

Task Sequence Greyed Out

Last Modified on 07.18.23

Problem: Task sequence list is greyed out in Application Manager even though you have a task sequence and a group inside the task.



Troubleshooting Steps

- **Check service account roles:** Make sure that Application Manager's service account has an **Operating System Deployment Manager** role assigned in Configuration Manager.
- **Reload** Configuration Manager information on the **MECM Integration > MECM Settings > General settings** tab.
- **Check logs:** Inspect the **SCCM-Management-errors.log** file at `C:\ProgramData\Recast Software\Application Manager\Logs\` for any error messages.

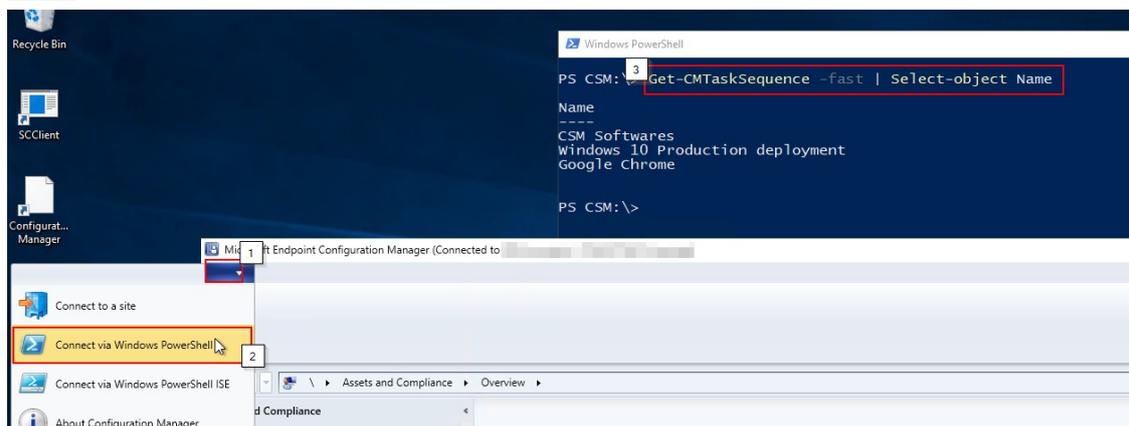
If there's an error message with a status code of **2147749890**:

1. Follow [Microsoft's instructions](#) to solve the issue.

2. After completing the repair steps, open the Configuration Manager console as an Application Manager service user.

3. Click **Connect via Windows PowerShell**.

4. Run the following command and see if you get a list of your tasks: `Get-CMTaskSequence -fast | Select-object Name`



5. Go back to Application Manager and reload Configuration Manager information on the **General settings** tab.