

Recast Agent Logs

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Should our Support Team ask you to provide Recast Agent logs to assist with troubleshooting, here's where to find them and how to send them to us.

Agent Log Location

C:\ProgramData\Recast Software\Logs

To send Recast Agent logs to Recast Support:

1. In the **Logs** folder, select all Agent logs showing more than 0 KB.
 2. Right-click and add the selected logs to a new Compressed (Zipped) File.
 3. Send the file to our Support Team.
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