Recast Proxy Logs

Should our Support Team ask you to provide Recast Proxy logs to help with troubleshooting, here's where to find them and how to send them.

Proxy Log Location

`C:\ProgramData\Recast Software\Logs`

To send Recast Proxy logs to Recast Support:

1. In the **Logs** folder, select all Proxy logs showing more than 0 KB.

2. Right-click and add the selected logs to a new Compressed (Zipped) File.

3. Send the file to our Support Team.