Recast

End-of-Life Schedule

Last Modified on 2026-07-22

To ensure optimal performance, and the best overall experience with Recast Software applications, we strongly recommend running our most recent software releases. To encourage regular upgrades, we've introduced policies to retire old versions of Recast products.

Customers who are not running the most recent Recast Software release will receive 'best effort' support and are strongly encouraged to upgrade to maintain quality of service. For assistance updating to newer software versions, contact Recast Support.

Recast Software Releases

Supported Releases

- Version 5.4.2403.901 and later

Upgrade Path

Customers running Right Click Tools Version 5.4.2402.1403 or earlier must complete anintermediary upgrade to Version 5.4.2403.901 prior to installing Version 5.9.2502.2105 or later.

End of Support Announcements

July 22, 2026: End of support for Device Warranty Plugin for Security Copilot in Right Click Tools Insights.

November 13, 2024: End of support for SSRS 2014 in Right Click Tools Insights.

April 10, 2024: Shift Left decommissioned.

Operating Systems

Supported Operating Systems

- For Recast Management Server: Microsoft Windows Server versions covered by Mainstream or Extended support
- For Right Click Tools Standalone or Application Manager Legacy: Microsoft Windows versions covered by Mainstream or Extended support

Application Manager Legacy Catalog

Supported Applications

A software version appears in the Application Manager Legacy catalog as long as it meets the following criteria:

- It was released within the **past six months**
- It is one of the **two most recent releases**

Archived Applications

When an application no longer matches the requirements for support, it is removed from the catalog. Applications archived for six months or more are deleted and can no longer be requested from Recast Support.

For more information, see the Application Support Schedule.