Recast

5.9 & Earlier

Last Modified on 2026-08-25

Recast Software Version 5.9.2505.2307

Release Date: May 23, 2025

> **Version 5.9.2505.2307** replaces Version 5.9.2505.2003 in the Recast Portal. This version resolves separate issues that were preventing Privilege Manager and the new agent re-enrollment feature from functioning properly.

Version 5.9.2505.2307 includes new features, design improvements, and bug fixes. Upgrade to this Recast Software release by downloading it from the Recast Portal. Instructions for installing this version can be found in our articles on updating Right Click Tools, Endpoint Insights, Privilege Manager, and Application Manager.

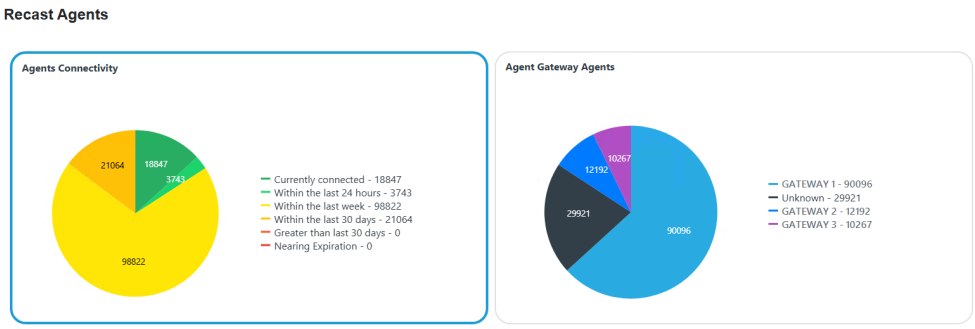
Features

This release includes new features developed during our Spring Hackathon, several of which deliver on requests submitted to our Ideas Portal.

Easier Agent Management, Re-enrollment & Cleanup

The new Agent Management web dashboard uncomplicates the task of overseeing communications between your agents and Recast Management Server. Find out when an agent last connected to an agent gateway, and the specific gateway to which an agent connects, to pinpoint connectivity issues.

To learn more, see Agent Management Dashboard.



You'll also find agent connection details on the Recast Agents page, where you'll now see faster page loading speeds when there are many agents.

Behind the scenes, we've added automatic agent re-enrollment, as well as an agent cleanup process that automatically removes inactive and duplicate agents, which means less time spent manually managing agents that fail to communicate with RMS.

New Right Click Tools

Retrieve All BitLocker Keys: Search all your configured BitLocker recovery key locations with a single Enterprise tool

Get User Profile Size: View user profile sizes so you can identify those worth removing to regain space

Recast

Disable or Enable Devices in Active Directory: A less-permanent alternative to deleting devices you may need to re-enable later

View Disk Space Details: See where a shortage of free disk space might cause software deployment or patching issues

Open Event Viewer: Access a remote Windows Event Viewer session straight from your Console Tools

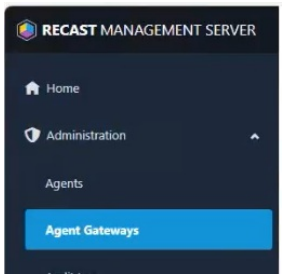
For a video walkthrough of new tools available in the Community Edition, see New Community Right Click Tools – May 2025 on our YouTube channel.

Recast Management Server Design Updates

You'll notice some visual design changes in RMS. We've adjusted the look of a number of user interface elements for quick recognition and improved usability.

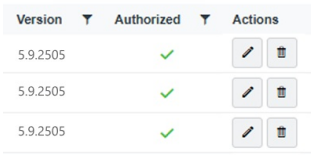
Navigation panel updates

- A new Recast Management Server wordmark aligns with our branding
- When you select a menu item:
  - The text is bolded for differentiation
  - The item is highlighted with a blue bar (rather than a grey one) to make the current selection more obvious at a glance
- Chevrons (^) are smaller, making them less conspicuous



RMS page updates

- Edit and Delete icons are now displayed in greyscale to reduce their prominence
- Header and footer rows now have a grey (rather than blue) background to allow strategic color use on buttons and symbols to stand out
- Column headings are bolded for improved legibility and differentiation from text within the table



Bug Fixes

Recast Management Server

Installation: Clicking 'Skip SQL Connection Test' during installation now stops all SQL connection attempts. (Customer-Reported Bug 68191)

Discovery Sync:

- Running a sync no longer produces a 'String or binary data would be truncated in table' error. (Customer-Reported Bug 72409)
- Running a sync for an active directory domain with a deeply nested hierarchy no longer produces a timeout error.

Task Scheduler: The Recast Management Server now communicates with the Task Scheduler Agent to determine whether cleanup tasks exist.

Right Click Tools

Recast

Installation: The Right Click Tools installer now accepts a Community license. (Customer-Reported Bug 72498)

Recast Builder: List input parameters now pass successfully to subsequent actions. (Customer-Reported Bug 14471)

Kiosk Manager: You can now apply a Kiosk Profile via a Recast Agent route without seeing a 'KeyNotFoundException' error.

Privilege Manager

Agent Authentication: A resolved Recast Agent authentication issue no longer prevents Privilege Manager from functioning correctly.

Application Manager

Integrations: Deleting an integration now properly deletes all configuration associated with the integration. There's also a new confirmation dialog when deleting an integration.

Recast Software Version 5.9.2504.1505

Release Date: April 16, 2025

Version 5.9.2504.1505 includes bug fixes. Upgrade to this Recast Software release by downloading it from theRecast Portal. Instructions for installing this version can be found in our articles on updatingRight Click Tools, Endpoint Insights, Privilege Manager, and Application Manager.

Bug Fixes

Recast Management Server

Recast Agent: Fixes an issue with the Security Identifier (SID) being populated incorrectly when the Recast Agent is not connected to a domain controller. (Customer-Reported Bug 71383)

RMS: Fixes Recast Management Server crashes resulting from an unhandledNullReferenceException. (Customer-Reported Bug 6997)

Service Connection Data Sync: Fixes a timeout error when attempting to run a discovery sync for a service connection that includes a long AD OU name. (Customer-Reported Bug 71092)

Privilege Manager

Groups: Fixes Entra ID group membership queries that return other items than group entities. (Customer-Reported Bug 72002)

Application Manager

Supersedence: Fixes an issue with the Enterprise catalog where application version supersedence rules do not work correctly. (Customer-Reported Bug 71599)

Recast

Announcing Application Workspace 4.3!

New Look & Feel: Updated branding for a fresher, more modern user interface
Microsoft Teams Integration: Access to applications and resources from within Teams
Enhanced Diagnostics Report: Faster troubleshooting with detailed insights
For more of what's new in this version, see Introducing Application Workspace 4.3.
For release notes, and to download this release, go to the Application Workspace Downloads page.

Recast Software Version 5.7.2412.604

Release Date: December 11, 2024

Version 5.7.2412.604 includes a new feature and a number of bug fixes. Upgrade to this Recast Software release by downloading it from the Recast Portal. For instructions on updating to this version, see our articles on upgrading Right Click Tools, Endpoint Insights, Privilege Manager, and Application Manager.

KNOWN ISSUE: A small number of end users have reported a problem when initializing the Right Click Tools console extension. For steps to resolve this issue, see ConfigMgr Issues After Right Click Tools Launch.

New Feature

Recast Management Server

The RMS Agents page now displays Agent Gateway information, making it easy to identify the Gateway server to which an Agent is connected.

Bug Fixes

Recast Management Server

Agent Gateway: Adds the missing .NET 8 hosting bundle on standalone Agent Gateways where .NET 6 is installed. This removes the need in v5.7.2411 to add the hosting bundle separately for standalone Gateways. (Customer-Reported Bug 67469)

Audit Log: Adds missing audit log data after actions are sent to a Recast Agent. (Customer-Reported Bug 46104)

Permissions: Fixes an inability to rename Recast roles. (Customer-Reported Bug 66612)

SQL Database Connection: Fixes an issue where the computer account login is not created when installing RMS with a remote SQL instance.

Right Click Tools

Recast Builder: Fixes an inability to run Builder Actions over a Console Extension route. (Customer-Reported Bug 14033)

Privilege Manager

Recast

Target Groups: Fixes an issue where rules are not applied to a device after adding a new target to a target group using the 'Device object' type.

Application Manager

Installation: Fixes the Recast Management Server installer not working for customers licensed for Application Manager Enterprise only. (Customer-Reported Bug 44792)

Application Scheduling: Fixes Application Availability and Application Deadline options that are set 5 hours ahead of the intended time. (Customer-Reported Bug 64845)

Deployments: Fixes an issue where 7-zip causes a system reboot when deploying applications. (Customer-Reported Bug 67054)

Deployment Process Cleanup

- Stops the **Remove Previous Versions** setting from working when disabled.
- Fixes an error when multiple versions of an application are present in Intune.

Recast Software Version 5.7.2411.1105

Release Date: November 13, 2024

Version 5.7.2411.1105 includes new features and bug fixes. Upgrade to this Recast Software release by downloading it from the Recast Portal. For instructions on updating to this version, see our articles on upgrading Right Click Tools, Endpoint Insights, Privilege Manager, and Application Manager.

> **KNOWN ISSUE**: A small number of end users have reported a problem when initializing the Right Click Tools console extension. For steps to resolve this issue, see ConfigMgr Issues After Right Click Tools Launch.

Features

Application Manager

Multi-Environment Application Deployment

You can now deploy the same applications in both Configuration Manager and Intune environments.

Environment Information on Deployment Process Pages

If you're managing multiple deployment processes in different integrations, it can be challenging to recognize the integration targeted by each deployment process. We've made the task easier by adding environment information on the **Deployment Processes** and **Deployment Process Details** pages.

- On the **Deployment Processes** page, you'll see the Environment listed in the table. Hovering over the environment displays either the Site Code or the Tenant ID, depending on the integration.
- On the **Deployment Process Details** page, you can view the environments targeted by a specific deployment process.

Recast

Recast Software Infrastructure

Microsoft .NET Framework Upgrade

We've upgraded all Recast Software applications and components to use Microsoft's **.NET 8** framework. The update takes advantage of performance improvements in .NET 8 while avoiding potential security issues as .NET 6 reaches end of support.

When you install Recast Software Version 5.7.2411.1105, the Recast Management Server will automatically install .NET 8 via the installer and the ASP.NET hosting bundle, if it is not already present on your system. Earlier versions of .NET are no longer required for Recast Software products.

NOTE: Prior to upgrading an Agent Gateway that is installed separately from your Recast Management Server, download and install Microsoft's ASP.NET Core Hosting Bundle for .NET 8. Recast Software v5.7.2412 removes the need to install the hosting bundle separately for standalone Agent Gateways.

Bug Fixes

Recast Management Server

Device Sources: Removes an empty **Device Sources** page and the associated RMS menu item. (Customer-Reported Bug 13607)

Service Connections: Correctly removes the ability to include a space in an Active Directory service connection name.

Recast Portal

Fixes a confirmation banner that incorrectly displays the address from which password reset emails are sent as support@recastsoftware.com rather than registration@recastsoftware.com. (Customer-Reported Bug 66380)

Right Click Tools

Remote Software Center, Client Information, System Information: Restores the ability to interact with information on tabs while data loads. (Customer-Reported Bugs 66013, 66014, 62339)

Application Manager

Applications

- Removes an empty 'Version Currently Installed' column on the **Applications** page.
- Fixes an issue where the removal of a single-application deployment on the **Applications** page does not remove the application from all deployment processes.

Deployment Processes

Intune integrations

- Correctly removes the ability to select a group or target multiple times for a single deployment process.
- Fixes an issue where all groups used by deployment process steps are incorrectly displayed when editing a specific group.

Settings

- Adds a missing confirmation dialog after editing a setting.
- Fixes an issue where the side panel does not close after cancelling a setting change.
- Fixes inverted 'Retire' and 'Remove' Cleanup settings in proxy requests.

Recast

End of Life Announcement

End of support for SSRS 2014: This version includes a change to SQL Server Reporting Services (SSRS) versions supported by Endpoint Insights. For EI reports to function correctly, you must update to a Microsoft-supported version of SSRS. The minimum version becomes SSRS 2016.

Recast Software Version 5.7.2410.1403

Release Date: October 16, 2024

Version 5.7.2410.1403 introduces an Intune integration for Application Manager in your Recast Management Server. This release also includes bug fixes for Right Click Tools and Endpoint Insights.

Upgrade to our latest release by downloading it from the Recast Portal. For instructions on installing this version, see our articles on upgrading Right Click Tools, Endpoint Insights, Privilege Manager, and Application Manager.

Features

Application Manager

Application Manager for Intune functionality is now integrated into Recast Software infrastructure!

- For prerequisites, see Application Manager System Requirements and Recast Proxy Permissions.
- To learn how to add an Intune environment in Application Manager, see Add an Environment.
- For details on deploying applications to Intune, see Add a Deployment Process.
- To configure global settings specific to Intune, see Global Deployment Process Settings, and Global Deployment Settings.

Bug Fixes

Right Click Tools

Entra ID BitLocker Tool: Fixes an issue causing the tool to crash when the user does not have permission to access Entra ID BitLocker recovery keys. (Customer-Reported Bug 63024)

Endpoint Insights

Microsoft Office 365 Report: Adds an '(all)' option to simplify selections and prevent report processing errors. (Customer-Reported Bug 63428)

Recast Software Version 5.6.2409.701

Release Date: September 9, 2024

Recast

Version 5.6.2409.701 features new functionality in Right Click Tools and improved Recast Management Server performance. This release also includes bug fixes, many of which resolve customer-reported issues. Upgrade to this Recast Software release by downloading it from the Recast Portal. For instructions on updating to this version, see our articles on upgrading Right Click Tools, Endpoint Insights, Privilege Manager, and Application Manager.

Features

Right Click Tools

Entra ID Data Available on the BitLocker Compliance Console Dashboard

You can now view computers with BitLocker recovery keys stored in Entra ID on the BitLocker Compliance dashboard in your Configuration Manager console. To learn how, see BitLocker Compliance Dashboard.

Recast Management Server

Improved Performance When Running Actions

Improved memory efficiency for your Recast Management Server translates into better performance when you run actions.

Bug Fixes

Recast Management Server

Recast Agent: Fixes an issue causing Recast Agent license activation to loop continuously when access to http://activation.recastsoftware.com is blocked. (Customer-Reported Bug 14060)

Service Connections

- Removes error messages that remain visible after a service connection issue is resolved. (Customer-Reported Bug 12063)
- Adds a missing connection test error message when the Recast Management Server cannot access the SQL database. (Customer-Reported Bug 13635)

Event Viewer: Prevents warning messages by reducing long load times when querying large data sets. (Customer-Reported Bug 12155)

SQL Database Connection: Fixes connection issues between the Recast Management Server and the SQL database when 'SQL Always On' is enabled. (Customer-Reported Bug 12319)

Permissions: Adds missing scroll functionality to longer user and group lists. (Customer-Reported Bug 13919)

Installer: Correctly displays error messages in the RMS installer and logs when attempting to create a Recast database that already exists.

Right Click Tools

Tools

- **System Information / Client Information**: Fixes an issue where actions run over a Fast Channel Route continued indefinitely until the Right Click Tools Console Extension crashed. (Customer-Reported Bug 63626)

  NOTE: After upgrading to this release, you may notice more failures when running actions over a Fast Channel route. This change reflects more accurate success and failure notification in Right Click Tools rather than an

increase in failures.

- **Remote Software Center**: Fixes an issue where a Resource ID displays under error message results and is included in device counts. (Customer-Reported Bug 14032)
- **System Information**: Fixes a 'member does not exist' error when attempting to delete a user. (Customer-Reported Bug 43314)
- **Recast Toast Notifications**: Fixes Recast Toast file versions that do not update.
- **Shutdown**: Fixes Shutdown Tool file and product versions that do not update.

Software Updates Web Dashboard: Restores disabled **Create Snapshot** and **Create Trend** functions when the dashboard is run again after a service connection change.

Kiosk Profiles: Fixes an issue where the 'Maximized' window style setting is not applied when opening applications. (Customer-Reported Bug 13900)

Endpoint Insights

Installer: Fixes an issue where the EI.zip folder from a previous installation is not deleted and replaced with a new EI.zip folder. (Customer-Reported Bug 11674)

Reports

- **BitLocker**: Fixes an issue with some USB drives being misidentified by Windows Management Instrumentation (WMI) as physical drives. You can now specify the Disk ID and the Drive Type on BitLocker reports. (Customer-Reported Bug 14148)
- **Count of Computers by Age**: Fixes an issue where a Data Source Check (DSC) Code of 100+ is misidentified as an error. A DSC of 100 or more represents an incomplete warranty collection process.
- **Recast Agent User Executable**: Fixes issues with the RecastAgent User executable that were preventing previous bug fixes (for missing WMI classes, missing DLLs, and silent installs) from being properly applied.

Application Manager

Cleanup Settings: Fixes an issue with supersedence relationships being removed when applications are retired from Configuration Manager.

Application Catalog: Fixes a UNC path error when the vendor name or application name listed in the Application Manager catalog includes a forward slash(/).

Packages: Fixes package synchronization issues.

Recast Software Version 5.5.2406.1703

Release Date: June 20, 2024

Version 5.5.2406.1703 replaces Version 5.5.2406.503 in the Recast Portal.

This update is strongly recommended for all Recast Software customers using Recast Agents.

For instructions on updating to this version, see our articles on upgrading Right Click Tools, Endpoint Insights, Privilege Manager, and Application Manager.

Recast

Bug Fixes

Recast Management Server

Recast Agent: Resolves disconnection issues that were causing actions to fail when run against Recast Agents. (Customer-Reported Bugs 46104 & 46597)

The following bug fixes were added in Version 5.5.2406.503, released June 12, 2024.

Endpoint Insights

ConfigMgr Console Dashboard Report Shortcuts: Adds missing details to the console logs for any 'Failed to load report' errors. (Customer-Reported Bug 15069)

Application Manager

Deployment Processes:

- Fixes an error running deployment processes that include 20 or more applications.
- Fixes a timeout error when a custom domain name is set for the Application Manager catalog.

Recast Software Version 5.4.2403.901

Release Date: March 13, 2024

Version 5.4.2403.901 includes new features and bug fixes. Upgrade to this Recast Software release by downloading it from the Recast Portal. For instructions on updating to this version, see our articles on upgrading Right Click Tools, Endpoint Insights, Privilege Manager, and Application Manager.

Features

Recast Management Server

New Logging Level Defaults

In response to customer feedback that our default logging levels can be a little verbose, particularly in larger environments, we've reduced the Event log level to 'None' for all components and Microsoft and System namespaces to 'Warning' for all components.

New Service Connections Search

On the **Service Connections** page, we've added a search function and updated some column header labels. For details, see View Service Connections.

Right Click Tools

Recast

BitLocker Compliance Dashboard Updates

You'll notice some changes to the pie charts on the BitLocker Compliance dashboards located in yourConfigMgr console and in your Recast Management Server interface.

Updates for both ConfigMgr and RMS dashboards:

- The BitLocker Recovery Key Storage chart now displays data for a simplified set of categories:
  - Computers without stored keys
  - Computers with keys stored in AD
  - Computers with keys stored in ConfigMgr
  - Computers with keys stored in MBAM
  - Computers with keys stored in multiple locations

Updates for the ConfigMgr dashboard only:

- The dashboard title has been shortened to 'BitLocker Compliance' for consistency with other Right Click Tools dashboards.
- The charts and legends only display categories that include at least one device.
- In the table, a new Key Storage column displays recovery key storage locations.

Application Manager

Application Details on the Deployment Processes Page

You can now view, search, sort, add and remove the applications included in a deployment process right from the Deployment Processes page.

Bug Fixes

Recast Management Server

- Fixes an issue where the Recast Agent service incorrectly established multiple connections to the Agent Gateway.

Right Click Tools

Remote Software Center:

- Fixes a limitation when multiple software applications are selected for updating. (Customer-Reported Bug 12085)
- Correctly removes a 'Comanaged not found' error message from the Software Updates tab when there are no comanaged devices in the environment.

Recast Actions: Fixes timeout errors for 'Search AD Computers' and 'Get AD Computer' API calls.

Privilege Manager

- Fixes a 'Managed user not found' error when trying to read the computer domain name without a connection to the domain controller. (Customer-Reported Bug 13578)

Application Manager

- Fixes an inability to add applications to a deployment process when the Application Manager license is set to expire within 30 days. (Customer-Reported Bug 13781)
- Fixes package synchronization in the software catalog.

Recast