



Service Connections

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You can add and manage connections to third-party services on the **Service Connections** page in your Recast Management Server.

Service Connection Types

- ActiveDirectory: Needed for Right Click Tools [web dashboards](#)
- AzureActiveDirectory (Entra ID): Needed for Privilege Manager and the [Entra ID BitLocker Recovery Keys tool](#)
- MEMCM (Microsoft Endpoint Manager Configuration Manager): Needed for Application Manager and Right Click Tools [web dashboards](#)
- MBAM (Microsoft BitLocker Administration and Monitoring): Optional for [BitLocker web dashboard](#)

Service Connection Prerequisites

To configure service connections in your Recast Management Server, RMS must be [installed with Recast Proxy](#).

View Service Connections

You can view connections between Recast Management Server and third-party products on the **Service Connections** page.

You'll find the page in RMS by navigating to **Administration > Service Connections**.

The **Service Connections** page displays the [type of connection](#) and whether it is **Confirmed** to be available for use. This is also where you can [add](#), [view/edit](#), [test](#) or [delete](#) a service connection.

Service Connections

Service connections allow Recast Management Server to request information from third-party services. [Learn More](#)

Q recast x		+ Add Service Connection	
Confirmed	Connection	Type	Actions
✓	dev.recastsoftware.com	ActiveDirectory	View/Edit Test Delete
✓	stage.recastsoftware.com	ActiveDirectory	View/Edit Test Delete
✓	prod.recastsoftware.com	ActiveDirectory	View/Edit Test Delete
✓	aad.recastsoftware.com (Tenant ID: 12345678-1234-1234-1234-123456789abc)	AzureActiveDirectory	View/Edit Test Delete
✓	rms.dev.recastsoftware.com (RMS)	MEMCM	View/Edit Test Delete
✓	mbam.dev.recastsoftware.com	MBAM	View/Edit Test Delete
1		1 - 6 of 6 items	

Add a Service Connection

To add a service connection:

1. On the **Service Connections** page in the Recast Management Server interface, click **Add Service Connection**.
2. Select a connection **Type**: ActiveDirectory, MEMCM, MBAM, AzureActiveDirectory (Entra ID).
3. Name the new connection and add details associated with the connection type, such as the **Tenant ID**, **Client ID**, and **Client Secret** key.
4. Select a **Proxy Computer Name** and **Proxy User Name** from the drop-down lists.
5. Click the **Confirmed** check box to ensure that the service connection is available for use.
6. Click **Submit**.

Edit a Service Connection

To edit a service connection:

1. In your Recast Management Server, navigate to **Administration > Service Connections**.
2. Click the **Edit** button to the right of a service connection.
3. Edit service connection details (these will differ according to the [connection type](#)).
4. You can also uncheck **Confirmed** if you don't want the service connection to be available for use.
5. Click **Submit** to save your edits.

Test a Service Connection

You can test the connection between your Recast Management Server and third-party services in Active Directory, Configuration Manager, and MBAM.

To test service connections:

1. In your Recast Management Server, navigate to **Administration > Service Connections**.
2. Click the **Test** button to the right of a service connection.

Include a Service Connection in a Dashboard Scan

You can choose to include one or more existing service connections in a Right Click Tools web dashboard scan to query third-party environments.

To select a service connection:

1. On any [web dashboard](#), click **Select Service Connections**.
2. In the side panel that opens, select from the list of available service connections.
3. Click **Save & Run Scan**.

Delete a Service Connection

To delete a service connection:

1. In the Recast Management Server interface, navigate to the **Service Connections** page.
2. Click the Delete icon to the right of the Service Connection to remove.

NOTE: When a service connection is deleted, Recast Management Server can no longer query information from the third-party environment.