

# Hardware Inventory Functionality

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Checking hardware inventory functionality can help you to pinpoint the source of data collection issues in Endpoint Insights.

To check hardware inventory function for non-warranty data:

1. Install the Recast Agent client on a single device.
2. Run a hardware inventory using Right Click Tools. Hardware will be returned to Configuration Manager within 5-10 minutes. You can also choose to review the **inventoryagent.log** to see the collection of Endpoint Insights classes.
3. In your Configuration Manager console, open **Resource Explorer**.
4. Confirm that the last hardware inventory date is recent. You should see all (or most) of the Endpoint Insights hardware inventory classes on a device.

To check hardware inventory function for warranty data:

- In your Recast Management Server, on the **Warranty** page, confirm that the last run date is populated.
- Using the Power BI desktop Power BI report Server or SSRS, review the **WIR Details Dashboard**. This will show you all devices discovered within the last 7 days.