Right Click Tools Logs

When troubleshooting Right Click Tools, you may be asked to provide logs to our Support Team. Here's where to find them, and how to send them to us.

Right Click Tools Log Location

Recast Software Version 5: `C:\Users\<ConfigMgr Console user>\AppData\Roaming\Recast Software\Logs`

Recast Software Version 4: `C:\Users\<ConfigMgr Console user>\AppData\Roaming\RecastRCT\Logs`

To send Right Click Tools logs to Recast Support:

1. In the **Logs** folder, select all logs showing more than 0 KB.

2. Right-click and add the selected logs to a new Compressed (Zipped) File.

3. Send the file to our Support Team.