Recast Agent Logs

Should our Support Team ask you to provide Recast Agent logs to assist with troubleshooting, here's where to find them and how to send them to us.

Agent Log Location

`C:\ProgramData\Recast Software\Logs`

To send Recast Agent logs to Recast Support:

1. In the **Logs** folder, select all Agent logs showing more than 0 KB.

2. Right-click and add the selected logs to a new Compressed (Zipped) File.

3. Send the file to our Support Team.