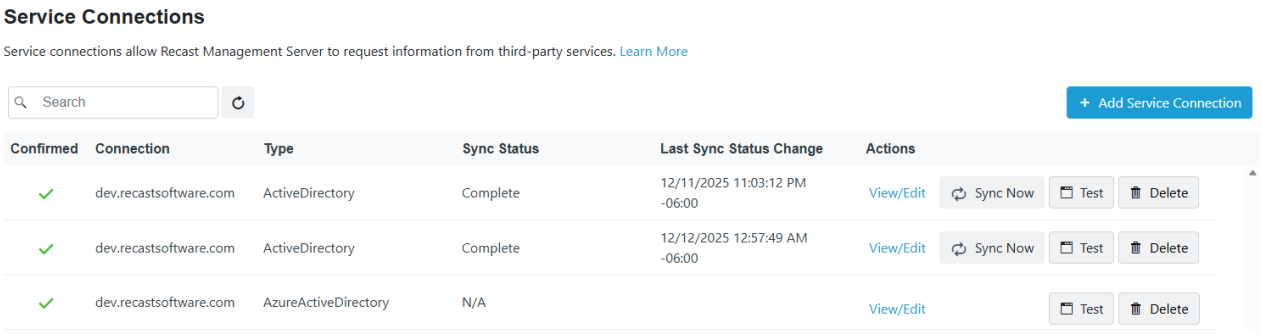
Recast

View Service Connections

Last Modified on 2026-07-22

The **Service Connections** page displays the connections that allow your Recast Management Server to query information from third-party services. You can find the page in RMS by navigating to **Administration** > **Service Connections**.



Service connection details and actions:

- **Confirmed**: Shows whether a service connection is confirmed as available for use. You can confirm a service connection that is not currently available by clicking **View/Edit** and the **Confirmed** check box.
- **Connection**: Service connection name
- **Type**: Active Directory, Azure Active Directory (Entra ID), MEMCM (Configuration Manager), MBAM, SMTP. For information on the service connection requirements for Recast products and features, see Service Connection Types.
- **Sync Status**: Current status of a service connection data sync.
  - In Progress – Recast Management Server is actively retrieving service connection data
  - Complete – Data sync has completed successfully
  - Error – Data sync has failed
  - Unknown – Displayed before an initial Active Directory or Configuration Manager data sync or when IIS is reset after a data sync
  - N/A – Currently displayed for Azure Active Directory(Entra ID) and MBAM service connections.
- **Last Sync Status Change**: Date and time the latest service connection data sync started, completed, or failed. For information on viewing or editing the data sync schedule, see Synchronize Service Connection Data.
- **Actions**
  - **View/Edit** service connection details. See Edit a Service Connection.
  - **Sync Now** to immediately update service connection data from Configuration Manager or Active Directory. See Synchronize Service Connection Data.
  - **Test** the connection between your Recast Management Server and a third-party service.
  - **Delete** a service connection so that your Recast Management Server will no longer request data from the third-party environment.

    NOTE: When a service connection is deleted, your Recast Management Server can no longer query information from the third-party environment.