

Assign Shift Left Roles

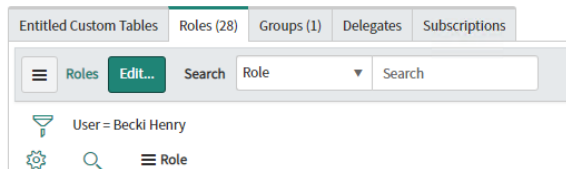
Last Modified on 01.27.23

While the ApplicationAdmin role grants access to all Shift Left actions, all other roles limit access to actions, allowing you to specify a set of permissions for individual users or groups.

If a user is assigned a ApplicationAdmin role, Shift Left buttons will appear in the ServiceNow incident form next to the **Caller** and **Configuration item** fields. If a user is granted a limited set of roles, they'll only see buttons for actions they can run. If a user isn't assigned any roles, they won't see any Shift Left buttons on incident forms.

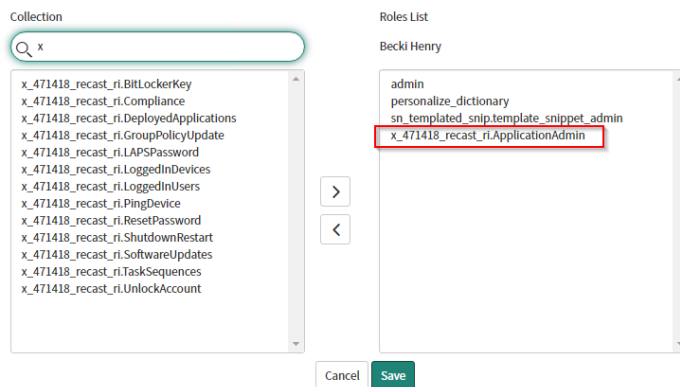
To assign Shift Left roles to users:

1. In ServiceNow, open **Organization - Users**.
2. Select a user or user group.
3. On the **Roles** tab, click **Edit**.



4. On the **Edit Members** page, search for **x** in the **Collection** list to view all available Shift Left roles. Shift Left roles all begin with **x_471418**.

5. Select roles for the user and move each from the **Collection** to the **Roles List** by clicking the right-facing arrow.



6. Click **Save**.