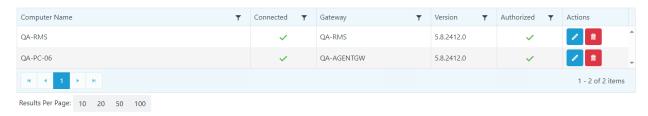![Recast Software logo](RECAST SOFTWARE)

View Recast Agents

Last Modified on 04.14.25

The Recast Management Server **Agents** page lists all Recast Agents installed in your environment.

Recast Agents

Computer Name	Connected	Gateway	Version	Authorized	Actions
QA-RMS	✓	QA-RMS	5.8.2412.0	✓	✏️ 🗑️
QA-PC-06	✓	QA-AGENTGW	5.8.2412.0	✓	✏️ 🗑️

|◄ ◄ **1** ► ►| 1 - 2 of 2 items

Results Per Page: 10 20 50 100

Agent details and actions:

- **Connected** - Checked if the agent is connected to an agent gateway
- **Gateway** - Displays the agent gateway to which the agent is connected
- **Version** - Displays the Recast Software version that the agent is running
- **Authorized** - Checked if the agent is available to run actions. You can manually authorize or unauthorize an agent, if needed.

  NOTE: If an authorized agent doesn't appear to be **Connected**, your Recast Management Server may not currently be able to connect to it, or a certificate on the client may not be functioning properly.
- **Actions**
  - **Edit** an agent - To edit agent details, click the Edit icon to the right of the agent. Edit the computer name or whether the agent is authorized and click **Update**.
  - **Delete** an agent - Remove the agent from the database and revoke the client certificate. Agent uninstallation must be done manually. To delete an agent, click the Delete icon to the right of the agent you want to remove and confirm the deletion.