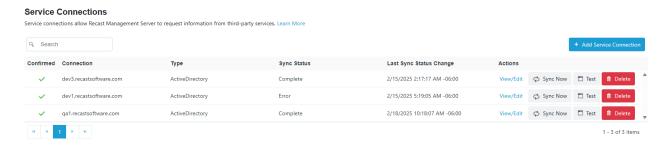**RECAST** SOFTWARE

View Service Connections

Last Modified on 04.14.25

The **Service Connections** page displays the connections that allow your Recast Management Server to query information from third-party services. You can find the page in RMS by navigating to **Administration** > **Service Connections**.

Service connection details and actions:

- **Confirmed**: Shows whether a service connection is confirmed as available for use. You can confirm a service connection that is not currently available by clicking **View/Edit** and the **Confirmed** check box.
- **Connection**: Service connection name
- **Type**: Active Directory, Azure Active Directory (Entra ID), MEMCM, MBAM. For information on the service connection requirements for Recast products and features, see Service Connection Types.
- **Sync Status**: Current status of a service connection data sync.
    - In Progress - Recast Management Server is actively retrieving service connection data
    - Complete - Data sync has completed successfully
    - Error - Data sync has failed
    - Unknown - Displayed before an initial Active Directory or Configuration Manager data sync or when IIS is reset after a data sync
    - N/A - Currently displayed for Azure Active Directory(Entra ID) and MBAM service connections.
- **Last Sync Status Change**: Date and time the latest service connection data sync started, completed, or failed. For information on viewing or editing the data sync schedule, see Synchronize Service Connection Data.
- **Actions**
    - **View/Edit** service connection details. See Edit a Service Connection.
    - **Sync Now** to immediately update service connection data from Configuration Manager or Active Directory. See Synchronize Service Connection Data.
    - **Test** the connection between your Recast Management Server and a third-party service.
    - **Delete** a service connection so that your Recast Management Server will no longer request data from the third-party environment.

NOTE: When a service connection is deleted, Recast Management Server can no longer query information from the third-party environment.