

Network Requirements

Last Modified on 10.25.23

Application Manager uses different backend services depending on the Application Manager integration implemented. For the backend services required for each type of integration, see the requirements for each Application Manager product.

If you are restricting outbound network access using IP addresses/IP address prefixes in your environment, add the Azure Front Door frontend IP address prefixes to be allowed.

You can find Azure Front Door frontend addresses that you need to allow from [Microsoft](#). Download the JSON document and search for section **AzureFrontDoor.Frontend** and **Storage.NorthEurope** to see the list of address prefixes (property **addressPrefixes**) that must be allowed.

Recast Customer Portal Frontend

The Application Manager Portal is available at <https://am.recastsoftware.com>.

Port requirements:

- HTTPS (port 443/TCP) outbound to IP address 13.107.238.53
- HTTPS (port 443/TCP) outbound to Azure Front Door frontend address prefixes

Application Manager Integration Client Backend

Application Manager Integration Clients use backend services from **amclients.recastsoftware.com** and **recastampackages.file.core.windows.net**.

Port requirements:

- HTTPS (port 443/TCP) outbound to **amclients.recastsoftware.com**
- HTTPS (port 443/TCP) outbound to **recastampackages.file.core.windows.net**
- HTTPS (port 443/TCP) outbound to Azure Front Door frontend address prefixes (only if outbound connections are blocked by using destination IP addresses)