Recast

Logon Failure: Error Code 1385

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A **LogonUser failed with error code : 1385** error may appear during Recast Management Server installation if the proxy account used doesn't have permission to log into Configuration Manager, the ConfigMgr SQL Database, or the computer where Configuration Manager is installed.

Troubleshooting Steps

- Check that the required permissions are assigned to the proxy service account for all the purposes it will serve.
- Verify that the server where Configuration Manager is installed is configured with policies that allow the proxy service account to log in.