

Service Connections

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You can add and manage connections to third-party services on the **Service Connections** page in your Recast Management Server.

Service Connection Types

- ActiveDirectory: Needed for Right Click Tools [web dashboards](#)
- AzureActiveDirectory (Entra ID): Needed for Privilege Manager and the [Entra ID BitLocker Recovery Keys tool](#)
- MEMCM (Microsoft Endpoint Manager Configuration Manager): Needed for Application Manager and Right Click Tools [web dashboards](#)
- MBAM (Microsoft BitLocker Administration and Monitoring): Optional for [BitLocker web dashboard](#)

Service Connection Prerequisites

To configure service connections, your Recast Management Server must be [installed with Recast Proxy](#).

View Service Connections

The **Service Connections** page displays the connections that allow your Recast Management Server to query information from third-party services.

You can find the page in RMS by navigating to **Administration > Service Connections**.

Service connection information:

- **Confirmed:** Shows whether a service connection is confirmed as available for use. You can confirm a service connection that is not currently available by clicking **View/Edit** and the **Confirmed** check box.
- **Connection:** Service connection name
- **Type:** Active Directory, Azure Active Directory (Entra ID), MEMCM, MBAM. See [Service Connection Types](#).
- **Actions**
 - [View/Edit service connection details](#)
 - **Test** the connection between your Recast Management Server and a third-party service.

- **Delete** a service connection so that your Recast Management Server will no longer request data from the third-party environment.

Service Connections
Service connections allow Recast Management Server to request information from third-party services. [Learn More](#)

recast + Add Service Connection

Confirmed	Connection	Type	Actions
<input checked="" type="checkbox"/>	dev.recastsoftware.com	ActiveDirectory	View/Edit <input type="checkbox"/> Test <input type="button" value="Delete"/>
<input checked="" type="checkbox"/>	stage.recastsoftware.com	ActiveDirectory	View/Edit <input type="checkbox"/> Test <input type="button" value="Delete"/>
<input checked="" type="checkbox"/>	prod.recastsoftware.com	ActiveDirectory	View/Edit <input type="checkbox"/> Test <input type="button" value="Delete"/>
<input checked="" type="checkbox"/>	aad.recastsoftware.com (Tenant ID: 12345678-1234-1234-1234-123456789abc)	AzureActiveDirectory	View/Edit <input type="checkbox"/> Test <input type="button" value="Delete"/>
<input checked="" type="checkbox"/>	rms.dev.recastsoftware.com (RMS)	MEMCM	View/Edit <input type="checkbox"/> Test <input type="button" value="Delete"/>
<input checked="" type="checkbox"/>	mbam.dev.recastsoftware.com	MBAM	View/Edit <input type="checkbox"/> Test <input type="button" value="Delete"/>

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Add a Service Connection

To add a service connection:

1. On the RMS **Service Connections** page, click **Add Service Connection**.
2. Select a connection **Type**: ActiveDirectory, MEMCM, MBAM, AzureActiveDirectory (Entra ID).
3. Name the new connection and add details associated with the connection type, such as the **Tenant ID**, **Client ID**, and **Client Secret** key.
4. Select a **Proxy Computer Name** and **Proxy User Name** from the drop-down lists.
5. Click the **Confirmed** check box to ensure that the service connection is available for use.
6. Click **Submit**.

Edit a Service Connection

To edit a service connection:

1. In your Recast Management Server, navigate to **Administration > Service Connections**.
2. Click **View/Edit** to the right of the service connection to edit.
3. Edit service connection details (these will differ according to the [connection type](#)).
4. Uncheck the **Confirmed** option if you don't want the service connection to be available for use.

5. Click **Submit** to save your edits.

Include a Service Connection in a Dashboard Scan

You can choose to include one or more existing service connections in a Right Click Tools web dashboard scan to query third-party environments.

To select a service connection:

1. On any [web dashboard](#), click **Select Service Connections**.
 2. In the side panel that opens, select from the list of available service connections.
 3. Click **Save & Run Scan**.
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