



Recast Proxy Logs

Last Modified on 02.26.26

Should our Support Team ask you to provide Recast Proxy logs to help with troubleshooting, here's where to find them and how to send them.

Proxy Log Name & Location

RecastProxy_xxx.log files are located at **C:\ProgramData\Recast Software\Logs**

To send Recast Proxy logs to Recast Support:

1. In the **Logs** folder, select all Proxy logs showing more than 0 KB.
 2. Right-click and add the selected logs to a new Compressed (Zipped) File.
 3. Send the file to our Support Team.
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