popup message that auto-closed prior to user input. Customer-Reported Bug 5953
  - Fixes an error when attempting to send a Recast toast notification. Customer-Reported Bug 12156

## Recast Builder

- Fixes an issue where the ConfigMgr Script on Devices does not pass Resource IDs from the Start Node. Customer-Reported Bug 1731
- Fixes a blank Recast Runner window and missing Audit Log results for scheduled Builder Actions. Customer-Reported Bug 9209
- Fixes a failure of custom Builder Actions to run over a proxy route with a limited scope. Customer-Reported Bug 5446
- Fixes an issue with actions disappearing after reopening Recast Builder. Customer-Reported Bug 9457
- Adds a missing Save prompt after modifying condition properties.
- Fixes an issue with all values being saved.
- Adds missing PowerShell script block output to custom Builder Actions.
- Fixes a 'missing parameter' error when attempting to run a Builder action that runs a ConfigMgr script which includes the Mandatory attribute.
- Fixes an inability to save Resource ID or Computer parameters.
- Restores missing string results for the tabbed view in Recast Runner.

## Kiosk Manager

- Fixes an issue disabling Unified Write Filter simultaneously on multiple devices. Customer-Reported Bug 10226

- Fixes an issue with the Internet URL allow list taking effect when applying a kiosk profile.

## Fast Channel

- Fixes an issue with the Fast Channel script not being leveraged to run actions over a Fast Channel route. Customer-Reported Bug 8812

# Endpoint Insights

**Recast Agent Logs:** Replaces incorrect error messaging with Docking Station Detection Method details. Customer-Reported Bug 4755

**Overall Missing Software Update Status by Classification :** Fixes missing details for the Unknown Computers classification.

**Recast Management Server Logs:** Correctly logs details after a server name change.

## Endpoint Insights Setup

- Ensures that the Data Discovery Record (DDR) is placed in the active Configuration Manager inbox in High Availability environments. Customer-Reported Bug 10135
- Removes processing for the Request & Evaluate Machine Policy and Hardware Inventory Collection Cycle from setup. Customer-Reported Bug 9709
- Fixes a failure to upload Power BI reports to HTTPS only sites. Customer-Reported Bug 12296
- Fixes a 401 error when testing the connection to the Recast Management Server.
- Correctly logs details in the Configuration Manager logs after setting up the Recast Management Server name and port number.
- Restores error messaging when the Warranty SQL view does not exist.